Postal Regulatory Commission Submitted 12/7/2011 12:11:39 PM Filing ID: 78474 Accepted 12/7/2011

BEFORE THE POSTAL REGULATORY COMMISSION WASHINGTON, D.C. 20268-0001

In the Matter of:

Evansdale Branch Evansdale, Iowa 50707 (Mayor Chad Deutsch and Craig Chilton, Petitioners)

Docket No. A2011-103

UNITED STATES POSTAL SERVICE NOTICE OF SUPPLEMENTAL FILING (December 7, 2011)

On October 17, 2011, the Postal Service filed the administrative record supporting the Final Determination to Close the Evansdale, IA Branch and Continue to Provide Service by Independent Post Office.¹ The undersigned counsel recently discovered that a document (Item No. 28, pgs. 31-33) was missing from the record filed with the Commission on October 17, 2011. The Postal Service regrets the oversight.

¹ United States Postal Service Notice of Filing of Administrative Record, PRC Docket No. A2011-103 (October 17, 2011).

Without waiving its position stated in its initial Notice of Filing and Comments filed on December 2, 2011,² the Postal Service files the supplemental administrative record.

Respectfully submitted,

UNITED STATES POSTAL SERVICE By its attorneys:

Anthony F. Alverno Chief Counsel Global Business and Service Development

James M. Mecone

475 L'Enfant Plaza, S.W. Washington, D.C. 20260-1137 (202) 268-6525; Fax -5287 December 7, 2011

² The Postal Service maintains its position that it has no obligation to provide the complete administrative record because the Commission lacks jurisdiction to hear Petitioners' appeal. The Postal Service renews its assertion, as stated consistently in PRC Docket No. RM2011-13 and previous "A" series dockets, that the content of an administrative record, or whether an administrative record exists at all, has no bearing on whether the Commission has subject matter jurisdiction to hear an appeal of a station or branch discontinuance.

	EVANSDALE Docket: 1434742 - 50707	Hetum t
Description of	Document	HUMBER OF
	Request/approval to study for discontinuance (auto2011)	F
2.	Notice (if appropriate) to Headquarters of suspension	F
	Notice (if appropriate) to customers/district personnel of suspension	F
1.	Highway map with community highlighted (#1/892#11)	F
5.	Eviction notice (if appropriate) (sususpare)	V
·.	Building inspection report and original photos of building deficiencies (if appropriate) (083007011)	P
7,	Post Office and community photos (ournant)	P
8.	PS Form 150, Postmaster Workload Information (@200201)	P
).	Worksheet for calculating work service credit (####################################	P
10.	Window transaction record (06/3207)	F
11.	Record of incoming mail (ususess)	F
12.	Record of dispatched mail (astrogate)	F
13.	Administrative postmaster/OIC comments (отомуни)	P
14.	Inspection Service/local law enforcement vandalism reports (0570/2011)	F
1	Post Office fact sheet (acceptate)	P
16.	Community fact sheet (10/30/2011)	P
17.	Alternate service options/cost analysis (@130/20/1)	P
18.	Form 4920, Post Office Closing or Consolidation Proposal — Fact Sheet (with past 3 fiscal years of total revenue and revenue units) (6020001)	P
19.	Analysis of investigative findings/recommendations (@####2#77)	P
20.	Questionnaire instruction letter to postmaster/OIC (wmszerr)	F
21.	Cover letter, questionnaire, and enclosures (************************************	P
22.	Returned customer questionnaires and Postal Service response letters (************************************	P
23.	Analysis of questionnaires (www.carr)	P
24.	Community meeting roster (mmagnit)	F
25.	Community meeting analysis (06002871)	F
26.	Community meeting letter (if community meeting held prior to questionnaire) (((((((((((((((((((F
27.	Petition and Postal Service response letter (if appropriate) (#1/91/1900)	F
28.	Congressional inquiry and Postal Service response letter (if appropriate) (00032001)	F
29.	Proposal checklist (68/20/2011) N / A-	L
30.	District notification to Government Affairs (w/sper/)	P
31	Instructions to postmaster/OIC to post proposal (was 2011) N A	F
34.	Invitation for comments exhibit (mersuati) N / A	F
33.	Proposal exhibit	P
34.	Comment form exhibit (wilson) N/A	F

35.	Instructions for postmaster/OIC to remove proposal (60/15/2011)	N/A	F
36.	Round-date stamped proposals and invitations for comments from affic	ected offices (wassair) N A	F
2	Notification of taking proposal and comments under internal considera	ation (serszon) NIA	P
38.	Customer comments and Postal Service response letters (66/15/2611)	NIA	্ব
39.	Premature Postal Regulatory Commission appeal and Postal Service p	esponse letter (if appropriate) ()	되
40.	Analysis of comments (00/2001)	NIA	P
41.	Revised proposal (if appropriate) (wrscort)	NIA	ㅁ
42.	Updated PS Form 4920 (if appropriate) (onsurant)	NA	P
43.	Certification of record (automa)		্
44.	Log of Post Office discontinuance actions (massau)		P

Untitled Document

Post Final Determination Page 1 of 1

Below is the letters that need to go out and forms to complete for Posting the Final Determination for EVANSDALE

	EV-ANSDALE Docket: 1434742 - 50707		
Charate	i the 141 TF Assistances that should be completed becaused and sent or the SeFGO for pressure	Gramma flore.	
Page	Document		
41.	Revised proposal (if appropriate) (w/3-241/)	la.	73
42.	Updated PS Form 4920 (if appropriate) (waterst)	F	1
43.	Certification of record (herszeri)	F	包
44.	Log of Post Office discontinuance actions (macrair)	F	包
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (Manager)	F	世
46,	Headquarters' acknowledgment of receipt of record (waxes)	দ	*
47.	Final determination transmittal letter from Headquarters (masses)	17	*2
48.	Instruction letter to postmaster/OIC on posting (wexaut)	10	想
49.	Round-date stamped final determination cover sheets (1822-2017)	P	
50.	Postal Bulletin Post Office Change Announcement ()	V	75
51.	Vice president, Delivery and Retail, Instruction letter (manager)	F	12

FILE LINK

Back to Flow



03/04/2011

GAIL DUBA DISTRICT MANAGER HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

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	DATE
	03/04/2011
et:	
n declining workload, volume, and the ability	of the Postal Service to
Total class workload volume and the skilling	of the Bostol Concess to
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Yes NO ZIP Code	
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24	
50707-9715	
	Black Hawk WATERLOO 3.5 WATERLOO 3.5 0 0 0 0 0 0 ZIP Code

Prepared by:

Title:

Tele No:

Karan Lenane

(319) 399-2902

HAWKEYE PFC Post Office Review Coordinator

Name: EVANSDALE State: IA Zip Code: 507 Area: WESTERN County: Black Hawk EAS Grade: 0 Classified Station Classified Branch CPO There was no Emergency Supension for this office	WESTERN Construct: 01 County: Black Hawk Finance Number: County: Classified Station Classified Branch CPO			NOTICE OF POST O	FFICE EMERGEN	CY SUSPENSION		
ongressional District: 01 County: Black Hawk AS Grade: 0 Classified Station Classified Branch CPO	WESTERN Conal District: HAWKEYE PFC County: Black Hawk Finance Number: Classified Station Classified Branch CPO							
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03/30/2011

(319) 399-5502

Date:

Fax No:



There was no Emergency Supension for this office

(319) 399-2902

Tele No:

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION A. Office Zip Code: 50707 State Name: EVANSDALE HAWKEYE PFC WESTERN District: Аген: Black Hawk Congressional District 01 County: Finance Number EAS Grade: 0 CPO Post Office: Classified Station Classified Branch

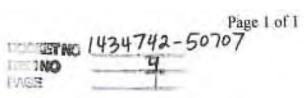
Date: 03/30/2011 Prepared by: Karen Lenane HAWKEYE PFC Post Office Review Coordinator Title: (319) 399-5502

Fax No:





There's a new MapQuest - come try it out!





Sorry! When printing directly from the browser your directions or map may not print correctly. For best results, try clicking the Printer-Friendly button.



Evansdale, IA 50707

More map. Less scrolling. the new Try it now >> mapquest



Directions and maps are informational only. We make no warranties on the accuracy of their content, road conditions or route usability or expeditiousness. You assume all risk of use. MapQuest and its suppliers shall not be liable to you for any loss or delay resulting from your use of MapQuest.





				Eviction	Notice				
A, Offici		30.000				F2005 101			
lame: Vrea:	WESTER WESTER	ALE			District.	State: IA HÄWKEYE PFC	Zip	Code: 5	10707
	sional Distri	ct: 01			County:	Black Hawk			
EAS Gr		24				Finance Number	er:		
Post Off	ice:		Classified Station			Classified Branch		CPO	
here w	as no evect	ion notice for	this office						
Prepar	ed by:	Karen Lena					Date:		03/30/2011
Title:		HAWKEYE	PFC Post Office Review (Coordinat	or				No.
Tele N	n:	(319) 399-2	902				Fax No:		(319) 399-5502



		Build	ng Inspec	tion Rep	ort		
A. Office							
Name: EVANS	DALE			District:	State: IA HAWKEYE PFC	Zip	Code: 50707
Vea: WEST				County:	Black Hawk		
AS Grade	- 24				Finance Numb	er	100
ost Office:		Classified Station			Classified Branch		сро 🗌
There was r	no building i	nspection report n	or photo	s for th	nis office		
Description	Marray Lana	220				Date:	03/30/201
Prepared by: Title:	Karen Lena	PFC Post Office Review	Countinate	or			90.00.201
	-					Fax No:	(319)
Tele Na:	(319) 399-2	AFIA.				L SIV LAD	399-5502

ETNO 1434742-50707

Evansdale Po Branch mini mall area





Evansdale PO Branch in strip mall

*Combell Auctions

Evansdale welcome sign





Combelt Auction



Lederman's



Consignments and more

NO 1434742-50707

Evansdale Po Branch mini mall area



Restaurant in strip mall



Caseys convenience store across fm PO



empty building in strip mall



Shear Image in strip mall



Covenant clinic in strip mall



Evansdale Chamber of commerce in strip mall

PS Form 150, Postmaster Workload Information

	Office, State & Zip Code NSDALE, IA 50707		Postmaster Signature B0C4F0	5 Dete 03/30/2011
	ict Office, State & Zip Code KEYE PFC, IDVM \$2408		District Managers Signaturs KT9VD4	Date 03/30/2011
/Che	ck dax) Vecancy Management Review	RFR	See Instr	property and the same of
t.	Current Office Level			24
2.	Finance Number	(1-	8)	89351
3.	General Delivery Families Served	(7-1	2)	D
4.	Post Office Boxes/Call Boxes Rented	(10-	15)	133
5.	Possible City Deliveries	(16-3	20)	D
d.	Administrative Rural Boxes Served	(21-	25)	0
7.	Intermediate Funal Boxes Servall	(26-	00)	a
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-	35)	a
9.	Administrative Highway Contract/Star Route Boxes Served	(36-3	29)	q
10.	Intermediate Highway Contract/Star Route Boxes Servid	(40-	43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-	(7)	ô
12	Number of Carrier Stationa/Branches	(48-	46)	0
13.	Number of Finance Stations/Branches	(50-	51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-	53)	0
15a	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you ensurer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(5	4)	N
15h	Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-	56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(5	7)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(5	8)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(5	9)	N.
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(6	0).	N
20.	Do You Separate All Incoming Flat Size Mail to City & Flural Carrier Routes for Your Own Office?	.00	1)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(6	20	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(6	3)	N.
23.	is Postmaster Lessor for Government Owned Building?	(6	4)	N
24.	Does Office Have MPLSM/SPLSM7	(6	5)	N
25.	Does Office Distribute Food Stemps?	46	6)	11

PS Form 150. January 1983.

PS Form 150, Postmaster Workload Information

Docket 1434742 Page Nor Re

	Normal	During Seasonal Period
General Delivery Families Served	0	5
Post Office Bowes/Call Boxes Rented	133	ā
Possible City Deliveries	0	0.
Administrative Rumi Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0:
Administrative Responsibility/Number intermediate Highway Contract/ Star Route Soxes	a	α

Instructions

- 1 Enter ourrent evaluated office level.
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- 4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GFO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621. Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZI² Code, served by a namer administratively reporting to another postmatter. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier asministratively responsible to you, but which are located in the ZIP Cook for another office.
- 9. Enter the number of administrative nighway contract star route boxes served. This is the total number of star route boxes served eithin your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the miles which are in the same ZIP Code of an intermediate office.
- til. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code CNLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11 Erger the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are localist in the ZIP Code of another office.
- Enter the number of classified stations and/or transhes that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the tams shown on the seasonal morkload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three sight ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- 17 Does office separate massed three digit sorted incoming mail to a five agit son for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 16. Does office separate all incoming letter size mail to city, rural and/or star
- 20 Does office separate all incoming faits to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a ushicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisd ction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24 Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for ca	alculating Worl	oad Service Credit (WS	(C) for Pos	t Offices		
fice Name:	EVANSDALE						
fice Zip+4:	50707 -9715	District:	HAWKEYE PFC				
			tivity WSCs				
Consent Delicina	- Esmilion Senard (Nam	3 PS Form 150		0	X 1.0	=	
	es/Call Boxes Rented (II				X 1.0	=	
	eliveries (Item 5, PS For			0.	X 1.33	=	- 1
	Rural Boxes Served (Her			0	X 1.0	=	
	ral Boxes Served (Item			0	X 0.7	=	()
	Responsibility for Interme						
(Item 8, PS F	orm 150)	+111111111		0	X 0.3	_	
					_ ^ 0.3	200	_
Administrative I	Highway Contract/Star R	toute Boxes Set	60 				
(item a, ron	om isej			0	X 1.0	=	-
Intermediate Hi	ghway Contract/Star Ro	ute Boxes Serv	d				
(Item 10, PS	Form 150)			0	X 0.7	100	
Administrative	Responsibility for Interm r Offices (Item 11, PS Fo	ediate Highway	Contract/Star Route	0	× 0.3	(E.	
bunda at a			SCs				
			evenue WSCs				
First		25 revenue un	s X	inits			
Next		275 revenue un	s: X	units	*		
Next		700 revenue un	s: X	units.	*		
Next		000 revenue un	s: X	units	*		
		e of revenue un	x X	inits			
	Total revenu		distance.	7.	_		
Activity WSCs	+ Revenue	WSCs =	Base WSCs		= EAS Grade	15	_
Previous evalu	ation: EAS grade	24					
er al a data	of change in sention box	100			(if a	ppropria	te)
	of change in service hou ncy exists, hours must re	COLUMN TO A CHEST OF THE PARTY OF	iate EAS grade)				8706
Worksheet co	mpleted by:						
KAREN LENA	NE		KAREN.S.LEN	ANE@USP	s.gov		
Printed Name			Signature				
HAWKEYE P	FC District Review Coon	dinator	06/27/2011				
Title			Date				

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DOCKETNO. 1934742-50707



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		Window Transaction St	on Survey		
PO Name	EVANSDALE	ZIP+4:	50707 - 9715	Completed By:	
Panis Panis	03/12/2011	through	03/25/2011		
Survey renou.	State and and a	The second secon	The second secon		

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail, instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion, and PS Form 2007-C, Window Transaction Survey. To obtain the average daily each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in

in the survey period.

Average Number Daily Transactions:	Daily Average	Time Factor	TOTALS	Fri - 03/26	Thu - 03/24	Wed + 03/23	Tue - 03/22	Mon - 03/21	Sun - 03/20	Sat - 03/19	Fri - 03/18	Thu + 03/17	Wed - 03/16	Tue - 03/15	Mon - 03/14	Sun - 03/13	Sat - 03/12	Day/Date
	0.0	X	0			0	0	0	0	0	0	0	0	0	0	0	0	Postage Sales (.777)
	0.0	X 777 1.083	H	0	0	0		H	0	0	0	H	0	0	H	H	H	COMPR
ú	0.0	×	0	0	0	0	0	-	0		0	-		0	0	+		30gg
* 185	0.0	X 5.08	0	0	0	0	0	0	0	0	0	0	0	0	0	-		Sex P
Workle	0,0	2.875	o	a	0	0	0	0	0	0	0	0	0	0	0	0	0	220
Workload in Minutes:	0.0		0				0		0	0	0	0	0	0	-	0	6	Certified Insured Special Service (1.792)
	10	X 1.792 X 1.787	0	0	0	0	0	0	0	0	o	0	0			,	,	Misc Services (1.787)
* 82	0.0	×		0	0	0	0	0	0	0	6	0	0	C	c	0	0	Nonrevenue Services (1.188)

* toptained from WOS report

* * optained from average terminal time report

1434742-50707

100 1434742-50707

3-25-2011

(Date (ID) = 3/25/2011) And ((Retail Unit) ((Unit Finance Number)) = "1893510703") And (Terminal ((Serial Number)) Not Like "%99999")

Report Limits:

(% Used) <= 1

Terminal Metrics % Used Average Visit Time (min) Visits % Visits

Report Filter:

CELNO 1424242-20 101

(Date (ID) = 3/24/2011) And ((Recall Unit) ((Unit Finance Number)) = "1883510703") And (Terminal ((Serial Number)) Not Like "%99999")

3-24-2011

Report Limits: (% Used) <= 1

Day Part

Avarana Visit Time (min) Visits % Visits

NO 1434742-50707

Report Filter

(Distr. (ID) = 3/23/2011) And ((Retail Unit.) ((Unit Finance Number)) = "1893510703") And (Terminal ((Seriel Number)) Not Like "%99999")

3-23-2011

Report Limits:

district of the second

Terminal Metrics % Used Average Visit Time (min) Visits % Visits

1NO 1434742-50707

(Date (ID) = 3/22/2011) And ((Retail Unit): ((Unit Firance Number)) = "1893510703") And (Ferminal ((Serial Number)) Not Like "%99999")

3-22-2011

(% Used) <= 1

Terminal Metrics % Used Average Visit Time (min) Visits % Visits

100 00 - THINEH CON 1

Report Filter:

(Date (ID) = 3/21/2011) And ({Retail Unit) ({Unit Finance Number}) = "18935107ti3") And (Terminal ((Serial Number)) Not Uke "%99999")

3-21-2011

{% Used} <= 1

Report Limits:

Terminal Mutica

Report Filter:

(Date (ID) = 3/18/2011) And ({Retail Unit) ((Unit Farance Number)) = "1893510703") And (Terminal ((Senai Number)) Not Like "%99999") Report Limits:

1=> (BESUR)

3-18-2011

100 1434742-50707

DON'T FILLER

(Date (ID) = 3/17/2011) And ((Retail Unit) ((Unit Finance Number)) = "1893510703") And (Terminal ((Serbi Number)) Not Like "%99999").

3-17-20

Day Part

{% (head) <= 1

Report Limits:

Terminal Meuro % Used Average Visit Time (min) Visite on Vi

Report Filter:

(Date (ID) = 3/16/2011) And ({Retail Unit} ((Unit Finance Number)) = "1893510703") And (Terminal ((Senai Number)) Not Like "199899")

3-16-2011

{% Used} <= 1

Report Limits:

Terminal Matrics % Used

IND 1434743-50707

Report Filter;

(Date (ID) = 3/15/2011) And ({Retail Unit) ((Unit Finance Number)) = "(893510703") And (Terminal ((Serial Number)) Not Use "%99999")

Report Limits:

Dan Da -

(% Used) <= 1

Terminal Metrics % Used Average Visit Time (min)

3-15-2011

(2) ON 1434743 -50707

(% Used) <= 1

(Date (ID) = 3/14/2011) And ((Retail Unit) ((Unit Finance Number)) = "1893510703") And (Terminal ((Servi Number)) Not Like "%99999") Report Limits:

3-14-2011

Terminal Marries Wa

1

Docket: 1434742 - 50707 Item Nhr: 11 Page Nhr: 1

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

EVANSDALE 50707 - 9715

Dates Recorded

03/12/2011 through 03/25/2011

Date	Le	tters	F	lats	Par	cels	Ott	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/12	0	0	0	0	0	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Man - 03/14	232	143	8	42	-5	6	0	0
Tue - 03/15	131	86	0	78	4	1	0	.0
Wed - 03/16	71	63	- 6	174	0	3	0	0
Thu - 03/17	104	44	11	27	2	4	0	0
Fri - 03/18	109	-51	6	19	0	4	0	0
Sat - 03/19	0	0	0	0	0	0	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	208	129	17	60	8	7	0	0
Tue - 03/22	.84	64	-6	44	5	6	0	0
Wed - 03/23	108	82	5	39	2	3	0	0
Thu - 03/24	102	53	4	23	4	6	0	0
Fri - 03/25	141	52	7	38	3	3	0	0
TOTALS	1,290	767	70	544	33	43	0	0
Daily Average	129.0	76.7.	7.0	54.4	3.3	4,3	0.0	0.0

Signature of Person Making Count:

ANTHONY HUNTLEY

Printed Name:

ANTHONY HUNTLEY

Date

03/30/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Docket: 1434742 - 50797 Bern Nor. 12 Page Nor. 1

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

EVANSDALE 50707 - 9715

Dates Recorded

03/12/2011 through 03/25/2011

Date	Le	tters	F	lats	Par	cels	Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/12	0	0	0	0	0	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	681	0	30	0	96	4	0	D
Tue - 03/15	454	0	40	0	64	19	0	0
Wed - 03/16	908	0_	10	0	42	12	0	0
Thu + 03/17	908	0	4	0	29	11	0	0
Fri - 03/18	514	0	20	0	45	13	0	0
Sat - 03/19	0	0	0	.0	0	0	Û	0
Sun - 03/20	Q.	ů l	.0	0	0	0	0	0
Mon - 03/21	833	0	40	0	73	12	0	0
Tue - 03/22	568	0	10	.0	95	11	0	.0
Wed - 03/23	437	0	10	-0	39	7	.0	0
Thu - 03/24	361	Ö	10	0	50	12	0	0
Fri - 03/25	1026	0	10	0	61	16	0	0
TOTALS	6,690	0	184	0	594	117	0	0
Daily Average	669.0	0.0	18.4	0.0	59.4	11.7	0.0	0.0

Signature of Person Making Count:

Printed Name:

Date:

ANTHONY HUNTLEY

ANTHONY HUNTLEY

03/30/11

Docket: 1434742 - 50707 June Nbr: 13 Page Nbr: 1



03/30/2011

OIC/POSTMASTER

SUBJECT: EVANSDALE Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the EVANSDALE Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the EVANSDALE Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 04/13/2011. This information will be entered into the official record for public viewing.

Post Office Box	
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	

If you have any comments on alternate means of providing services to the EVANSDALE customers, please provide them below:

provide service through Main Post Office in Waterloo

KAREN LENANE Post Office Review Coordinator

Comments:

cc: Official Record



03/30/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the EVANSDALE Post Office, 50707 - 9715, located in Black Hawk County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

NBR records of mail theft or vandalism: 13

Comments/Findings:

cc: Official Record



03/30/2011

Evansdale Police Department 911 Evans Rd Evansdale IA 50707

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the EVANSDALE Post Office, 50707 - 9715, located in Black Hawk County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism:

Comments/Findings:

cc: Official Record

Shocker: [434742 - 50707] hoss Nbr. 15 Page Nbr. I

			Post Office Su	rvey Sheet	
	Post Office Name	EVANSDALE		ZIP+4	50707-9715
	Congressional District	01		Date	06/20/2011
	List specific information at where restrooms are availa N/A	bout the facility, so ble), security, and	och as structural defec other deficiencies or	ts, safety hazards, lack of running factors to consider.	water or restrooms (if so,
1.	is the facility accessible	to persons with di	sabilities?	Yes No	
3,	Lease terms? 50-day car	scellation clause?	1/31/2016 19200		
1.	Are suitable alternate qu N/A	meters available fo	r an independent Post	Office? If so, where?	
5.	List potential CPO sites	£1			
6.		em by name and a	ddress.	Yes No.	for them?
	One career employee w How is mail received and box be retained? Will a lo	dispatched at the	office and at what tim	es? How will this be affected by	discontinuance? Will a collection
				spatched through the Star Route a	it 17:00,
	How many Post Office	boxes are installed	17	286	
	How many Post Office	boxes are used?		133	
	What are the window as	ervice hours?		8:30 -11:00 12:00-16:00 M-F	
				Closed S	
	What are the lobby hou	rs?		7:45-18:00 M-F	
				none S	
9.	Have there been recent 13 records of mail theft			d to the postmaster/OIC? Explain section Service.	

Docket: 1634742 - 50707 Page Nor: 13 Page Nor: 3

II.	None:	otential CBU/parcel lockers sites and distances from present Post Office site, needed	
1.	Are then handica	re any special oustomer needs? (People who cannot read or write, who cannot drive, who ps., etc.) How can these people be accommodated?	have infirmities or physical
13.	Rural	delivery/HCR delivery.	
	A.	What is current evaluation?	Yes V No
	b.	Will this change result in the roote being overburdened?	100 (\$\bar{\bar{\bar{\bar{\bar{\bar{\bar{\bar
		If so, what accommodations will be made to adjust the route?	0, box 0:00 Miles
	¢.	How many buxes and miles will be added to the route?	0
	d	What would be the additional annual expense if the route is increased? What is the one-time cost of CHU/parcel locker installation (id appropriate)?	0
	e	At what time of the day does the carrier begin delivery to the community?	
	f.	Will this delivery time be affected if the office is discontinued? (Y or N)	Yes No
		If so, how?	0
300		e Post Office box fees at the facility that will provide alternative service different from the	ose at the office to be
14.	discon	timed? If so, how (Cost)? More Same Less.	

Docker: 1434742 - 50707 bres: Nor: 16 Page: Nor: 1

Community Survey Sheet

Post Office Name	EVANSDALE	ty Survey Sheet ZIP+4	50707-9715
Congressional District	01	Date	03/30/2011
13-2000 000000000000000000000000000000000		Yes No	
Incorporated?		45.16	
Local government pro-	vided by:	Mayor and council	
Police protection provi	ded by:	Evansdale Police Depar	
Fire protection provide	rd by:	Evansdale Fire Departm	
School location:		Evansdale and Waterloo	
What population grow 35 from Facilities Pla	th is expected? (Please document) ming Website	(our source)	14
Mill of the State of the Control	mercial, or business growth is exp	ected? (Please document your source)	
What residential, com-		reside were resident and continue and	
History. (Are there an Are there any special Is the Post Office faci	y special historical events related to community events to consider? lity à state or national historic land cal estate office when verification	o the community? mark (see ASM 515.23)?	
History. (Are there an Are there any special Is the Post Office faci Check with the field re	y special historical events related to community events to consider? lity a state or national historic land cal estate office when verification	o the community? mark (see ASM 515.23)?	loyed, farmers)?
History. (Are there an Are there any special Is the Post Office faci Check with the field re	y special historical events related to community events to consider? hity a state or national historic land eal estate office when verification c/economic make-up of the comm	o the community? mark (see ASM 515.23)? is needed.)	loyed, farmers)?

	U.S. France Serve ICE CLOSING OR CONSC Fact Sheet	OLIDATION PROPOSAL		Prepared 06/20/201
Peal Orice Name		1. State and 20" + 4 Code		
EVANSOALE		IA, 50707-9715	7. Congress	Sand Cladeset
Dietrici, Customer Bervies HANNEYE PPC WEST	Costomer Servica ERM	E. County Sinck Head;	Ot .	
Meason for Project to Discontinus community study request based on cloning worklood, votume, and the shifts of a Postal Service to provide service by	E PD Emergency Suspend C No Suspension	Seson and Davey	8. Proposed Fermane	d Atternate Service
ernole means.			12. Hours of Service	
	Masson & Cale: 1 Und (1900)	a. Tarro M-F 8:30-11 00 12:00-16:00	Sat Chosed	Total Window Hours Per West.
EAS-10. s. two of Chinics-1 No-of Career-1 1	Downgraded from BAS-24 No of Non-Career- 0 Has of Non-Career- 0	a Lobby Time 4LF 7-48-18:90	Set rapine	30.80
13, Number of Customs	rs-Served	1	Cally Volume (Preces	
s. General Dalivary	1	Types of Mail	Received	Displated
5. P.O. Ilm	133	u Rret-Glass	201	288
c. Cty Delivery	6	ts. Newspaper	81	18
d. Runsi Delivery	0	g Parcel	1	71
a Highwey Contract Route Box	t	a Other	9	0
f. Total	133	e. Time	273	758.
No. Receiving Duplinskie Service	0	1. No. of Postege Meters		- 5
n, Average No. Dwky Transactions	180.00	g. No. of Permits	The Property of	Te, PM Fringe Bene
Finances s. P.V 2004 2009 2010	His C	\$ 270,760 \$ 244,212 \$ 250,090	PM Basic Salar (no Cele) 5 32763	y (33,5% of b.) \$10,675
Sti-ctay carculteison (lau,ca)*	Other 5	Windthe atternation quarters away	alling Office (Proposed) EAS Level F 08 30 17 00	No.
Startey carcellation clause? Yes Located at Business Home 195. Explain 195. Explain 197. Schools, Churches and Organization in S St Warts United Methods: Church Prince of 186. Businesses in Service Area	Other 6 Other 6 Service Area No. 2 Finalize Lighterian Church	wited? Yes Mo	sting Office (Proposed) EAS Level 27/16446	No. 24 Miles Away 3.6 SAT 26 hours
Business Promise Indiana Promise Promise In Susiness Promise Income Inco	Cother S Other S Finalize Listheran Church Environmental Group K and W ext Scrope ILC 6 and W althoration improvement AC yell Investments LC Private of fine Hamilton and Maddet liste Chromotes ILC Private fine Hamilton and Maddet liste Chromotes III fine Chamilton and Maddet liste Chromotes III fine Chamilton and Maddet liste Chromotes III fine Chamilton and Maddet liste Chamilton and Maddet	Wited? Yes Months quarters away 19. Administrative/Empire WATERLOO Window Service Hours M Lobby Hours Available 22 10. Necessal Post Office (Marches Service Hours M Lobby Hours M WATERLOO Window Service Hours M Lobby Hours	sting Office (Proposed) EAB Level F 28 35 17 00 Y different from about EA5 Level EA5 Level	No. 24 Miles Away 3.6 SAT 26 hours
Business Promise Internal States Area In Business Promise Promise Internal States Internal	Cother S Cother S Cother S Cother S Cother S Cother S Cother No. 2 Finalize Lighterian Church No. 30 Environmenting Group H. and W coth Scorpe Luc 6 and M Storage Eventedale insurantee internal ingrounders AC yal Investments LLC Private of cother Hamilton and Medical cide Champton and Medical cide Champton and Medical cide Champton Services Romey appropriate Local's Sinused Romey	Wited? Yes Me No Notation and Name WATERLOO Wester Service Hours M PO Breas Available 22 Window Service Hours M Labby Hours WATERLOO Window Service Hours M Labby Hours M	sting Office (Proposed) EAS Level FOR 35 17 00 Videnmy from above) EAS Level Level	No. SAT STROUGH SAT STROUGH 24 Miles Aurey 35 SAT
Silving carcellation (Jayan) Yes Located or Susmess Home 156. Explain this mas U. Schools, Churches and Organization in 6 St Warts United Mothodist Church Press el 16. Businesses in Service Area St Marts United Mothodist Church Press el 16. Susma United Mothodist Church Areadoan Sausage Children Crop Drives Placament St enterpresa Teach C and C Carbor Waley Min Agetty Area/san Self Storage MKC Hollands Stream Lutherac Church Morra Creat Propeit Completes LLC 2018 Bissing Ster Properties 16 Proporties LLC 2018 Bissing Ster Properties 6 Commerce BMC Electric Four Square Clarific Commerce BMC Electric Four Square Commerce BMC Electric Four Square Commerce BMC Electric Four Square Commerce BMC Electric Four Square Commerce BMC Electric Four Square Commerce BMC Electric Four Square Commerce BMC Electric Four Square Commerce BMC Electric Four Square Commerce BMC Electric Four Square Commerce BMC Electric Fou	Cother S Cother S Cother S Cother S Cother S Cother S Cother No. 2 Finalize Lighterian Church No. 30 Environmenting Group H. and W coth Scorpe Luc 6 and M Storage Eventedale insurantee internal ingrounders AC yal Investments LLC Private of cother Hamilton and Medical cide Champton and Medical cide Champton and Medical cide Champton Services Romey appropriate Local's Sinused Romey	Wited? Yes No utable atternate quarters aw 19. Astronomic quarters aw 19. Astronomic Empire. M Name WATERLOO Wholes Service Hours. M PO Boses Available 23 10. Named Post Office (Water Common Service S	sting Office (Proposed) EAS Level FOR 35 17 00 Videnmy from above) EAS Level Level	No. Mana Away 3.6 SAT 36 Roure 24 Miles Away 3.6 SAT 56 Roure



Ame: EVANSO				District:	State: IA HAWKEYE PFC	Zip C	ode: <u>50</u>	707
ongressional Distr				County:	Black Hawk			
AS Grade	24				Finance Number	189351		_
Post Office:		Classified Station			Classified Branch	П	CPO	П
hia form is a place	e holder for numbe	r 19. And the verifica	tion of new	v service)	type is complete.			
Prepared by.	Karen Lenane					Date:		06/09/201
Prepared by: Trile:		C Post Office Review	Coordina	tor		Date:		06/09/201 (319)



04/08/11

OIC/POSTMASTER

SUBJECT: EVANSDALE Post Office

Enclosed are questionnaires addressed to customers of the EVANSDALE Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/24/11 for further review.

Karen Lenane

Post Office Review Coordinator

Enclosures

Docket: 1434742 - 50707

Item Nbr: 21 Page Nbr: 1



4/8/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

A review of the business activities of the Evansdale Branch revealed that the office workload had declined. This reduced workload suggests that the maintenance of the Evansdale Branch may not be warranted.

Briefly, we would like the sale of stamps and all other customary postal services, to be provided by the Waterloo Main Post Office and our alternate access channels. These alternate access channels would include the local Hy-Vee contract Postal units, www.usps.com, and our Automated Postal Center at the Cedar Falls Main Post Office lobby. Pickup and delivery of your mail as well as the sale of stamps and all other customary Postal Services would be provided by the Waterloo Main Post Office. This redirection would involve closing our operation at the Evansdale Branch.

Retail services are available at the Waterloo Post Office, located 3 miles away. Hours of service at this office are 8:30 am to 5:00 pm, Monday through Friday. Post Office box service is available at this location at decreased fees.

Retail services are also available by the Raymond Post Office at 111 Commercial St located 4 miles away. Hours of service at this location are 7:15-11:15, 12:30-4:15 Monday through Friday and 9:00-9:45 on Saturday.

I invite you to think about a possible change to these alternate forms of providing service. Please return the enclosed questionnaire by 04/13/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Amvets 706 Colleen Evansdale IA on 04/25/2011 from 6:00 pm to 7:00 pm, to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely.

SHARON PARKISON

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9995

Enclosures: Questionnaire and return envelope

Sharon Parkison



Docket 1434742 - 50707

item Nor. 21 Page Nor. 2

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e,	Pick up general delivery mail.				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
į.	Buying stamp-collecting material				
Ot	her Postal Services				
B.	Entering permit mailings	YEŞ	□ NO		
b.	Resetting/using postage meter	YES	□ NO		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b	Using for school bus stop	YES	□ NO		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
d,	Using public bulletin board	YES	□ NO		
e	Other	YES	□ NO		
	If yes, please explain:				
D	o you pass another Post Office during business hours while traveling to or from v	vork, or shot	ping, or fa	personal	needs?
		YES	□ NO		
	If yes, please explain:				

		Better		Just as Good		No Opinion		Worse
If ye	s, piea	se explain						
							-	
	which o	of the following d	o you leave	your community? (Cher	ok all that app	ily.) Where do you g	o to obtain	these
	S	hopping						
	P	ersonal needs						
	В	anking						
	E	mployment						
	s	ocial needs						
		research rollen beschroute						
Doy	ou cui	rently use local I	ousinesses	in the community?				
If ve	s wou		o use them	If the Post Office is disc	continued?			
		Yes No						
	1400							
ne:								
dress:	_							
ephone:								

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



7 FEE/80/BO



Dear Powal Service Customet.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evaredale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, piepse feel free to contact Karen Lenane at (319) 389-2902.

Bincomity.

Sharon Pavkison Martager, Post Office Operations PO Box 9998

Cedar Rapide, Jown, 52406-9998

DOCKETNO	1434742-50707
(TEM NO	2.2
PAGE	a_



F	08	tal Services	Daily	Weekly	Monthly	Never
-	a.	Buying Stamps			K	
	b.	Mailing Letters	N			
	Ö,	Mailing Parcels		KI		
	d	Pick up Post Office box mail	N			
	8	Pick up general delivery mail:				M
	t:	Buying money orders				M
	9-	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			図	
	h.	Sending Express Mail			K	
	C	Buying stamp-collecting material				Ø
	Oth	er Postal Services	4	-		
	8.	Entering permit mailings	YES	NO IX		
	ь.	Resettingusing postage melar	YES.	NO.		
	Nor	postal Services	-			
	B.	Picking up government forms (such as tax forms)	YES	X NO		
	b	Uning for school bus stop	☐ YES	M NO		
	g.	Assisting senior citizens, persons with dissolities, etc.	☐ YES	X NO		
		If yes, please explain:			_	
	d	Using public bulletin board	☐ YES	™ NO		
	0	Other	YES	M NO		
		If yes, please explain.		Y''Y	-	
	Do	you pass another Post Office during business hours while travaling to or from w	iork, or shop	ping, or far	personal n	eeds?
			YES	NO K		
		If yes, please explain				_

1434742-50707 32 16

THE WOLLD COME	owini etu received Post (7)	d camer delivery, there will be no fice box service or general delive ervice will compare to your previ	o change to your delivery service- ery service, complete this section. ous service?	— proceed to question 4. How do you think
	☐ Batter	Just as Good	No Opinion	Worse
If yes	-	most always s	4 in my office	+ which he
_	mail sto	t for deliving	if the down in	locked.
4 For w	which of the following do y	ou leave your community? (Che	ck all that apply) Where do you g	o to obtain these
KI	Shopping H	i numplier A	irranal itema	
	Penional needs	11-1		
13	Banking Wall	ster		
	Employment			
	Social needs			
	Yes No	smesses in the community? use them if the Post Office is dis	continued?	
Name				
Адагевя:				
Telephone				
Date:	4-20-11			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire





Dear Photal Service Customer

Thank you for returning your questionment concerning the proposed discontinuance of the Evanscale Branch, your comments slong with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions of comments, please that the in contact Karen Lanane at (319) 399-2902.

Sinceraly.

Sharon Parkison Menager, Pour Office Operations PO Box 2008

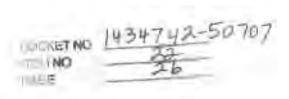
Cedar Rapide, lowe, 52406-8998



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MENINO	22
PAGE	2a

Postal Service Customer Questionnaire

a. b. c. d. e. f.	Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail	图图口口口	M M	Monthly	Never
c. d.	Mailing Parcels Pick up Post Office box mail	M	Ø		_
d.	Pick up Post Office box mail	M	-		
е.		-			
	Pick up general delivery mail	100		1	
t.		100			
	Buying money orders			20	
g,	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h_	Sending Express Mail			1	
i:	Buying stamp-collecting material				10
Oth	er Postal Services				
n,	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES.	₩ NO		
Nor	To a contract the contract of				
а.	Picking up government forms (such as tax forms)	YES	₩ NO		
0,	Using for school bus stop	YES	M NO		
2	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:	_			_
d,	Using public bulletin board	YES	M NO		
в.	Other	YES	M NO		
	If yes, please explain:			-	_
00 1	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	DN D		
	If yes, please explain:				
	North	Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services Entering permit mailings Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain:	Cobtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Cither Postal Services Entering permit mailings Resetting/using postage meter VES Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain: Or you pass another Post Office during business hours while traveling to or from work, or shopp	Combining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Delivery C	Cobtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail



	Better		Just as Good		No Opinion	☐ Worse
If yes	, please explain	_				
Forw		you leave	your community? (Che	ck all that app	ly.) Where as you g	o to obtain these
	Shopping					
	Personal needs					
X	Banking					
	Employment					
П	Social needs					
	Yes No					
21						
21						
ddress.						
ddress.	18-2911					





Dear Postal Service Costimer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact (Gren Lenene et (319) 599-2902.

Sincerely,

Sharon Parkison

Manager Post Office Operations PO Box 9008 Cedar Repids, Jown, 32408-9999



POKETNO	1434742-50707
NO	72
FALE	3a

Postal Service Customer Questionnaire

	Po	stal Services	Daily	Weekly	Monthly	Never
	а.	Buying Stamps		V		
	b.	Mailing Letters		17		
	C.	Mailing Parcels	0,			
	d.	Pick up Post Office box mail	Y			
	е.	Pick up general delivery mail				
	ř.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	Ĺ	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	□ NO		
	Ь.	Resetting/using postage meter	YES	□ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	□ NO		
	0	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
		If yes, please explain:				_
	d.	Using public bulletin board	☐ YES	□ NO		
	2	Other	YES	□ NO		
		If yes, please explain:	_			_
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, of for p	ersonal ne	eds?
			YES	M NO		
		If yes, please explain:				

134742-50707 35 36

	Better		D)	ust as Good			No Opinian	☐ Worse
If yes,	please explain	I	do	Not	want	10	druce	to where
For wi		ig do you	leave yo	онг қаттипі	ty? (Check all t	hat app	V (Co.) Ny.) Where do you	go to obtain these
	Shopping							
	Personal need	in						
	Banking							
1	Employment	(0	álu	lac				
	Social needs							
	vould you contin	No				ed?		
						_		
85								

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





Dear Phistal Service Customer

Thank you for returning your questionners concerning the proposed discontinuance of the Evansdale Branco. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, glease feet free to contact (Garen Lenane at (319) 395-2902.

Simperely.

Sharon Panison

Manager, Fost Office Operations PO Box 9998

Cedar Rapids, Iowa, 62406-9998

FINO	1434742-50707
NO	22
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2.

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
3.	Buying Stamps		M		
b.	Mailing Letters	Ø.			
C,	Mailing Parcels			Ø	
d.	Pick up Post Office box mail	图			
B.,	Pick up general delivery mail				X
t.	Buying money orders				D.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
n_	Sending Express Mail				
ī.	Buying stamp-collecting material				M
Ott	er Postal Services	1.55		9.	
N,	Entering permit mailings	YES	NO		
6.	Resetting/using postage meter	YES	10 NO		
No	postal Services				
H.	Picking up government forms (such as tax forms)	YES	NO K		
b.	Using for school bus stop	YES	⊠ NO		
2	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				_
d.	Using public bulletin board	Z YES	□ NO		
8.	Other	T YES	13 NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?
		☐ YES	IX NO		
	If yes, please explain:		-63		

TN: 1434742-50707

	Better		Just as Good	No Opinion	☐ Worse
yes,	please explain				
		_			
For wh		to you leave	your community? (Che	ck all that apply.) Where do you g	o to obtain these
	Shapping				
	Personal needs				
	Banking				
R	Employment				
П	Social needs				
7					
Do you	currently use local	businesses	in the community?		
-	Yes No				
If yes		to use them	If the Post Office is disc	continued?	
	X Yes No				
5:					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





12ma Postal Service Customer

Thank you for returning your quantismners concerning the proposed discorpinance of the Evansdale Branch. Your comments along with others received, will be irrelated in the official record and considered carolicity before further action is total.

If you have adultional questions or comments, please feel free to consect (Gren Lanene et (319) 399-2902.

Slocetely.

Sharon Padeson Manager: Fost Office Operations PO Box 9998

Cestar Rapids, lows, 52406-9998



1434742-5070 23 5a



2

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			Z	
b.	Mailing Letters			Ø	
C.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail		Ø		
0	Pick up general delivery mail				Z
1	Buying money orders				Z
g,	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				D
h.	Sending Express Mail				Ø
į.	Buying stamp-collecting material				Ø
Ott	ner Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	NO.		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₽ NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:	_			_
d,	Using public bulletin board	YES	Ø NO		
Đ.	Other	YES	M NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, ar for p	personal ne	eds?
		YES	NO NO		
	If yes, please explain:				

THO	1434742-50707
MO	27
3	5k

	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
If yes,	piessa explain: I become have listen mall literal to
_	The Range
Far wi	nich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
D	Shopping 4 tales
Ø	Personal needs
B	Banking
Ø	Employment
12	Social needs
Do you	u currently use local businesses in the community?
	Yes No
AM 1-1-1-1	would you continue to use them if the Post Office is discontinued?
II yes,	The same E. I. State
II yes,	A Yes No
	Yes No
If yes,	Z Yes No
	Yes No
rie.	Z Yes No

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





Dear Postal Service Cutinmur.

Trank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branco: Four comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions of comments, please feel free to contact Karen Lineage at (319) 389-1907.

Somethy

Steron Parkson Manager, Post Office Operators PO Fox 9998 Cedar Rapids, lowe. 52405-9936

7	UNITED STATES POSTAL SERVICE.
	PUS IAL SERVICE

ETNO	1434742-50707
NO:	22
3	6a

Postal Service Customer Questionnaire

	Po	estal Services	Daily	Weekly	Monthly	Never
	ů.	Buying Stamps		V		
	b.	Mailing Letters	W			
	C.	Mailing Parcels		D		
	d	Pick up Post Office box mail				
	e.	Pick up general delivery mail	2			
	t.	Buying money orders		W		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	ħ.	Sending Express Mail		J	W	
	ī.	Buying stamp-collecting material	D			П
	Ott	her Postal Services	-	,	144	
	a.	Entering permit mailings	LYES	□ NO		
	b.	Resetting/using postage meter	VES	□ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	IJ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
		If yes, please explain:				_
	đ,	Using public bulletin board	Q YES	□ NO		
	e.	Other	YES	□ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds7
			YES	DINO		
		If yes, please explain:				

NO 22 66

	E	Better		Just as Good		No Opinion	Worse
H ye	es, ple	ase explain	_				
-	_		_				
For	which	of the following	do you leave	your community? (Ch	eck all that app	ely) Where do you g	go to obtain thesis
		Shopping					
C	1	Personal needs					
Е	1	Banking					
		Employment					
		- Tree -					
	Ī	Social needs					
				-A-20			
Do		urrently use local		in the community?			
	you o	umently use local			scentinued?		
	you o	umently use local	to use them	in the community?	scentinued?		
	you o	umently use local Yes \ No	to use them		scentinued?		
lfy	you o	umently use local Yes \ No	to use them		scentinued7		
lf y	you o	umently use local Yes \ No	to use them		scentinued7		
	you o	umently use local Yes \ No	to use them		scentinued7		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





Dear Foster Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuence of the Evansdale Bilanch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

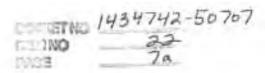
 You expressed a concern about the security of mail. Customers may place a kick on their melboxes. The melbox must have a alot large mough to accummodate the customer's normal daily inail volume. The Postal Service does not open mailboxes which are looked and does not accept keys for the purpose.

If you have additional questions or comments, please feel lives to contact Karen Lenann at (319) 390-2902.

Sincerely

Sharon Parkison Manager Post Office Operations PO Box 0808

Cepar Rapida, lowa, 57406-9098

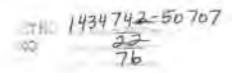




2.

Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			199	
b.	Mailing Letters	X			
¢,	Mailing Parcels			M	
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail	X			
1.	Buying money orders				[8]
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			K	
h.	Sending Express Mail			囟	
L	Buying stamp-collecting material				N
Ott	ner Postal Services	_		-	-
В.	Entering permit mailings	YES.	NO D		
b,	Resetting/using postage meter	YES	NO E		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO E		
b,	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO I		
	If yes, please explain:				_
d.	Using public bulletin board	X YES	□ NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ark, at shapp	oing, or for p	personal ne	eds?
		YES	NO E		
	If yes, please explain:				



		Better		Just a	as Good			No Opinion		N Wor	50
	-	please explain	bur h	10 th	Delang 5	-der	+14	Church Sh	and	BC 3	ioned in
	30-1	IN OVER 14	add	Lugar	अगान्त्र ज	901	120				
4.	For wh	ich of the follow	ing do you	eave your	community? (C	heck all	hat app	ly.) Where do y	ou go to ob	tain these	
		Shopping									
	口	Personal nee	ds								
		Banking									
		Employment	5 1								
	O	Social needs									
j	Do you	u currently use to	ocal busines	sses in the	community?						
		⊠ Yes □	No								
	If yes,	wauld you conti	nue to use	them if the f	Post Office is d	iscontinu	ed?				
		Yes 🗌	No								
sme											
	ď									50	-
ddre	183		-7								_
elep	hone										
	do	N/M	2011								
Date	300 750	Fel Vin Face	- H.V.D.								





Thank you for returning your questionnaire concerning the proposed discontinuance of the Evenscale Branch. Your comments along with others received, will be included in the offices record and considered carefully before further action is taken.

If you have additional questions or comments, passe feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Snaron Parkison Manager, Post Office Operations PO Elax 9898

Cedar Repids liwa, 52405-9995



2

COLETNO	1434742-50707
I NO	22
FASE	8a

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps	M			
b.	Mailing Letters	M			
C.	Mailing Parcels	A			
d.	Pick up Post Office box mail	DA.			
e,	Pick up general delivery mail	M			
t.	Buying money orders	Ø			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		点		
ħ.	Sending Express Mail	D)			
ī	Buying stamp-collecting material		П		1
Ott	ner Postal Services		_	194	7
a.	Entering permit mailings	YES	DNO		
b,	Resetting/using postage meter	YES:	Ø NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	12KNO		
b.	Using for school bus stop	YEŞ	ANO.		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	E NO		
	If yes, please explain:	_			_
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wi	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	M NO		
	if yes, please explain:				

ETNO 1434742-50707

		Better		Just as Good		No Opinion	Worse
If yes,	plea	se explain					
_							
		of the following	do you léave	your community? (Che	eck all that app	ly.) Where do you g	o to obtain these
service		hopping					
	-	ersonal needs					
	5	anking					
M	E	mployment					
	S	ocial needs					
If yes,	would would	-Yes □ No lid you continue Yes ☑ No	to use them	if the Post Office is dis	contil/ued7		
	would	id you continue	to use them	if the Post Office is dis	continued?		
E	West Co	id you continue	to use them	if the Post Office is dis	contilvied?		
e ess	wasi	id you continue	to use them	If the Post Office is dis	contilivaed?		
eas phone se add an	ny ad	d you continue Yes No	to use them	APR 1 7 7/111	nd sittach il to ti		
eas phone se add an	ny ad	d you continue Yes No	to use them	APR 1 7 7/111	nd sittach il to ti		
eas phone se add an	ny ad	d you continue Yes No	to use them	APR 1 7 7/111	nd sittach il to ti		
eas phone se add an	ny ad	d you continue Yes No	to use them	APR 1 7 7/111	nd sittach il to ti		
eas phone se add an	ny ad	d you continue Yes No	to use them	APR 1 7 7011	nd sittach il to ti		
eas phone se add an	ny ad	d you continue Yes No	to use them	APR 1 7 7/111	nd sittach il to ti		



06/99/2011



Triank you for returning your questionners concerning the proposed docontinuance of the Evensorale Breach. Your comments along with official will be included in the official record and considered catefully before further extent is lester.

If you have additional questions or comments, please led free to contact Karen Lenans at (319) 399-2902.

Strippingly

Shurrin Patkliton

Mahager, Post Office Operations PO Box 9998

Ceder Rapids, lows, 52406-9999



URT NO	1434742-50	70	7
INO	22		
MSB	ga.		

Postal Service Customer Questionnaire

Pos	tal Services	Dally	Weekly	Monthly	Never
8.	Buying Stamps			0	
ь.	Mailing Letters		P		
C.	Mailing Parcels			腔	
d.	Pick up Post Office box mail	0			
e.	Pick up general delivery mail	國			
ŧ.	Buying money orders				2
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation.			0	
h.	Sending Express Mail				1
i.	Buying stamp-collecting material				0
Oth	er Postal Services				
а.	Entering permit mailings	YES	NO NO		
ъ.	Resetting/using postage meter	YES	M NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO.		
ь	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	E NO		
	If yes, please explain:	-			
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	M NO		
	if yes, please explain:			-	
Do	you pass another Post Office during business hours while traveling to or from w	ork, ar shap	ping, or for	personal r	needs?
		YES	NO NO		
	If yes, please explain:				
	a. b. c. d. e. f. g. h. l. Oth a. b. c. d. e.	b. Mailing Parcels c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) b. Using for school bus stap c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain:	a. Buying Stamps b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services Picking up government forms a. (such as tax forms) b. Using for school bus step c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while travelling to or from work, or shop yes	a. Buying Stamps b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail l. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter VES No Nonpostal Services Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you past another Post Office during business hours while travelling to or from work, or shopping, or for	Buying Stamps b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail l. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms). b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal registers. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal registers. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal registers.

IND 1434742-50707

	Better	Just as Good	1	No Opinion	□ W	/orse
If yes	, please explain					
-						
For y	hich of the following	do you leave your community? (Che	ck all that app	ly.) Where do you g	o to obtain the	88
	Shopping	ALL DEVENE LA	31V	Je gran	NIT :	
	Personal needs					
	Banking					
П	Employment					
- Lond						
	Social needs					
		t purchases in the community?				
Doy	ou currently use loca	businesses in the community?				
	ou currently use loca		saminia de la compansión de la compansió			
	ou currently use loca	o to use them if the Post Office is also	continues?			
100	ou currently use loca Yes No. No. Would you continue	o to use them if the Post Office is also	continued?			
If ye	ou currently use loca Yes No. No. Would you continue	o to use them if the Post Office is also	santiniæ\$?			
If yes	ou currently use loca Yes No. No. Would you continue	o to use them if the Post Office is also	continued?			
-	ou currently use loca Yes No. No. Would you continue	o to use them if the Post Office is also	continu ± 37			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

0000ETNO 1434742-50707





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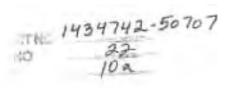
Duar Postal Service Diperomen

Thank you for returning your quastionnaire ecocarring the proposed discontinuance of the Evenedate Branch, Your comments along with others received, will be included in the afficial record and considered carefully before further solice is taken.

V you have additional guissions or comments, please led free to contact (Caren Legene at (319) 399-2907.

Sincertily

Stanon Parkaon Manager, Post Office Operations PO Box 9898 Cetter Papidis, Jowe, 52405-9988





2.

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps				
ь.	Mailing Letters		X		2
C,	Mailing Parcels				Ø
d.	Pick up Post Office box mail	[2]			
9	Pick up general delivery mail	K			
ŧ,	Buying money orders				区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
ħ.	Sending Express Mail				
1.	Buying stamp-collecting material				Ø
Ott	ner Postal Services				
a.	Entering permit mailings	YES	NO M		
b.	Resetting/using postage meter	YES	M NO		
No	npostal Services				
1	Picking up government forms (such as tax forms)	YES	☑ NO		
ь.	Using for school bus stop	YES	M NO		
c,	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:	_			
d.	Using public bulletin board	YES	□ NO		
8.	Other	YES	NO.		
	If yes, please explain:			+	_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
	And the second s		NO NO		
	If yes, please explain:				

	Better		Just as Good	X	No Opinion	Worse
If yes,	please explain.					
For whalervio		o you leave	your community? (Che	ck all that app	oly.) Where do you g	o to obtain these
Z	Shopping	water	low			
D.	Personal needs	n police	be			
図	Banking	In Wa	4.7			
	Employment					
	Social needs					
			1			
Do yo	currently use local t	businesses i	the community?			
Hume	Yes No	is use them i	the Post Office is disc	continued?		
II yes.	Yes No	o tae diem	The Foot Office to she	account to the control of		
	2 100					
and the same				_	_	
3						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





Thank you for refutining your questionnaire concerning the proposed ascontinuance of the Evansdale Branch. Your comments along with rithers (ecoword, will be included in the official record and considered carefully before further action is taken.

if you have additional questions of comments, please feel free to contact Karen Lendre at (319) 399-2907.

Sincarely,

Sharan Parkison Manager, Post Office Operations PO Box 9998 Decar Rapins, Town, 52406-9998

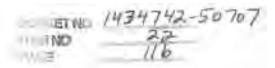


2

DOCKETNO	1434742-50707
THA! NO	22
(Mate	1/R

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
8.	Buying Stamps		M		
Ь.	Mailing Letters				
¢.	Mailing Parcets				
ď.	Pick up Post Office box mail		Ø		
0.	Pick up general delivery mail		M		
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X		
h.	Sending Express Mail			M	
1.	Buying stamp-collecting material		154		
Ott	er Postal Services				
ß,	Entering permit mailings	YES	⊠ NO		
Ь.	Resetting/using postage meter	YES	Ø NO		
No	postal Services				
В.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	NO E		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				_
d.	Using public bulletin board	☐ YES	NO NO		
ė.	Other	YES.	⊠ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shapp	sing, or far s	oersonal ne	eds?
		YES	NO.		
	if yes, please explain:				_



	☐ Hetter		Just as Good	灯	Na Opinion	Worse
If yes	please explain					
_		-				
For w		do you leave	your community? (Che	ck all that app	ily.) Where do you g	o to obtain these
	Shopping					
	Personal needs					
	Banking					
Ø	Employment					
	Social needs					
Do yo	ou currently use local		in the community?			
The same	Ves ☐ No		if the Post Office is dis	continued?		
iryes	, would you continue		II INS POST OFFICE IS SIG	Commodu		
	,,,					
	4					
35						
one						
	His hi					
- 4						



200/QW2011



Daar Postal Service Classmer

Thank you for returning your quastranture concerning the proposed discontinuance of the Eventidate Branch. Your comments along with others recepted, will be included in the official record and considered carefully before further action in taken.

If you have additional questions or comments, please feel tree to contact Karen Lenene et (319) 399-2902.

Sincerely

Sharon Parkison Managar, Post Office Operations PO Box 8998

Gedar Rapids; lowa, 52406-9988



2

ETNO	1434742-50707
-NO	22-
AGE	124

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
3.	Buying Stamps			K	
b.	Mailing Letters		A		
Ġ,	Mailing Parcels			N	
d.	Pick up Post Office box mail	X			
ů,	Pick up general delivery mail			M	
f,	Buying money orders			M	
g.	Obtaining special services; including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		这		
h,	Sending Express Mail			X	
4,	Buying stamp-collecting material		K		
Ot	ner Postal Services				
a.	Entering permit mailings	☐ YES	NO 🖾		
b.	Resetting/using postage meter	TYES	M NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for achool bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES.	NO X		
	If yes, please explain:				_
d.	Using public bulletin board	YES	図NO		
ø,	Other	YES	KO NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	NO NO		
	If yes, please explain:				

	Batter	1-1	Just as Good		No Opinion	Worse
Il yes,	please explain					
-		_				
		o you leave	your community? (Che	eck all that app	ly.) Where do you g	o to obtain (nesa
service	Shopping					
П	Personal needs					
	Banking					
M	Employment	SelC-	waloged	427	e	E down
	Social needs	re II-e	110 g = 0	11.11	3 HEERICAN	ing Areas
_					-	
	-					
	The state of the s					
	Yes No					
		b use them	If the Post Office is disc	continued?		
		b use them	If the Post Office is disc	continued?		
	would you continue to	b use them	If the Post Office is disc	continued?		
	would you continue to	b use them	If the Post Office is disc	continued?		
Hyes,	would you continue to	b use them	If the Post Office is disc	continued?		
	would you continue to	b use them	If the Post Office is disc	continued?		
If yes,	would you continue to	b use them	If the Post Office is disa	continued?		
Hyes,	would you continue to		If the Post Office is disa	continued?		
If yes,	would you continue to		If the Post Office is disa	continued?		
If yes, i	would you continue to Yes □ No		If the Post Office is disc		és form. Thank you	for taking the time to
one add any	y additional commen	ts on a sepi	arate piece of paper an	d attach it to th		
one sadd any	y additional commen	ts on a sepa	arate piece of paper an	d attach it to the	Big .	Loss T
one sadd any	y additional commen	ts on a sepa	arate piece of paper an	d attach it to the	Big .	Loss T
one add any se this o	y additional commen	ts on a sepa	arate piece of paper an	d attach it to the	Big .	Loss T





Deer Postal Barrion Customer

Thank you for returning your questionment concerning the proposed discordinance of the Evansdale Eranch. Your comments along with others received, will be violated in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concurry should the watering time at the administrative Post Office. The administrative Post Office servets a
much larger community and has a heavier retail window workload. This concern has been brought to the alteration of the
administrative postmission so can monitor window operations and ensure that customers to not have an unreasonable wait to
obtain services. The carrier can provide retail services, alterating the need for bustomers to go to the post office for service.

If you have additional quastions or comments, please trei tree to contact Karen Lanune at (319) 399-2902.

Sincerely,

Staron Partison

Manager, Post Office Operators

PO Box 9996

Cettar Angels, lowe 52406-8999



ETNO	1434742-50707
: NO	22
=	134

Postal Service Customer Questionnaire

	Po	stal Services	Daily	Weekly	Monthly	Nover
	3.	Buying Stamps			1d	
	b.	Mailing Letters		M		
- 1	C.	Mailing Parcels		D		
	d.	Pick up Post Office box mail	D/			
	e,	Pick up general delivery mail				19
1	t,	Buying money orders			П	B
1	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			W	
	h.	Sending Express Mail			I	
-1	L.	Buying stamp-collecting material		П	П	P
	Oth	ner Postal Services	1	-	Parguel	
ž	a.	Entering permit mailings	YES	1 NO		
t	b.	Resetting/using postage meter	YES	□ NO		
	Non	npostal Services				
2	5 .	Picking up government forms (such as tax forms)	YES	No		
b	5.	Using for school bus stop	YES	No		
c	1	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				_
d	1.	Using public bulletin board	YES	E NO		
е	2.	Other	YES	□ NO		
		if yes, please explain:				_
2. D	lo y	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ning, or for p	ersonal ne	eds?
			YES	NO		
		If yes, please explain:				_

NO 22 13 B

	If yes, p		1-4	Just as Good		No Opinian	Worse
		lease explain					
		6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6			er ime i	w / Y- x	
	BERVIDES		ing do you leave	your community? (Che	ck all that apply	() Where do you g	o to obtain triese
		Shopping	XREME				
		Personal nee	ds				
		Banking	(Light)	Cocations			
		Employment	Nestro S	ine Wine			
	F	Social needs					
		Y85	No				
me							
idres	S ME !						
leph	one:						
ale		4/11/	11.				
CITE.				77.5		N. A.	C. C. S.
			and which we will be a second	atate mene of naner and	d attach it to this	s form. Thank you	four tradesines their tireas for
esse		additional con lestionnaire.	iments on a sepa	n to the M	Sec. (1)	Aster 10	HE POST ALL



06/69/2011



Dear Fastel Service Customer.

Triank you for returning your questionnaire concerning the proposed disconlinuance of the Evanuative Branch, Your comments along with others received, will be included in the official record and considered parefully before further action is taken.

in response to your letter:

 You expressed a concern about having by travel is another post office for service. Services provided at the post office will be available from the carrier, and customers will not rieve to travel to another post office for service. Most transactions do not inquire meeting the carrier at the mailton. Stamps by Mail and Money Order Application forms are evaluable for customer. convenience

If you have editional questions or comments, please feel free to conduct Karen Lanane at (319) 399-2902.

Sincerely

Gharen Pankison

Manager, Fost Office Operations

PO Box 9998

Cedar Papids Inwa, 52406-9995

arno	1434742-50707
NO	14 A



Postal Service Customer Questionnaire

	Po	stal Services	Daily	Weekly	Monthly	Never
	a,	Buying Stamps		X		
	b,	Mailing Letters				
	G.	Mailing Parcels				
	d.	Pick up Post Office box mail	M			
	ú,	Pick up general delivery mail	X			
	t,	Buying money orders Uher I have To				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Way it Come				
	ħ.	Sending Express Mail				
	L	Buying stamp-collecting material				
	Ott	ner Postal Services			100	
	a.	Entering permit mailings	YES	□ NO		
	b.	Resetting/using postage meter	☐ YES	□ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	□ NO		
	b.	Using for school bus stop	YES	□ NO		
	C	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
		Mail Pickup & Delivery	_			_
	d,	Using public bulletin board	YES	□ NO		_
	e.	Other	YES	□ NO		
		If yes, please explain: Le Don'T have public Board	-			_
2.	Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shoor	ning, or for pe	ersonal ne	eds?
			YES	and the same		
		Huas please avalate	1 100	THE INC		
		If yes, please explain:				_

	Better		Just as Good		No Opinion	196	Worse
fyes.	please explain						
-							
or wh	nich of the following do	you leave	your community? (Ch	eck all that app	ly.) Where do you g	o to obtain th	iese
	Shopping						
	Personal needs						
	Banking						
	Employment						
	Social needs						
yes,	Yes No No would you continue to	o use them i	fthe Post Office is dis	continued?			
7	would you continue to			continued?			
1	would you continue to			continued?			
10:	would you continue to Yes ☐ No	alos			is form. Thank you	for taking the	turnë to
old any	Yes No	s on a sepa	erate piece of paper an	d aftach it to th		10. 10670	
old any	Yes No	s on a sepa	erate piece of paper an	d aftach it to th		10. 10670	
old any	Yes No	s on a sepa	erate piece of paper an	d aftach it to th		10. 10670	
dd and this to	Yes No	S ON E SEPE	arate piece of paper and	d attach it to the	TOWN	0,67 1 111881	1.00 a
old and this to	y additional comment questionnaire.	S ON E SOPE	erate piece of paper an	d attach it to the	TOWN HIS PO	0871	TO Exec





Dem Postal Service Customer

Thank you for telluring your questionnaire concerning the proposed discontinuance of the Evansdale Evanch. Your comments along with others received, will be included in the efficiel record and bonsidered caveluity before further action is taken.

in response to your letter.

You expressed a concern about issverigite travel to another post office for service. Services provined at the post office will be available from the camer, and customers will not have to have to another post office for service. Most transactions do not require mostling the carrier at the mailbox. Starings by Mail and Money Order Application forms are evaluable for customer continuona

If your have additional quastions or comments, please faet free to contact Karan Lenane at (379) 199-2907

Sincerely

Shartin Parkison

Manager, Post Office Operations

PC Box 9998

Cedar Rapids, Iowa, 52406-6998

JET NO	1434742-5070
NO	22
=	15A



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following Monthly Never Daily Weekly Postal Services **Buying Stamps** X Mailing Letters Mailing Parcels Pick up Post Office box mail d. 7 Pick up general delivery mail Buying money orders 1 Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services Entering permit mailings NO Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) NO Using for school bus stop Assisting senior citizens, persons with disabilities, etc. NO If yes, please explain: YES NO Using public bulletin board YES Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO NO

3. If you pre	viously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4. viously received Post Office box service or general delivery service, complete this section. How do you think
	Lite delivery or PO Box service will compare to your previous service? Better Just as Good No Opinion Worse Worse
If yes,	thin Short with out the houngery of the washing the
70	et Mil Mail of the Evansdale Po Fifted Specific Reason
4. For wi	sich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these es?
	Shopping
	Personal needs
	Banking
	Employment VA
10	Social needs
Name: Address	
Telephone	
Date	(iali)
Piesse add a complete this	ny additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to questionnaire.
Ide Need On	pendon mysistes to drive me whose ever I hose this would put an additional hourd Ship now Bocruss She Ships how in Evansdally for



06/08/2014



Dear Fount Sarvice Customer.

Thank you for returning your questionniave concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or commands, please lest tree to contact Karen Lenans et (319) 399-3902.

Simming.

Sharon Parseger Manager, Post Office Operations PO Box 9998

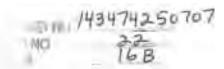
Cedar Rapida, Iowa, 52409-9998



GET NO	1434742-50707
:NO	22
DASE	16 A

Postal Service Customer Questionnaire

	Po	stal Services	Dally	Weekly	Monthly	Neve
	2	Buying Stamps			X	
	ь.	Mailing Letters		M		
	c.	Mailing Parcels			層	
	d.	Pick up Post Office box mail	Ø			
	ė.	Pick up general delivery mail	M			
	f.	Buying money orders		M	N	П
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
	h.	Sending Express Mail				D
	1.	Buying stamp-collecting material	П	П		П
	Oth	er Postal Services	_	-	laged.	_
	a.	Entering permit mailings	T YES	□ NO		
	b.	Resetting/using postage meter	YES	□ NO		
	No	npostal Services				
	n,	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b.	Using for school bus stop	YES	Ø NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
		If yes, please explain:				_
	d,	Using public bulletin board	YES	Ø NO		_
	e,	Other	YES	T NO		
		If yes, please explain:				
2.	Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal nee	eds?
			YES	NO NO		
		If yes, please explain:				



Better	Just as Good		No Opinion	Worse
yes, please explai	n.			
or which of the folk ervices?	owing do you leave your community? (Check all third app	ity) Where do you g	o to obtain these
Shopping	Wolmant			
Personal n	eeds Oller Her	e V		
Banking	Work China Ce	til		
Employme	ni			
Social nee	d)			
☑ Yes ☐	e local businesses in the community? No ntinue to use them if the Post Office is	discontinued?		
Ves [No			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





Des Postal Service Commer

Thenk you for returning your questionnaire concerning the proposed discontinuance of the Evansdate Branch. Your commence along with others received, will be matisded in the official ration and considered carefully before further action is taken.

If you have additional questions of constrests, please feel free to contact Karon Limiting of (319) 399-2902.

Sinceraly

Sharon Farwado Manager Post Office Operations PO Box 9898 Coder Reptds Town 52406-996

DODIGETNO	1434742-50707
CMICH	22
FILTE	174



2

Postal Service Customer Questionnaire

Po	estal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	図			
C.	Mailing Parcels			×	
d.	Pick up Post Office box mail	Ø			
θ.	Pick up general delivery muit				
£	Buying money orders			₩	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail		M	Ø	
j,	Buying stamp-collecting material			П	X
Ott	ner Postal Services		_	-	-
a.	Entering permit mailings	☐ YES	NO E		
ь.	Resetting/using postage meter	YES	NO.		
No	npostal Services				
В.	Picking up government forms (such as tax forms)	YES	NO.		
ь.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	if yes, please explain				
d,	Using public bulletin board	YES	NO.		
a.	Other	☐ YES	□ NO		
	If yes, please explain:			_	_
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ling, or for p	ersonal nee	eds?
		YES	NO NO		
	If yes, please explain:		1		



DE/GE/201 (



Deer Postal Service Customer

Thank you fix returning your questionnaire concerning the proposed discontinuance of the Evarsable Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feet free to contact Karen Lenana at (319) 399-2902.

Bincerely.

Sharnin Parkison Manager, Post Office Operations PO Box 9998

Cedar Rapids, lowe, 52406-9888



TET NO	1434742-50707
NO	22
-3	18 A

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
à.	Buying Stamps		X		
b.	Mailing Letters		13		
c,	Mailing Parcels				Ki
d.	Pick up Post Office box mail	12			
G.	Pick up general delivery mail	M.			
r.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail				'M
L	Buying stamp-collecting material				M
Ott	ner Postal Services				
a.	Entering permit mailings	YES	X NO		
ь.	Resetting/using postage meter	YES	NO NO		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	DI NO		
Ċ.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				_
d.	Using public bulletin board	☐ YES	⊠ NO		
e,	Other	YES	⊠ NO		
	If yes, please explain:	_		_	_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	olng, or for	personal ne	eds?
		YES YES	□ NO		
	If yes, please explain:				

NO 1434742-50707

Satter Batter		Just as Good		No Opinion	Wors
yes, please explain					
or which of the followervices?	wing do you leave	your community? (Che	ck all that app	ly.) Where do you g	io to obtain these
Shopping					
Personal ne	eds				
Banking					
Employmen					
Social need	5				
Do you currently use	local businesses	in the parminunity?			
∀es □	Na				
f yes, would you con	tinue to use them	if the Post Office is dis	continued?		
☐ Yes ✓	No				
				_	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/4692(0)



Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed disportinuance of the Eyansdale Branch. Your comments using with others received, will be included in the official record and considered carefully before further action is taken,

In response to your letter.

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to innother post office for service. Most transactions no not require monthing the carrier, and customers by Mail and Money Order Appointment over available for customer.

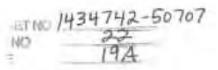
you have additional bussions or community please teel free to contact Karen Lensoe at (319) 369-2902.

Sincerely.

Sheron Parkasen Menager, Past Office Operations

PD Box 9998

Ceder Rapids, Inwa 52409-9998





2

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekty	Monthly	Neve
a.	Buying Stamps		TXI		
ь	Mailing Letters	M			
C,	Mailing Parcels			M	
d.	Pick up Post Office box mail	M			
в.	Pick up general detivery mail				\boxtimes
6	Buying money orders			N	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail				Ø
Ĺ.	Buying stamp-collecting material				X
Ott	ner Postal Services				
а,	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
a.	(such as tax forms) Proc. I Deny man	YES	NO NO		
b,	Using for school bus stop	YES.	⊠ NO		
d.	Assisting senior citizens, persons with disabilities, etc.	YES.	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	₩ YES	□ NO		
e.	Other	YES.	NO.		
	If yes, please explain:			-	_
Do	you pass another Post Office during business hours while traveling to or from w	ork, ar shap	ping, or for	personal n	eeds7
		YES.	₩ NO		
	If yes, please explain:				

3 If work no	avously received Po	ast Office box 5	lelivery, there will be r ervice or general deliv compare to your prev	ery service, complete	ivery service – e this section	– proceed to question 4. How do you think
	Better		Just as Good	☐ Na O	pinion	Worse Worse
If yes	, please explain	turks	4-6-W	Tilos 1	and	my The Aury
1-1	UPRAT A	files	and Do	long six	Toridation	to lar States
5	at this is	Kethern	for 1114 &	when preser		The second second
For v		do you leave	your community? (Ch	eck-all that apply.) vv	ueue oo kon de	to opram mose
团	Shapping	Undinne	1			
П	Personal meeds					
000	Banking					
	Employment					
	Social needs					
	Could hospital	_				
Address Telephone						
Date: 7	-11-1	_				
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and.	and the	1/ 5	11	the for	tain.	hickory similar
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hard	La ofision	11/1	and the same	mento	nece	hickord would her was- wheel chain
This	Januar W	The Co	*A	4/14	200	or love
Torre	£ 10kg =0	Lifter-	Dred age	the property		70.50
AL	exal con	all i	if he	-	de s	
63				-1	Tinh.	1





Dear Pontal Service Cuntomer

Thank you for returning your questionnaire concerning the proposed discontinuince of the Evansitate Branch. Your comments along with others received, will be included in the official record and considered carefully before further into n is taken.

if you have additional questions or comments, please feel free to contact Karen Lanare at (319) 390-2902.

Sincerniy,

Sheron Plantison Managar, Post Office Operations PO Box 9998

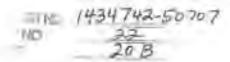
Cedar Rapids, Inve 52406-998

TNO	1434742-50707
MO	22
	20 A



Postal Service Customer Questionnaire

	Po	stal Services	Daily	Weekly	Monthly	Neve
	8.	Buying Stamps		M		
	b.	Mailing Letters	M			
	C.	Malling Parcels				
	d,	Pick up Post Office box mail	M			
	e.	Pick up general delivery mail	M			
	f.	Buying money orders			図	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			123	
	h.	Sending Express Mail		×		
	i.	Buying stamp-collecting material		×		
	Ott	ner Postal Services	,	-	1-4-1	
	a,	Entering permit mailings	YES	Ø NO		
	b.	Resetting/using postage meter	₩ YES	□ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	h.	Using for school bus stop	YES	Ø NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
		If yes, please explain:		,		_
	đ.	Using public bulletin board	YES	₩ NO		
	e.	Other	YES	NO IZ		
		If yes, please explain:		-	_	
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ling, or for p	ersonal ne	eds7
			YES	D NO		
		If yes, please explain:				



For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shapping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No N		Better		Just as Good		No Opinion	☐ Worse
Shapping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? The social needs If yes, would you continue to use them if the Post Office is discontinued?	If yes	s, please explain:					
Shapping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? The post of the post	_						
Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Tes \(\subseteq \) No If yes, would you continue to use them if the Past Office is discontinued?	Forv	which of the following	ng da you leave	your community? (Che	ck all that app	ly.) Where do you g	go to obtain (nese
Banking Employment Social needs Do you currently use local businesses in the community? Yes \(\subseteq \text{No} \) If yes, would you continue to use them if the Post Office is discontinued?	凶	Shapping					
Employment Social needs Do you currently use local businesses in the community? Tes \(\sum \) No If yes, would you continue to use them if the Post Office is discontinued?		Personal need	is				
Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Past Office is discontinued?	K	Banking					
Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?	区	Employment					
Yes No If yes, would you continue to use them if the Post Office is discontinued?	Ū	Social needs					
If yes, would you continue to use them if the Past Office is discontinued?							
	Da ye	ou currently use loc	cal businesses i	the community?			
☐ Yes ☒ No	Da ye	GD (11 Car)		the community?			
		⊠ Yes □	No		ontinued?		
		Kį Yes 🗌	No ue to use them :		ontinued?		
	if yes	Kį Yes 🗌	No ue to use them :		onlinued?		
	If yes	Kį Yes 🗌	No ue to use them :		onlinued?		
258 258	If yes	Kį Yes 🗌	No ue to use them :		onlinued?		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





Dear Portral Service Common

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your committee along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or commonts, please feel free to contact Karen Lenane at (319) 099-2902,

Sincerely

Staron Ferwari Mailiger, Fast Office Operations FO Box 9990 Cedat Rapids. Inwa. 52400-1956

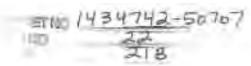
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2

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
8.	Buying Stamps			M	
b.	Mailing Letters				
¢.	Mailing Parcels			×	
đ.	Pick up Post Office box mail	\boxtimes			
ė.	Pick up general delivery mail				X
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			N	
ħ.	Sending Express Mail				×
L:	Buying stamp-collecting material	П			[34]
Ott	ner Postal Services		_		-
à.	Entering permit mailings	YES	≥ NO		
b,	Resetting/using postage meter	☐ YES	函 NO		
No	npostal Services				
а,	Picking up government forms (such as tax forms)	X YES	□ NO		
b.	Using for school bus stop	☐ YES	≥ NO		
0	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				_
ď.	Using public bulletin board	YES	⊠ NO		
0.	Other	YES	M NO		
	If yes, please explain:			-	_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	aing, or for p	ersonal ne	eds?
		YES	NO NO		
	If yes, please explain:				



	Better		Just as Good		No Opinion	☐ Worse
yes,	please explain					
Ent with	nick of the following of	to was become	your community? (Che	ok all that abo	N. I. Whose do usu a	a to obtain these
ervice	es7	io you issive	your constitutings tone	ov an mar abb	ny / wwwere da you g	o so ociali) arese
	Shapping		- 5			
	Personal needs		12			
	Banking		10			
	Employment		NY			
	Social needs		17			
			April 1995			
lo you	u currently use local t	ousinesses i	n the community?			
lime	Yes No	n turn than	I the Post Office is disc	Photosical Para		
Yno,	W Yes No		T A LOT			
		10-				
- 11						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questions are.



11009000



Dear Postal Service Custome

Thank you for returning your questionnaire concerning the proposed discontinuance of the Eversidate El anchi. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your littler-

 You expressed a contern about travel to another post office for service. Services provided at the post office will be available from the carrier, and dustomers with not have to travel to another post office for service. Most transactions do not require meeting the currier at the insultion. Stamps by Mail and Money Order Application forms are evalishe for outcomer convenience.

If you have additional quoistions or convinents, please fool free to contect Karen Lenane at (319) 391-2902.

Sincerely

Sharon Pachison

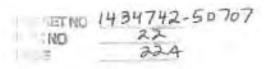
Manager, Post Office Operations

PO Box 1998

Cedar Rapids, lowe, 52496-9998

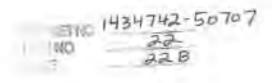


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Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			×	
b.	Mailing Letters		\boxtimes		
ċ.	Mailing Parcels			×	
d.	Pick up Post Office box mail	×			
e.	Pick up general delivery mail				図
f.	Buying money orders				×
9-	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
h.	Sending Express Mail				×
L	Buying stamp-collecting material				M
Ott	ner Postal Services			-	
a.	Entering permit mailings	YES	⊠ NO		
b,	Resetting/using postage meter	YES.	NO.		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	☐ YES	⊠ NO		
ь.	Using for school bus stop	☐ YES	M NO		
c,	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:		75.0		
d.	Using public butletin board	YES	⊠ NO		
ø.	Other	YES	⊠ NO		
	If yes, please explain:	_			_
Do	you pass another Post Office during business hours while traveling to or from w	ark, or shopp	ping, or for p	personal ne	eds?
		YES	NO ⊠		
	If yes, please explain:				



	☐ Better		Just as Good		No Opinion	☐ Worse
If yes,	please explain					
For wh		o you leave	your community? (Chi	eck all that app	oly.) Where do you g	o to obtain these
×	Stiopping					
	Personal needs					
Ø	Banking					
	Employment					
M	Social needs					
If yes,	Would you continue	a use them	If the Post Officia is dis	continued?		
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norie.						
41	lu lu			-		All non-



DEADROAD



Dea Postal Service Customer

Thank you fur returning your questionners concerning the proposed discontinuance of the Evensdale Branch. Your comments, along with others received, will be included in the utilicial record and considered carefully before further action is taken.

in maponse to your telter.

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If you have additional questions or comments, please led free to contact Karen Lenans at (319) 390-3902.

Bincarely.

Sharun Parkison

Manager, Post Office Operations PO Box 998

Cedar Rupids, lowa 52406-9998



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Postal Service Customer Questionnaire

	The set of the set of the set of the probability at the property of the				
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		4		
b.	Mailing Letters	N			
c	Mailing Parcels		1st		
d.	Pick up Post Office box mail	V			
е.	Pick up general delivery mail		1		
f.	Buying money orders				V
g.	Distaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		W.		
h.	Sending Express Mail				
Ł	Buying stamp-collecting material		W		
Ott	her Postal Services				
a.	Entering permit mailings	YES	□ NO		
ь	Resetting/using postage meter	YES	M NO		
No	npostal Services		- 16		
8.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	☑ NO		
o.	Assisting senior citizens, persons with disabilities, etc.	YES	I NO		
	If yea, please explain:	_			_
d.	Using public bulletin board	☐ YES	I NO		
e.	Other	☐ YES	NO TO		
	If yes, please explain:			-	_
Do	you pass another Post Office during business hours while traveling to or from w	ork, ar shopp	pirig, or for	personal ne	eds?
	And there is a few and it was the second and the se	☐ YES	M NO		
	If yes, please explain				

if the following do you leave your concepting anking miployment ocial needs arently use local businesses in the or Yes No Id you continue to use them if the P	pmmunity?	that apply.) Whe	ere da you go ta o	obtain these
rently use local businesses in the or	pmmunity?		ere da you go ta o	obtain these
rently use local businesses in the or	pmmunity?		ere da you go ta o	obtain these
ersonal needs anking miployment ocial needs rently use local businesses in the of Yes No ld you continue to use them if the P		nued?		
rently use local businesses in the of Yes No		nued?		
rently use local businesses in the o		nued?		
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rently use local businesses in the o Yes No Id you continue to use them if the P		nued7		
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be at service. I	PELLY PROLLA	Animal or	of Po Bo	d and it
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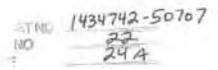
Thank you for returning your questionners concerning the proposed discontinuance of the Evenedale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have adottorial quasilians or comments, pleasa feel free to contact Karen Lanane at (319) 399-2982.

Sincerely

Sharron Parksson

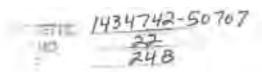
Manager Post Office Operations PO Box 9508 Cadar Rapids, Iswa 52406-9898





If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following: Monthly Never Daily Weekly Postal Services M **Buying Stamps** Mailing Letters Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail in. Buying money orders L Obtaining special services, including Certified Mail, Registered Mail, Insured Mail. Delivery Confirmation, or Signature Confirmation. Sending Express Mail Buying stamp-collecting material Other Postal Services YES Entering permit mailings YES Resetting/using postage meter Nonpostal Services Picking up government forms YES NO (such as tax forms) Using for school bus stop b. Assisting senior citizens, persons with disabilities, etc. ¢. If yes, please explain: Using public bulletin board YES Other. If yes, please explain; Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES



Better	Just as Good	No Opinion	Worse
f yes, please explain:			
For which of the following o	to you leave your community? (Che	ock all that apply.) Where do you	go to obtain these
Shopping	de he low / Cooks To 11:	¥.	
Personal needs	11		
M Banking	11		
M Employment	Existe		
Social needs	Water / Cadas Fa	1/4	
☐ Yes ☑ No	to use them if the Post Office is dis	continued?	
☐ Yes ☑ No	to use them if the Post Office is dis	continued?	

Please add any additional comments on a separate piece of paper and attach it in this form. Thank you for taking the time to complete this questionnaire.



OEDDOGGDUT1



Dear Poului Service Customer

Thank you bit returning your questionness concerning the proposed discommunities or the Evansualis Granco. Your comments along with others received, will be included in the official record and considered combing before further action is taken.

in response to your letter

You expressed a concern apout serior chizens. Canter service a translated to many senior officers and those who take
special challenges because the carrier can provide delivery and retail services to related enterthoses. Customers do not have to
make a special find to the post office for service. Special provisions are made for regulation cases or special customer meets. To
request an exception for hardahic delivery, customers roay contact the atministrative postmaster for more information.

If you have additional questions or comments, please test free to sortact Karen Lenune & (319) 309-2502

Sincerery.

Sharon Paroson

Menager, Post Office Operations

PD Box 1990s

Ceder Rapida Iowa, 52408-5999



If yes, please explain

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following: Monthly Never Weekly Daily Postal Services M Buying Stamps Mailing Letters Mailing Parcels C. Pick up Post Office box mall ď. 30 1110 Pick up general delivery mail Buying money orders £ Obtaining special services, including Certified Mail, Registered Mail, Insured Mait, Delivery Confirmation, or Signature Confirmation Sending Express Mail. h. Buying stamp-collecting material Other Postal Services M NO 1 YES Entering permit mailings V NO 1 YES Resetting/using postage meter Nonpostal Services Picking up government forms YES M NO (such as tax forms) NO Using for school bus stop b. NO NO Assisting senior citizens, persons with disabilities, etc. If yes, please explain: X NO YES Using public bulletin board YES Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES

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	Better		Just as Good	19	No Opinion	Worse
If yes.	please explain.			_		
For wh	lich of the following d	o you leave	your community? (Che	ack all that app	oly.) Where do you g	o to obtain these
[2]	400	1055	roads			
	Personal fleeds					
W	Banking	Bayer	ond			
	Employment					
	Social needs					
			-000			
Do yo	u currently use tocal i	pusinesses i	the community?			
If yes	Would you continue	to use them	If the Post Office is dis	scontinued?		
,,,	₩ Yes No					
	13					
4						
5						
-						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We have had am posted box at the Gransdole branch for 40 yrs. If Evensdale in Closed we will not make sent at box. We have always had very custions Service from the Evansdal branch workers. They do their jobs well. also, there are many Service & handrougged users that don't drive that will so longer be getting their postal needs met. Tlease de mot alose the Evensdal Post Office.



11/15/19/190



Dear Postal Service Customer

Thank you for returning your questionnaire contenting the proposed discontinuance or the Evanadae Branch. • our commitme, along with others received, will be included in the official record and considered carofully before further action in taken.

in response to your letter

You expressed concern for credit of any remaining historics at the Eyansdale office. Please contact the administrative Postmaster in Westerloo or the Evensdale clem for Information regarding retunds.

If you have additional questions or comments, please feel tran to carried Maren Lenana at (319) 399-2902.

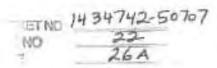
Sinonarly,

Steron Parkages

Manager, Post Office Operations

PO Box 9999

Cedar Rapids, livva 52406-9088





If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following: Monthly Never Dality Weekly Postal Services QC. **Buying Stamps** Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Ť. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services NO NO YES Entering permit mailings NO NO YES Resetting/using postage meter Nonpostal Services Picking up government forms XI NO (such as tax forms) Using for school bus stop NO NO Assisting senior citizens, persons with disabilities, etc. If yes, please explain; YES X NO Using public bulletin board YES Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES

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	Better		Just as Good	ابنتا	No Opinion		Worse
yes,	please explain:					_	_
_							
or wh	sich of the following do	you leave	your community? (Ch	eck all that app	ily,) Where do you	go to obtain t	hese
	Shopping						
	Personal needs						
	Banking						
	Employment						
	Social needs						
	u cumently use (ocal b Yes \ \ \ No would you continue t		in the community?	scontinued?			
	Yes No would you continue t			scontinued?			
f yes	Yes No would you continue t			scontinued?			
f yes	Yes No would you continue t			scontinued?			
f yes	Yes No Would you continue to Yes No	g use them	if the Post Office is di		this form Thank yo	ou for taking !	he time
f yes	Yes No would you continue to Yes No Yes No ny additional commen	use them	if the Post Office is dis	and attach a to	1	ou for taking t	he time
f yes	Yes No would you continue to Yes No Yes No ny additional commer	o use them	if the Post Office is dis	and attach a to	perof	ou for taking t	he time
f yes	Yes No would you continue to Yes No Yes No ny additional commen	use them	if the Post Office is dis	and attach a to	per l	ou for taking !	he time



06/09/2011



Des Postal Bervice Gustarres

Thank you for returning your questionness concerning the proposed discontinuance of the Evansdate Branch. Your comments along with others recolved, will be included in the official record and considered carefully before further action is taken.

in response to your inter-

 You expressed a concern about the security of mail. Customers may place a look on their meliboxes. The mailtion must have a
ajortarge enough to accommodate the customer's normal daily mail volunte. The Postal Service does not open mailtiones, which are tacked and does not accept keys for this purpose.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 369-290.

Singenity.

Sharm Paneson

Manager, Post Office Operations

PO Box 9999

Cedar Rapids Inwa 62406-9966



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Postal Service Customer Questionnaire

	Por	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			,M	
	b.	Mailing Letters		A		
	c.	Mailing Parcels			M	
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	Ó			D
	to	Buying money orders				D
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			DE	
	bi	Sending Express Mail			100	
	4	Buying stamp-collecting material			6	DE
	Oth	ner Postal Services				1
	а,	Entering permit mailings	YES	D NO		
	ь,	Resetting/using postage meter	YES	DINO		
	No	npostal Services				
	a,	Picking up government forms (such as tax forms)	YES	DINO		
	b.	Using for school bus stop	YES	DINO		
	c	Assisting senior citizens, persons with disabilities, etc.	YES	D-NO		
		If yes, please explain:			_	_
	d.	Using public bulletin board	☐ YES	1 NO		
	e,	Other	YES	□ NO		
		if yes, please explain:	_		-	_
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal re	eeds?
			YES	DKNO.		
		If yes, please explain:		1		

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- 11	ACCRECATE VALUE OF STREET	viously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4. viously received Post Office box service or general delivery service, complete this section. How do you think the delivery or PO Box service will compere to your previous service?
		Better Just as Good No Opinion Worse
	If yes,	please explain I need to voca a POBOX as my
	3	source extracte has faller have from one
16	-1/1	not be following do you leave your community? (Check all that apply.) Where do you go to obtain these
4.	service	es?
		Shopping
		Personal needs
	B	Banking
	0	Employment
		Social needs
5	Do yo	ou currently use local businesses in the community?
		☑ Ves ☐ No
	If yes,	would you continue to use them if the Post Office is discontinued? Ves D No D D D D D D D D D D D D D D D D D
		1 vos 1 No Dupundo - I rela m
660.00		
Nam	le	
Add	ress;	
Tale	phone	
***	o:	411511

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



08/00/2011



Dear Postal Service Customer

Triank you for returning your questionnairs concerning the proposed discontinuous of the Evensitate Branch. Your comments along with others received, will be included in the official record and considered corefully before further action is taken.

In response to your letter.

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Hasinesses generally require regular and effective postal between and these will always be provided to the community. There is no indication that the business community will be severably affected. Questionnaire responses revealed limit customers will continue to use local businesses if the post office is discontinued.

If you have additional questions of commonts, please tell but to contact Kartin Legame at (319) 399-2902.

Sincorely

Sharen Parkision

Manager. Post Office Operations

PD Box 9908

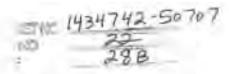
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Postal Service Customer Questionnaire

Por	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		D		
b.	Mailing Letters		M		
é.	Mailing Parcels			M	
d.	Pick up Post Office box mail		M		
e.	Pick up general delivery mail				Ø
t,	Buying money orders				Ø
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	Q
h	Sending Express Mail				D
L	Buying stamp-collecting material				D
Oth	ner Postal Services				
а.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	NO NO		
No	npostal Services				
4.	Picking up government forms (such as tax forms)	YES	⊠ NO		
ь,	Using for school bus stop	YES	⊠ NO		
c,	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:	_	- 1		_
d.	Using public bulletin board	YES	NO NO		
e,	Other	YES	□ NO		
	If yes, please explain:	_		1-	_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shope	ning, or far	personal ne	eeds7
-		YES	Z NO		
	If yes, please explain.		/ /		



	Better		Just as Good		Na Opinian	☐ Worse
yes,	please explain					
wh rvice	ion of the following o	o you leave	your community? (Che	eck all that app	oly.) Where do you g	go to obtain these
1	Shopping					
1	Personal needs					
3	Banlong					
Į	Employment					
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	Ves No	to use then	in the community?	scontinued?		
	Yes No	to use then		scontinued?		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1434742-50707 10 28C

Dear Ms. Parkison.

I am writing in regards to your survey about the Evansdale, lowa post office branch. I am not the kind of person that takes time to fill our surveys or even write a letter, however I feel that in this instance I would like my voice heard and that of those close to me.

I have been a resident of Evansdale for 8 years and my husband for 33 years. We are a small community but we take a lot of pride in it. Evansdale has the advantage of small town appeal, but also the proximity to big city conveniences. My husband and I have watched business' come and go from the community, but the loss of the post office would be devastating.

Personally we use the post office several times a week as we have a post office box there as well as general mailing and postage needs. EVERY time I go to the post office there is a line of people and our one postal worker is so helpful and courteous even though he is very busy. People chatter in line as they wait and many know each other by name.

I hope this illustrates to you how close knit our community is and how losing what may seem to you as just a small postal office, but to us is part of the small town pride and nostalgia. I know we are in a time of finding ways to save money, but this particular post office is special and needn't be closed. Right now this little town I live in meets all of my needs. I can get groceries, go to the post office, get gas, get household items, worship, have work done on my house and eat out all within our small city limits. I as well as my husband and our family would hate to see the loss of our Post office.

Being a skeptical person. I imagine my one letter will not change the minds of such a large operation, but my voice will at least be heard. And my voice represents many of those who would be deeply saddened at the thought of losing this part of our small town community.

Thank you so much for your time.

Sincerely_



04/27/2011



Dear Fostel Service Cuttomer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and obtained corefully before further action is taken.

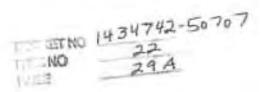
If a is determined that a discontinuance of the Eventstate Sweet should be pursued, a formal proposal will be posted in the Waterioo Post Office and Eventstate Branch at a later date. If you have adoptional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Sharon Parkisan

Mariager, Post Office Operatures

PO Box 9998 Under Repids, lower \$2406-9998





If yes, please explain:

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following: Monthly Never Daily Weekly Postal Services **Buying Stamps** Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders t. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services YES NO Entering permit mailings YES NO Resetting/using postage meter Nonpostal Services Picking up government forms YES NO (such as tax forms) YES Using for school bus stop YES Assisting senior citizens, persons with disabilities, etc.

	d. Us	ing public bulletin board	YES NO
	e. Oti	her	YES NO
	lf y	ves, please explain:	
2.	Do you	pass another Post Office during business hours w	hile traveling to or from work, or shopping, or for personal needs?
	ify	yes, please explain:	

NO 27 B

Better	Just as Good	Na Opinian	VVorse
yes, piease explain;			
or which of the following	ng do you leave your community? (Chi	ack all that epply.) Where do you	go to obtain these
Shopping			
Personal nesc	da		
Banking			
Employment			
Social needs			
lo you currently use k	ncal businesses in the community? No nue to use them if the Post Office is du	scantinued?	
to you currently use to	ocal businesses in the community?	scantinued?	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Gustomer

Trunk you for returning your questionnaire concerning sie proposed discontinuance of the Evanstase Brunch. Your continents along with others received, will be included in the official record and considered carefully before further action is taken.

In besponse to your letter:

You engressed a concern about the weiting time at the administrative Post Office. The administrative Post Office were; a much larger community and has a related window worklined. This concern has been brought to the attention of the administrative postmatter so can moretor window operations and ensure that customers do not have an unreasurable wait to obtain acrosses. The carrier can provide retail services, aftertailing the need for customers to go to the post office for service.

If it is determined that a discontinuance of the Evansdale Branch should be parsued, a formul proposal will be posted in the Waterico Post Office and Evansdale Branch of a later date. If you have additional questions or comments, please feel from to contact Karan Legune at (319) 399-2902:

Smoorely

Staron Parkleon

Manager. Post Diffice Operations

PO Box 9998

Cenar Rapina Yowa, 52406-9908



Docret 1454742-56767 Item Nbr. 2-2 Page Nbr. 30-A

Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Naver
a.	Buying Stamps			D	
b.	Mailing Letters	Z			
c.	Mailing Parcels			D	
d,	Pick up Post Office box mail	Z			
θ.	Pick up general delivery mail	B			
r.	Buying maney orders				B
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Z	
h.	Sending Express Mail			N	
į.	Buying stamp-collecting material				D
Ott	er Postal Services				
a.	Entering permit mailings	YES	1 NO		
D.	Resetting/using postage meter	YES	1 NO		
No	npostal Services				
а,	Picking up government forms (such as tax forms)	Z YES	☐ NO		
b.	Using for school bus stop	YES	Ø NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	1 NO		
	If yes, please explain			_	-
d.	Using public bulletin board	YES	□ №		
e.	Other	☐ YES	□ NO		
	If yes, please explain				-
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	NO		
	if yes, please explain.		A 1214		

Shopping FAREWRY FURNSCALE Personal needs Wall-mark + FIXEWAY FURNSCALE Banking Verdian - Lafugatta Branch Employment Block By Lafugate on Vistori St- Social needs Variet Social needs Variet To you currently use local businesses in the community? Yes \[\text{No Would you continue to one them it the Post Office is discontinued?} Yes \[\text{No Would in the mill be Post Office is discontinued?} The text \[\text{No Would in the Community of the Continued?} The text \[\text{No Would in the Frequent as Office is the Continued?} The text \[No Would in the Continued of the Cont	Bet	ter	Just as Good	No Opinion	Worse
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04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionness concerning the proceed discontinuence of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action in taken.

In response to your letter

You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and hos a heavier retail window workload. This concern has been brought to the poention of the administrative postmaster of carl monitor window operations and ensure that customers do not have an unvensurable wall to etalain services. The carrier han provide retail services, alleviating this head for customers to go to the post office for service.

If it determined that a discontinuance of the Evansdale Branch about the publics, a formal proposal will be posted in the Weterion Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel the this contact Keren Lemme at (319) 395-2902.

Simmently

Sharon Parkinan

Manager Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52435-9999

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Nover
a.	Buying Stamps			12	
b.	Mailing Letters	D			
C.	Mailing Parcels		4		
d.	Pick up Post Office box mail			12	
8.	Pick up general delivery mail			1	
۴	Buying money orders			1	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i,	Buying stamp-collecting material				D
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO.		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
1	Ploking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	L NO		
*	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	It yes, please explain: Seasle of Evens Village	with 1	mach	GD.	_
d.	Using public bulletin board	YES	IJ-NO	3	
ē.	Other	YES	□ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ark, or shopp	ning, or for p	personal ne	eds?
		YES	NO		
	If yes, please explain:				



	Better		Just as Good		No Opinion		Worse
yes	, please explain						
		-					
wh	rich of the following d	o you leave	your community? (Cha	ck all that appl	y.) Where do you g	o to obtain b	ese
Ī	Shopping	1					
Ī	Parsonal needs						
Ī	Banking						
Ī	Employment						
1	Social needs						
	Yes No Would you continue to		i the community7	ontinu∋d7			
	Yes No			ontinued?			
	Yes No			ontinued?			
98, V	Yes No			ontinu∋d7			
98. V	Yes No			ontinued?			
any	Yes No would you continue to Yes No Yes No	o use them if	Tine Post Office is discrete	attach it to thi			
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any	Yes No would you continue to Yes No Yes No yes different comment suestionnaire.	s on a separ	Tine Post Office is discrete	attach it to thi	our our o	sen ges	of to



04/27/2011



Dear Postar Service Customer

Thank you for returning your questionneite concerning the proposed discontinuance of the Evansidae Branch. Your community storig with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a decontinuance of the Evansdate Branch should be pursued, a formal proposal will be posted in the Waterfoo Post Office and Evansdate Stanich at a later date. If you have additional numeriors or community, please feel free to contact Kater Lenane at (318) 399-2903.

Sincerely:

Sharon Parkison

Manager, Post Office Operations

PO Bia 9988

Cedar Rapido, lower 52406-9998

TNC 1434742-50707 NO 22 32 A



Postal Service Customer Questionnaire

 Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following: Postal Services Dally Weekly Monthly Never Buying Stamps Mailing Letters Mailing Parcels c d. Pick up Post Office box mail at. Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation g. Sending Express Mail h. Buying stamp-collecting material Other Postal Services Entering permit mailings YES b. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop b. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: TYES TONO Using public bulletin board

	e Other	YES NO
	If yes, please explain	
2.	Do you pass another Post Office during business hours while tra-	veling to ar from work, or shopping, or for personal needs
	If yes, please explain	spil stuff
		-6-6

1434742-50707 NO 22 32 B

	Better		just as Good		No Opinion	VVorse
f yes,	please explain			_		
ar wi	ion of the following	do you leave	your community? (Che	eck all that app	oly.) Where do you g	a to obtain mese
Brook	Shapping					
	Personal meds					
	Banking					
	Employment					
	Social needs					
Tie ve	corrently line local	businesses	in the parimunity?			
1410. \$10.	⊠ Yes □ No					
If yes	would you continue	to use them	If the Post Office is dis	continued?		
	Yes N)				
				-		

Please add any additional comments on a separate piece of paper and attach if to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Phaial Service Comornia

These you for esturning your questionness concerning the proposed discontinuance of the Eventscale Granch. Your convents along with others received, will be included in the official record and considered carefully before furner action is taken.

If n is determined that a discontinuance of the Evansdalo Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenana et (319) 369-2902.

Sincerely)

Storon Palkison Manager Post Office Operations PO Box 3888

Cedar Rapids: lovus 52456-9998



ETNO	1434742-50707
NO	22
3	33A

Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		[X]		
	b	Mailing Letters	反			
	в.	Mailing Parcels	KI.			
	d.	Pick up Post Office box mail				図
	0.	Pick-up general delivery mail				1
	1	Buying money orders			N	
	9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		M		
	ħ.	Sending Express Mail			M	
	i.	Buying stamp-collecting material			囚	
	Ott	her Postal Services				
	a.	Entering permit mailings	YES	NO IX		
	b.	Resetting/using postage meter	YES	D NO		
	No	npostal Services				
	a	Picking up government forms (such as tax forms)	YES	DI NO		
	b.	Using for school bus stop	YES	A NO		
	c	Assisting senior citizens, persons with disabilities, etc.	YES	F NO		
		If yes, please explain:				_
	d	Using public bulletin board	☐ YES	NO LE		
	e.	Other	YES	EN NO		
		If yes, please explain:	_		-	-
2	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shapp	oing, or for	personal n	eeds?
	204	And the first the first	YES	NO K		
		If yes, please explain:				_

NO 22 33B

		Better		Just as Good	170	Na Opinion		Worse
II yes	plea	se explain						
For w	vich c	of the following o	do you leave	your community? (Ch	eck all that app	ily.) Where do you	ga la abbler	these
18	5	hopping						
	27	ersonal needs						
\$	В	ianking						
130	E	mplayment						
	-	Rocal needs						-
□ Во уч	DI GU	mently use local	to use them	in the community?	econtinued?			
Do ye	DI GU	mently use local Yes \(\sum_\) No	to use them		scontinued?			
Do ye	DI GU	mently use local Yes \(\sum_\) No	to use them		econtinued?			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dam Folial Service Customer

Thank you for returning your questionnaire concerning the proposed disconumisms of the exercise branch, Your comments along with others received, will be included in the official record and considered carotally before further action is taken.

If it is determined that a discontinuance of the Evensdaw Branch should be paraued, a forme proposal will be posted in the Waterloo Post Office and Evensdale Branch at a later date. If you have additional questions or comments, placed feet here to contact Karen Lement at (319) 395-3902

Sincerely

Sharon Pankson

Manager, Post Office Operations PO Box 9998

Cedar Ragids Iowa 52408-999A

STND	1434742-50707
100	22 34A
	2 1/1



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:
 Postal Services
 Daily Weekly Monthly

Pos	tal Services	Daily	Weekly	Monthly	Never
3	Buying Stamps			×	
b.	Mailing Letters		1		
¢.	Mailing Parcels		×		
d	Pick up Post Office box mail				
e.	Pick up general delivery mail				
t.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			1	
ħi	Sending Express Mail				
i.	Buying stamp-collecting material				
Ott	ser Postal Services				
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	☐ NO		
¢	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
0	Other	YES	□ NO		
	If yes, please explain:		-	-	
Do	you pass another Post Office during business hours while traveling to or from w	rark, or shop	ping, or far	personal r	eeds?
	(10 4 c. viv. v.) (Auto-villam, more et sillar, a. v. T. 1971 Ph. viv.	YES	□ NO		
	If yes, please explain:	_			_

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Botter	Just as Good	☐ No O	pinkon Worse
yea please explain			
er which of the follow	ing do you Isave your community? (Che	ck all that apply.) W	here do you go to obtain these
ervices?			
Shopping			
Personal nee	ds		
Banking			
Employment			
Social needs			
1_1			
Dr. you currently use I	ocal businesses in the community?		
D Yes D	No		
If yes, would you sent	mun to use them if the Post Office is dis	continued?	
	No		
Yes _			
Yes 🗌			
Yes			
Yes			
Yes .			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Digas Printini Siervice Customer:

Thank you for retaining your questionnaire concerning the proposed discontinuance of the Evansidate Branch. Your comments along with others received; will be included in the official record and considered carefully before further action is taken.

It is determined that a discontinuance of the Evansdalu Branch should be pursued, a formal proposal will be posted in the Wateriop Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please test from to contact if pren Leasen at 131th 199-2902.

Stricerely

Sharon Padulion Manager, Fost Office Operations

PO Bins 9998

Cedar Rapios Iowa 52406-9995



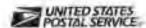
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Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

		se check the appropriate and to an analysis and a	Dally	Weekly	Monthly	Never
		Buying Stamps			Ø	
	a.	Mailing Letters		EX.		
	6	Mailing Parcels		Ø		
	d.	Pick up Post Office box mail				\boxtimes
	6.	Pick up general delivery mail				\boxtimes
	f.	Buying money orders				Ø
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			82	
	h.	Sending Express Mail			Ø	
	L	Buying stamp-collecting material				\boxtimes
	Oth	er Postal Services	200			
	а,	Entering permit mailings	YES.	1 NO		
	ь.	Resettinglusing postage meter	YES.	1 NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	PNO		
	b.	Using for school bus stop	YES	1 NO		
	Œ.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
		If yes, please explain:	_			
	d.	Using public bulletin board	YES YES	□ NO		
	е.	Other	YES	□ NO		
		If yes, please explain:	-			
2,	Do	you pass another Post Office during business hours while traveling to or from v	vark, ar shap	ping, or for	personal	needs?
			YES	I NO		
		If yes, please explain:	_			
		ii Test himae cyhias-				_

	Better	Just as Good		No Opinion	Worse
l yes, j	please explain				
ar whi	ch of the following d	g you leave your community? (Che	ck all that app	oly.) Where do you g	o to obtain these
w/	Shopping				
	Personal needs				
	Banking				
	Employment				
-	Social needs				
lf yas,	currently use local	ousinesses in the community? to use them if the Post Office is dis	cantinuea?		
Do you	Yes Mo		cantinued?		
Do you	Yes Mo	in use them if the Post Office is dis	cantinuea?		
Do you	Yes No Would you continue to No Yes No	in use them if the Post Office is dis	nd attach il to	weet of	this



04/27/2011



Dear Posts/ Service Costomer:

Thank you far rattering your questionnaire concerning the proposed ascontinuance of the Evaluable Branch, Your comments along with others received, will be included in the official record and considered candulty before further action is taken.

If it is determined that a discontinuence of the Eventidate Branch should be pursued, a formal proposet will be posted in the Waterloo Post Office and Eventidate Branch at a faint date. If you have additional questions or comments, places feet like to contact Karen Lenancial (\$16) 399-2902.

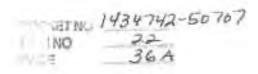
Same

Sheron Paneson

Manager, Post Office Operations

PO BOX 0199

Coder Rapids lows 52406-6998





Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Pos	tal Services	Dally	Weekly	Monthly	Never
а.	Buying Stamps	囟			
b.	Mailing Letters	政			
D.	Mailing Parcels	(文)			
d.	Pick up Post Office box mail	区			
8.	Pick up general delivery mail	K			
t.	Buying money orders	K			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Ø			
h.	Sending Express Mail	牙			
į,	Buying stamp-collecting material	(X)		口	
Oth	er Postal Services				
n .	Entering permit mailings	YES.	∑ ио		
h,	Resetting/using postage meter	YES	NO		
No	npostal Services				
ā,	Picking up government forms (such as tax forms)	YES YES	□ NO		
b.	Using for school bus stop	YES	₩ NO		
t,	Assisting senior citizens, persons with disabilities, etc.	ES	NO NO		
	If yes, please explain:	_			-
d.	Using public bulletin board	YES.	□ NO		
8.	Other	YES	NO M		
	If yes, please explain:	_		-	_
Do	you pass another Post Office during business hours while traveling to or from w			personal n	eeds?
		YES	I NO		
	If yes, please explain:		7.3		

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	Hetter		Just as Good		No Opinion	A Worse
If yes,	please explain:					
-			7 399		KOUL ALLE	MONTHE S
For wi	nich of the following es?	do you leave	увиг community7 (Che	sck all that opp	ly) Where do you !	to obtain these
	Shopping					
	Personal needs					
	Banking					
	Employment					
П	Social needs					
Dove	of currently use local	businesses	in the community?			
Do yo	Yes O N		in the community?			
	Yes N	o	in the community?	continued?		
	Yes N	o e to use them		continued?		
	Yes Nould you continu	o e to use them		continued?		
	Yes Nould you continu	o e to use them		continued?		
If yes	Yes Nould you continu	o e to use them		continued?		
If yes	Yes Nould you continu	o e to use them		continued?		

Please and any additional comments on a separate piece of paper and attach a to this form, Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Customer:

Thank you for inturning your questionness concerning the proposed discontinuance of the Essentiale Branch. Your comments along with college received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdala Branch should be pursued, a formal proposal will be posted in the Waterloo Plast Office and Evansdale Branch at a later date. If you have additional quastions or comments, plastic fine true to contact Kinen Lettern at (319) 389-2902.

Sincerely.

Staron Pankson Marjagar, Post Office Operations PO Box 9988

Cetter Rapids lower 52406-8906

TETALY	1434742-50707
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If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following: Monthly Never Weekly Dally Postal Services Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services INO YES Entering permit mailings / NO YES Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) YES Using for school bus stop b YES Assisting senior citizens, persons with disabilities, etc. If yes, please explain: YES Using public bulletin board d. NO YES If yes, please explain. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES

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	Better	Just as Good		No Opinion	Worse
If yes,	please explain:				
-					
For wh	sch of the following	da yau leave your community? (Ch	ock all that app	ly) Where do you g	go to abtain these
	Shopping				
П	Personal needs				
	Banking				
	Employment				
	Social needs				
		11.000			
Do you	1	businesses in the community?			
	Yes No		A Commence		
if yes.	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	to use them if the Post Office is dis	scentinued (
	Yes A	0			
S8:					
sa.					

Please and any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the sine to complete this questionnaire.



04/27/2011



Dear Fortal Service Customer:

Thank you for inturing your questionnaire concerning the proposed disconlinuation of the Evansdate Branch. Your commercial along with others recoverd will be included in the offices record and considered carefully before further action is taken.

If the desarration that a discontinuance of the Evanschale Branch ahas it is pursued, a formal proposal will be posted in the Waterloop Post Office and Evansdalli Stranch at a later date. If you have additional questions of commants, please feet thee to contact Nation Lenune at (219) 399-2009.

Smorth!

Sharon Parkison Manager, Post Office Operations PO Box 8998

Cedar Flapids, lowe 52405-9090

NO 22 38 A



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

	Plea	ise check the appropriate box to indicate whether you use the EVANSCALE For	L Cilios iai			
	Pos	tal Services	Daily	Weekly	Monthly	Never
	2.	Buying Stamps		10		
	b.	Mailing Letters	B	_ 🗆		
	c	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail			, 🗆	
	1	Buying money orders		B		
	g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	0			
	h	Sending Express Mail		D	EN)	
	į.	Buying stamp-collecting material			10	
	Oth	ner Postal Services	_	do		
	a.	Entering permit mailings	YES	NO NO		
	b,	Resetting/using postage meter	YES	NO		
	No	npostal Services	-	-/-		
	a.	Picking up government forms (such as tax forms)	YES	-1		
	ħ,	Using for school bus stop	YES	NO	/	
	c	Assisting senior citizens, persons with disabilities, etc.	YES	No	io.	
		If yes, please explain:	- /			
	d	Using public bulletin board	YES	NO		
	9.	Other	YES	S NO):	
		If yes, please explain:	-			
2,	Do	you pass another Post Office during business hours while traveling to or from v	work, or sho	pping, or to	r personal	needs?
			YE	SUN	,	
		II yes, please explain:	-			
				_		

1.	Better		Just as Good		No Opinion	☐ Worse
/ yes, pl	lease explain.					
Enr which	th of the following of	o you leave	your community? (Che	esk all that app	aly) Where do you g	o to obtain these
sorvices	2					
图	Shopping					
	Personal needs					
0	Banking.					
0	Employment					
D	Social needs					
Do you	currently use local	busmesses	n the community?			
1	Yes No					
	and the second second		If the Post Office is dis	scontinued?		
1	Ves No					
7						
-			-			
6						
8.1						

Please and any additional comments on a separate piece of paper and attach it to this form. Thank you for laking the time to complete this questionnaire.



04/27/2011



Desir Postal Service Gustamer:

Thursk you for returning your questionnaire concerning the proposed discontinuence of the Evansciala Branch. Your communications with others received, will be probated in the official tenore and considered carefully before further action is taken.

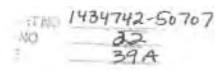
If 5 is determined that a discontinuance of the Eventstate Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Eventstatic Sparch at a later date. If you have additional questions or comments, always last free to product Karan Lunance at (M19) 399-2902.

Snorely

Sharon Patitation

Manager, Frist Office Operations PO Box 9998

Cadar Finnido, Inwa 52406-6997





If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** Mailing Letters Mailing Parcets C. Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services Entering permit mailings Resetting/using postage meter Nonpostal Services Picking up government forms YES NO (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. I NO If yes, please explain: Using public bulletin board Other YES I NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? NO YES

Hetter	Just as Good	No Opinion	Worse
s, please explain:			
which of the following ices?	da yau leave your community? (C	heck all that apply.) Where do you s	go to obtain these
Shopping (ossroads		
Personal needs	Dr. Cevenant	Chinic	
Banking			
Employment			
Social needs			
Yes N	to use them if the Post Office is a	discontinued?	
Yes No	b s to use them if this Post Office is o	discontinued?	
Yes No	b s to use them if this Post Office is o	discontinued?	
Yas No	b s to use them if this Post Office is o	discontinued?	



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Dear Postal Service Gustomer

Thurk you to returning your questioninaire concerning the proposed discontinuaries of the Everedate Branch, Your comments, along with others received, will be included in the official record and considered carefully before further action a taken.

in response to your letter:

 You expressed a concern about towing to travel to another post office for service, Services provided at the past office will be available from the carrier, and customers will not have to travel to enother post office for service. Most transactions up not require motions the carrier of the marbor. Stamps by Mait and Money Order Application forms are available for custome. CONVERMENT

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have adoltonal questions or community please feel free to contact Karen Lengte at (319) 399-2902.

Snormly.

Sharon Panuacei

Manager, Post Office Onermans PO Box 9888

Ceda Reolds Iowa 52405-9596



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Postal Service Customer Questionnaire

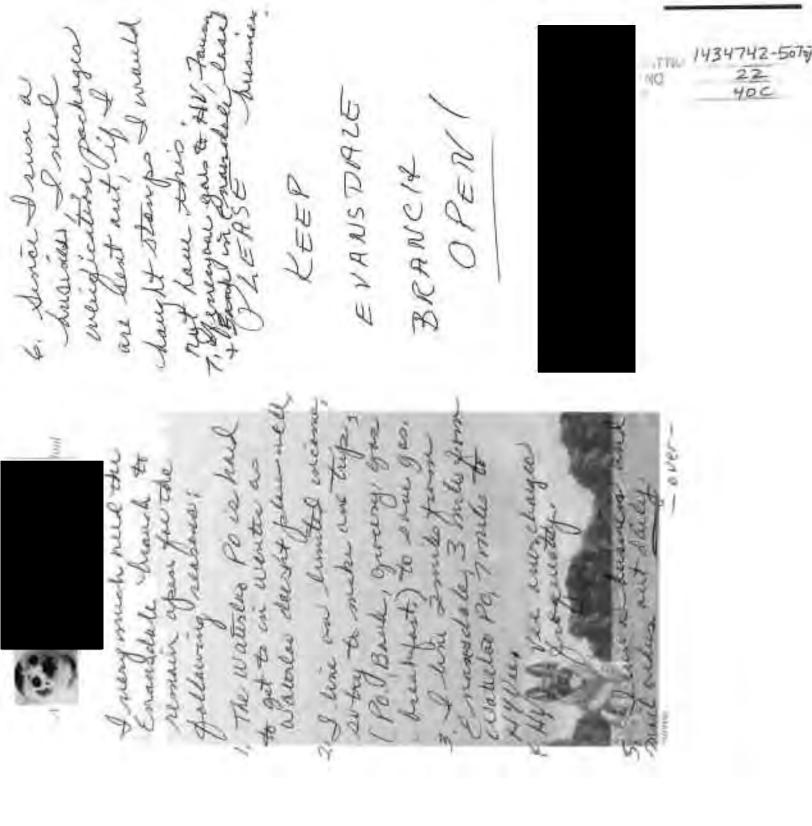
Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a	Buying Stamps		B		
b.	Mailing Letters	Ø			
	Mailing Parcels	D			
d.	Pick up Post Office box mail				N
	Pick up general delivery mail				A
ŧ.	Buying money orders				A
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			N	
h.	Sending Express Mail				A
1	Buying stamp-collecting material				山
Ott	her Postal Services		7.5		
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	No		
No	npostal Services		D-U		
a.	Picking up government forms (such as tax forms)	YES.	D NO		
b	Using for school bus stop	YES	DINO		
G.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	-			_
α.	Using public bulletin board	YES	DENO		
4		T] YES	Ď NO		
8.	Other	[] 1E3	II NO		
	If yes, please explain:				
D	you pass another Post Office during business hours while traveling to or from v	vork, or shop	-		needs?
	If yes, please explain:	7	_	_	

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es please explain			
		The second secon	or in commit from
which of the following	g do you make your quantumby? (ON	NAME OF TAXABLE PARTY OF TAXABLE PARTY.	
Sinceping			
Fersonal met			
Banking			
Employment			
Succes meeter			
	Cal languages of the comment land		
100	cal bearings at the community !		
Ø Ves □		M-ued?	
Ves []	No	M ued?	
Ø Ves □	this to pass them if the Point Chinese is the	M ued?	
Ø Ves □	this to pass them if the Point Chinese is the	Minused?	
Ø Ves □	this to pass them if the Point Chinese is the	Minued?	

Please will any account comments on a separate peopl of paper and attach it to this form. There you for taking the complete this quantizations



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If yes, please explain;

Postal Service Customer Questionnaire

 Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following: Daily Weekly Monthly Never Postal Services Buying Stamps ₽. Mailing Letters Mailing Parcels Pick up Post Office box mail. Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services YES I NO Entering permit mailings 1 NO Resetting/using postage meter YES Nonpostal Services Picking up government forms YES NO. (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. I NO If yes, please explain: YES Using public bulletin board YES Other If yes, please explain: Do you pass another Post Office during business hours white traveling to or from work, or shopping, or for personal needs?

	Better	Just as Good		No Opinion		orse
f yes,	please explain					_
For wh	nich of the following do	you leave your communi	ty? (Check all that app	ly.) Where do you (go to obtain thes	ė
3	Shopping	-	1 3 11	1000		
	Personal needs		Lair	-41		
奴	Banking	Les Aries	marke.	05 -		
四	Employment		- Link			
	Social needs					
		The second of the second of	nu?			
Do yo	Yes No	usinesses in the commun	пус			
	-	o use them if the Post Offi	de la discontinued?			
fyes.	would you continue to					
lf yes.	would you continue to					
lf yes.						
lf yes.						_
If yes,						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I have body a fast office lot in wandle sens 1975. It has been and still is extremely brody for one and my family to use the post office in Erredoth. My son what has a let in transdale . When I get off work in the get und weed as I very porteges I might look. I can also get my some mail at the same to as his work fours conflict with the time the post office is you. My other I sens come post the post office as they come some from with so it is every for them to stop also. When we go on recition and wait is securely full at the post office When we get bome it is so bouly to he alle to get our mil right away. The chile part and present bear been and still one very knowledgeble and pleasant and excommed to and also efficient. There is no strangen. line to some to want for service anytime & have by I to want in line the time has been list than 5 minutes. Can you say that about your serme in Waterloo ? From all the complaints I have been I don't think so, also it done not make since to close a post offer in a CITY the eggs of Cornelle to buys a gest office open in a Town the eye of Raymand, With the pure of gos I for one will not appreciate barring to dine 3 as 4 wiles extracte get my mid and stomps when I only love to during a four blocks now. The idea of desiry the Countrale office is reductored Closing The Roy



05/13/2011



Cour Pasie Service Customer

Thank you for returning your questioning to proposed discontinuance of the Eventidale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

 You expressed a concern about flewing to travel to another post office for service. Services provided at the post office will be available from the carrier, and sustamers will not have to travel to another post office for service. Most transactions do not require meeting the carner at the mulibox. Stamps by Mail and Money Order Application forms are available for couldn't and money order Application forms are available for couldn't and money or an application forms are available for couldn't an application forms. convenience.

If you have additional questions or businesss, please feel free to contact Keren Lemme at (319) 359-2402.

Sincerely

Staron Parkison

Maragel, Post Office Operations PC Sex 9098

Cedar Rispids, lowe, 52405-5998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	В.	Buying Stamps			区	
	b,	Mailing Letters		×		
	0	Mailing Parcels			K	
	d	Pick up Post Office box mail				\boxtimes
	9.	Pick up general delivery mail			M	
	f.	Buying maney orders				
	9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
	,h.	Sending Express Mail				
	L	Buying stamp-collecting material				8
	Oth	ner Postal Services				
		Entenng permit mailings	YES	M NO		
	h.	Resetting/using postage meter	☐ YES	⊠ NO		
	No	npostal Services				
	3.	Picking up government forms (auch as tax forms)	X YES	NO.		
	ъ.	Using for school bus stop	☐ YES	⊠ NO		
	c	Assisting senior catizons, persons with disabilities, etc.	YES.	NO.		
		If yes, please explain:	_		_	
	d.	Using public bulletin board	YES	X NO		
	e.	Other	YES	□ NO		
		If yes, please explain:	_			
2	Oo	you pass another Post Office during business hours while traveling to or from w	vork, or shap	bing, or far	personal r	leeds')
			☐ YES	X NO		
		If yea, please explain:				

1434742-50707 10 22 42 C

If our Post Office would close, it would put a hardship on me and my friends.

Especially during winter months, when most senior citizens don't drive their cars.

I for one put mine in storage till spring, as I am unable to clean the snow off of it & move it for snow plowing of parking lot. We have no garages where I live.

I certainly can't afford to hire transportation to all the places I need to go.

Sincerely;



08/18/2011



Daw Floater Service Costomer

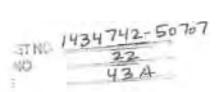
There you for returning your questionnam concerning the proposed discontinuence of the Evensdale Branch. Your continuence along with others received; will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel frae to contact Karen Lanancial (319) 398-2907.

Stricerely.

Sharon Perkasun Manager, Post Officia Operations PO Box 9998

Cedar Hapida, Jowe, 12405-9988





2.

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Pos	stal Services	Dally	Weekly	Monthly	Neve
a.	Buying Stamps			K	
b.	Malling Letters	\boxtimes			
C,	Mailing Parcels			N	
ď.	Pick up Post Office box mail	囟			
e.	Pick up general delivery mail			K	
t,	Buying money orders			凶	
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail				
L	Buying stamp-collecting material			口	
Ott	er Postal Services				
в.	Entering permit mallings	YES	M NO		
Ь,	Resetting/using postage meter	YES	M NO		
No	npostal Services				
0.	Picking up government forms (such as tax forms)	YES	NO A		
b.	Using for school bus stop	YES	NO I		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	D NO		
	If yes, please explain:				
đ.	Using public bulletin board	☐ YES	X NO		
e.	Other	YES	□ NO		
	If yes, please explain:			3	
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	X NO		
	If yes, please explain:				

3. 1	Fyou prev	lously received Post	ived carrier delivery, there will Office box service or general x service will compare to your	be no change to your delivery service delivery service, complete this section, previous service?	— proceed to question 4. How do you think
		Better	Just as Good	No Opinion	₩orse
4.	Ede	olease explain I	DEHAME DO MANUELLE	Check all that apply I Where do you g	CE (EVANS/A/C OT DUE TO THE HOUSE POVIDED ON TOWN TEN
	1	Shopping	200 A 24 A 4	7.05-74	312 11 61 161 - 141
	Ď	Personal needs			
	M	Banking			
		Employment			
	D	Social needs			
Arbon Tele	ess phone	Would you continue		discontinued?	
DOM	plete this o	questionnaire.		er and attach it to this form. Thank you	
				FFICE Would	
	N	A CON	ENIENCE FO	do NOT Close	THIS HNI MAKE TO GET



05/11/2011



Date - oatel Service Dustomer:

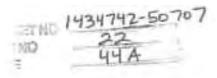
There you for returning your questionnaire concerning the proposed discontinuance of the Eventonia Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karan Leosase at (316) 399-2902.

Sincerely,

Staron Parkison Managor, Post Office Operations PO Box 9968

Cedar Rapids, lows, 52406-9998



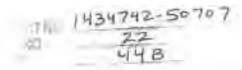


Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following: Weekly Monthly Never Daily Postal Services Buying Stamps X Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services YES Entering permit mailings Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop YES N/ NO Assisting senior citizens, persons with disabilities, etc. If yes, please explain: NO NO YES Using public bulletin board d. YES Other If yes, please explain:

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? XI NO

If yes, piease explain:



E	Better		Just as Good	M	Na Opinian		Worse
If yes, pk	sase explain						
_		_					
		to you knave	your community? (Che	ck all that app	ly.) Where do you g	ja to obtain t	1050
services?	Shopping						
A		_					
Ø	Personal needs						
Ø	Banking						_
Ø	Employment						
V	Social needs						
Do you's			in the community?				
L.	☐ Yes ☐ No		if the Post Office is dis	continued?			
ll yes w	Yes No		if the Post Office is the	COMMISSION			
1	7 100 L						
4.5							
-7							
205							-
No.							
hone.	1.1						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/13/2011



Desi Pasia Service Distorrer

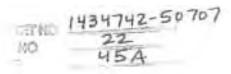
There you for returning your questionnaire contenting the proposed discontinuance of the Evansdale Branch. Your committee, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please teel free to contact Karen Lessene at (319) 398-2902.

Shoeraly.

Steron Parkison Manager, Post Office Operations PD Bas 9996

Ceder Rapids, Iowa, 52406-6998





2.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
ь,	Mailing Letters		X		
0.	Mailing Parcels			[2]	
d.	Pick up Post Office box mail	13.			
e.	Pick up general delivery mail			図	
Ť.	Buying money orders			E	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
ħ.	Sending Express Mail				M
1.	Buying stamp-collecting material	П			12
Oti	ner Postal Services	_	1	1-4-4	-
a.	Entering permit mullings	YES	□ NO		
b,	Resetting/using postage meter	YES	NO.		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	☐ YES	D NO		
b,	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	D NO		
	If yes, please explain:	_	200		_
d.	Using public bulletin board	YES	Ø NO		
ē.	Other	YES	□ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shapp	ing, or for p	ersonal ne	eds?
		YES	☑ NO		
	If yes, please explain:				

From effice is a huge mistake! There are many claerly people lying in Evansdale, for them to have to drive documents. Waterloo to the post office is a very by inconvenience. Not to manion all of the people and the steps.

the whenever I am in the periodice it is very turny. If bushess his secured to declar you might the into comment it was just whater. People my to limit trips out in the alements, especially the elderly.

and the many people to obtain their months
better 1/30. We pay be have a best only
sometimes and get our mail offerences.

It lease they open with olds, so working

people can get they must over it wouldn't buch

Thomas How The There .



05//1/2011



Dear Franci Service Contorner

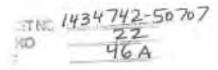
Thank you for returning your questionnaire concerning the proposed discontinuance of the Eversidate Brands. Your comments, sleng with others received, will be included in the official redont and considered carefully before further action is taken.

If you have additional questions of comments, please less tree to contact Karen Lenare at (219) 399-2902.

Sincerely,

Stiwom Parkison Manager, Post Office Operations PO Box 9998

Ceda: Papids, lows, 52406-9998



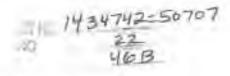


2.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Pot	stal Services	Daily	Weekly	Monthly	Never
s.	Buying Stamps	Π,			
b.	Mailing Letters	O		Π,	
a.	Mailing Parcels	0/		Ø	
d.	Pick up Post Office box mail	Ø			
8.	Pick up general delivery matt				V
Ť.	Buying money orders				W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			D/	
h.	Sending Express Mail			M	
L	Buying stamp-collecting material				W
Ott	ner Postal Services		1		
a.	Entering permit mailings	YES	1 NO		
b.	Resetting/using postage motor	YES	□ NO		
No	npostal Services		1		
8.	Picking up government forms (such as tax forms)	YES	I NO		
ь.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	-		_	
d.	Using public bulletin board	1 YES	□ NO		
e.	Other	YES	□ NO		
	If yes, please explain:			-	-
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eds?
		YES	□ NO		
	If yes, please explain:				



	Better		Just as Good	1	No Opinion	1	Worse
If ye	s, please explain:						
	vers the imperior	and to some	e your community? (Che	ek all that ann	lu (Mhara do unu r	o to obtain t	hosa
	which of the following d lices?	o you leav	Ann chuldinity (eve	cv an mar abb	iy.) yanana do yad g	D ID DOLD II O	
	Shopping						
	Personal needs						
	Banking						
	Employment						
	Social needs						
	Yes No	to use then	n II the Post Office is disc	continued?			
055	Yes No	o usa (hen	n II the Post Office is disc	continued?			
ess phone	Yes No	io usa (hen	n II the Post Office is disc	continued?			
ess phone	Yes No	nts on a se	parate piece of paper an	d attach it to t			
ess phone	Yes No	nts on a se	parate piece of paper an	ed attach it to t	ie in Feu	1 30	વાદન
ess phone	Yes No	its on a se	parate piece of paper an	ed attach it to t	ie in the	58 L	ا اعيما
ess phone	Yes No	its on a se	parate piece of paper an	ed attach it to t	ie in the	58 L	artico 12374



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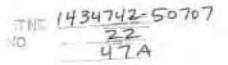
Thank you for returning your questionnairs concerning the proposed discontinuance of the Evensdale Branch. Your comments along with others received, will be probated in the official record and considered carefully before further action is taken.

If you have administ questions or comments, please fee free to contact Karen Lenane at (319) 599-2902.

Sincerely.

Sharen Paridson Manager, Post Office Operations PO Bax 9908

Onder Rapids Iowe 52406-9986





Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
3.	Buying Stamps			120	
b.	Mailing Letters	W			
G.	Mailing Parcels			K	
d.	Pick up Post Office box mail	阿			
8.	Pick up general delivery mail				
t,	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				K
h.	Sending Express Mail				Ø
l.	Buying stamp-collecting material				
Ott	ner Postal Services				
a.	Entering permit mailings	☑ YES	□ NO		
b,	Resetting/using postage meter	YES	NO NO		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	NO.		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain;	Dech	445	Lann	R.A.
	True Alland-pa Thro Tago Mad	0	1	-	
d.	Using public bulletin board	YES	□ NO		
В.	Other	YES.	□ NO		
	If yes, please explain:			-	
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ling, or for p	ersonal ne	bds?
		YES	NO NO		
	If yes, please explain:				

	Better		Just as Good	1.1	No Opinion		Worse
f yes	please explain						
_							
For wh		do you leave	your community? (Che	eck all that app	ly) Where do you g	o to obtain t	hese
	Shopping	60-115	March 8	Sec. 3	Berth		
	Personal needs						
	Banking						
	Employment						
	Social needs						
fyes,	Yes No No would you continue Yes No	to use them	If the Post Office is disc	continued?			
9:	would you continue	to use them	If the Post Office is disc	continued?			
If yes,	would you continue	to use them	If the Post Office is disc	continued?			
9:	would you continue	to use them	If the Post Office is disc	continued?			
s: one	would you continue Yes No yadditional commer	to use them	mate piece of paper are	d attach it to th		for taking the	a time to
s: one	would you continue Yes No yadditional commer	to use them	mate piece of paper are	d attach it to th		for taking the	a time to



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One Pastal Service Customer.

Thank you for returning your questionnaire concoming the proposed discontinuance of the Eventsdale Branch. Your comments along with others received, will be included in the pfficial record and considered carefully before further action is taken

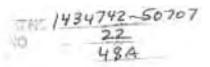
If you have additional questions of comments, please feel tres to correct Karen Lemma at (319) 399-2902.

Sincerely.

Sharon Panesen

Manager, Post Office Operations PO Box 9998

Cedar Repide, Inva., 52406-0908





If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following: Monthly Never Daily Weekty Postal Services **Buying Stamps** Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders t. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Boying stamp-collecting material Other Postal Services YES Entering permit mailings F NO YES Resetting/using postage meter Nonpostal Services Picking up government forms YES I NO (such as tax forms) NO Using for school bus stop Ь. INO Assisting senior citizens, persons with disabilities, etc. If yes, please explain: LINO Using public bulletin board d. YES Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? THNO YES

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	Better		Just as Good		No Opinion		Worse
yes, plea	ase explain						
or which	of the following do	you leave	your community? (Ch	eck all that app	oly.) Where do you (go to obtain	these
	Shopping						
	ersonal needs						
	Banking						
	Employment						
	Social needs						
Do you a	1	rysinesses	in the community?				
E.	Yes No			scoobnued?			
E.	Yes No		in the community?	scontinued?			
E.	Yes No			scontinued?			
E.	Yes No			scontinued?			
E.	Yes No			scontinued?			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/13/2011



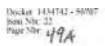
Door Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evensible Branch. Your comments, along with others received, will be included in the official second and considered considered before further action is taken.

If you have additional questions or comments, please feel has to contact Karen Lenane et (319) 399-2902

Sharar Parkison Manager, Post Office Operations PO Sau 9998

Geda Rasida lows 52456-9998

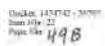




Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following

Pos	tal Services	Daily	Weekly	Monthly	Never
в,	Buying Stamps		X		
b.	Mailing Lutters	×			
C.	Mailing Parceis			\boxtimes	
d	Pick up Post Office box mail				×
e.	Pick up general delivery mell				X
t.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail. Registered Mail. Insured Mail. Delivery Confirmation, or Signature Confirmation			×	
h.	Sending Express Mail				X
k	Buying stamp-collecting material				\boxtimes
Oti	er Postal Services				
3.	Entering permit mailings	YES	≥ NO		
b.	Resetting/using postage meter	YES	NO.		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	☐ YES	⊠ NO		
C	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain: Take many to the Thorn The	_			
d	Using public bulletin board	YES	⊠ NO		
6	Other	YES	⊠ NO		
	If yes, please explain:	-		_	
Do	you pass another Post Office during business hours while traveling to or from w	rork, or shop	ping, or for	personal n	eeds?
		YES	X NO		
	If yes, please explain:				





For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Engloyment Social needs Do you currently use local businesses in the community? Yes No If yes would you continue to use them if the Post Office is discontinued? Yes No		Bett	tisc	Aust as Good		No Opmon	- Wars
Shopping Personal needs Banking Entskoyment Social needs Do you currently use local businesses in the community? Yes No If yes would you continue to use them if the Post Office is discontinued?	If ye	s, please ex	xplain:				
Shappers Personal needs Banking Emskoyment Social needs Do you currently use local businesses in the community? Yes No Nyes would you continue to use them if the Post Office is discontinued?	_						
Personal needs Banking Emskoyment Social needs Do you currently use local businesses in the community? Yes No If yes would you continue to use them if the Post Office is discontinued?	Forw	hich of the l tes7	following do you	bave your community? (C	heck all that app	ly.) Where do you g	o to obtain these
Banking Emskoyment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?		Shoppin	9				
Engloyment Social needs Do you currently use local businesses in the community? Yes No No If yes would you continue to use them if the Post Office is discontinued?		Parsona	al needs				
Do you currently use local businesses in the community? Yes No No If yes would you continue to use them if the Post Office is discontinued?	M	Banking	9				
Do you currently use local businesses in the community? Yes No No Nyen would you continue to use them if the Post Office is discontinued?		Епіскоу	mant				
Yes No No Nyes would you continue to use them if the Post Office is discontinued?	(1)	Social r	needs				
Yes No No Yes No							
If yes, would you continue to use them if the Post Office is discontinued?							
	Da yo	ou currently	use local busin	sses in the community?			
Yes No	Da ye			esses in the community?			
		₩ Yes	No No		liscontinued?		
		Would you	No No		liscontinued?		
		Would you	No No		liscontinued?		
	(f yes	Would you	No No		liscontinued?		
rest	(f yes	Would you	No No		liscontinued?		
rest	If yes	Would you	No No		liscentinued?		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/13/2011



Dear Positi Service Dustamen

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Statest. Your comments along with others received, will be included in the official record and considered constuly before further action is taken.

You expressed a concern about the waiting time at the administrative Post Office, The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmission so he can ministry window operations and ensure that customers do not have an unreasonable wall to outsin norvices. The carrier can provide retail services, ellewaining the need for customers to go to the gost office for services.

If you have additional questions or comments, please feel field to contact Karen Lemma at (319) 399-2902.

Sincernity,

Sharon Parkison

Manager, Post Office Operations PO Box 9198

Ceder Rapids, John 53406-3898

1434742-50707 1434742-50707



If yes, please explain:

	Postal Service Customer Questionnal				
Pk	sase check the appropriate box to indicate whether you use the EVANSDALE Po-	st Office for e	each of the	following:	
Po	stal Services	Daily	Weekly	Monthly	Nove
3.	Buying Stamps			Ø	
b.	Mailing Letters		X		
c.	Mailing Parcels			区	
d.	Pick up Post Office box mail		区		
0	Pick up general delivery mail				50
£	Buying money orders				\square
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.				B	
1.	Buying stamp-collecting material				N
0	ther Postal Services				
а.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	≥ NO		
N	onpostal Services				
8.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b	10.00 - 4 10.00 - 10.00	YES	NO E		
0.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	_			
d	Using public bulletin board	YES	⊠ NO		
a	Other	YES	NO		
	if yes, please explain:			-	_
- 2	o you pass another Post Office during business hours while traveling to or from w	wirk or shop	ping, or for	personal r	weeds?
D	o you pass another Post Office during dusiness nous while traveling to or from w		TA NO		

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	Better	x service will compare to your prev	No Opinian	Worse Worse
If yes	please explain	Want comes in lote as	a lot M in P.O Imen your	p.
			A CONTRACTOR OF THE PARTY OF TH	
Far w	hich of the following to ea?	do you leave your community? (Ch	eck sil that apply.) Where do you p	to to opposit these
	Shopping			
	Personal needs			
	Banking.			
	Employment			
	Social needs			
Do y	ou currently use local	businesses in the community?		
If yes	1	to use them if the Post Office is di	acontinued?	
	Yes N	1		
	7			
ame				
ddress:				
elephone.				
		4.36-1		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





Dear Rottal Service Conformer

Thank you for returning your questionnaire concerning the proposed discentinuance of the Evansdale Branch, Your comments along with others received, will be included by the official record and considered carefully before further action is taken

If you have additional quantities or comments, please faul from to contact Keren Lanane at (01th 399-2902.

Since sty.

Sharon Fallwood

Manager, Post Office Operations

PO Box 9998

Cesta Recide, lowe 52406-9964



Postal Service Customer Questionnaire

Please sheds the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following.

Pos	stal Services	Daily	Weekly	Monthly (54)	Never
3,	Buying Stamps		1925		
b.	Mailing Letters		8		1-1
=	Mailing Percels				×
ď.	Pick up Post Office box mail				X
8.	Pick up general delivery mail				M
L	Buying money orders				N
g.	Database energial services, including Cortified Mail, Registered Mail, Insured.				M
	Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
ħ.	Sending Express Mail	П			
h.	Buying-stamp-collecting material	Francis		100	
O	ther Postal Services	T YES	NO IX		
Ť.	Entering permit mailtings Resetting/using postage meter	☐ YES	XI NO		
H	onpostal Services				
	Picking up government forms	YES	X NO		
a.	Appen to the course.	T YES	KI NO		
D	Using for school bus stop				
Ł	Assisting senior citizents, persons with disabilities, etc.	X YES			. Same
	If yes, please explain:	Gun	1-15	Hand	agy
g	Using public bulletin board	YES	M NO)	
6	Other	☐ YES	M NO)	
	If yes, please explain	_			
ī	To you pass another Post Office during business hours while traveling to or from	wark or sho	pping, or fo	or persona	needs?
		AE	S N	0	
	If yes, please explain.	_		-	





Dear Poetal Service Cictionier.

That's you for returning your questionnaire concerning the proposed discentinuands at the Evanstiale Branch. Your comments giang with others received, will be included in the official record and considered comilably before further action is taken.

If you have additional questions or comments, please feel free to contact (Caron Larrane at (519) 399-2902

Engernly,

Staron Panuson

Manager, Post Office Operations PD Box 9988

Geder Rapids, lowe, 52405-3058



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following

ost	tal Services	Daily	Weekly	Monthly	Never
	Buying Stamps		7		
	Mailing Letters		B		
	Mailing Perceis Morey for Mood to great the thology of Halling by will				
i.	Pick up Post Office box mail				
E	Pick up general delivery mail				SI
	Buying money orders				X
2	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail. Delivery Confirmation, or Signature Confirmation				\times
h.	Sending Express Mail				M
	Buying stamp-collecting material				\boxtimes
Oth	ner Postal Services		44.00		
a	Entering permit mailings	YES	KI NO		
b.	Resetting/using postage meter	YES	KI NO		
Men	npostal Services				
Œ	Picking up government forms (such its tax forms)	_ YES	M NO		
b.	Using for school bus stop	YES.	NO NO		
c	Assisting senior citizons, persons with disabilities, etc.	YES	M NO		
	If yes, please explain				
d	Using public balletin board	☐ YES	™ NO		
p.	Other	YES	□ NO		
	If yes, please explain				
De	you pass another Post Office during business hours while traveling to or from wo				needs?
		YES	K NO)	
	If yes, please explain				





Dear Postal Service Customer:

Thank you for relaming your questionnaire concerning the proposed discontinuance of the Eventdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Sharun Farkison Managar, Foxt Office Operations PO Box 1998

Cedar Repos Jown, 52406-9356



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following Never Daily Weekly Monthly Postal Services Buying Stamps a. Mailing Letters 6 Mailing Parcels Pick up Post Office box mail tt. Pick up general delivery mail €. Buying money orders Ł Obtaining special services, including Certified Mail, Registered Mail, Insured 9 Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services YES Entenng permit mailings a 4 NO YES Resutting/using postage melitr Nonpostal Services Picking up government forms YES H. (such as tex forms) NO Using for school bus stop b. NO Assisting senior citizens, persons with disabilities, etc. If yes, please explain; Detiveringing IN NO YES Using public bulletin board ri. LINO VES. Other 8 If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

LINO

YES





Dear Postal Service Customer:

Thank you far returning your questionnaire concerning the proposed discontinuance of the Evansdate Branch. Your comments along with others received, will be included in the official record and considered canduly before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lorane at (213) 359-2002.

Sincerely.

Sharon Parkison Manager, Post Office Operations PO Box 9998

Cedar Rapids, lowe 52405-8998

2.



Postal Service Customer Questionnaire

1 Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
n,	Buying Stamps			120	
b.	Mailing Letters		X		
Œ.	Mailing Parcels		\boxtimes		
đ.	Pick up Post Office box mail				囚
Θ.	Pick up general delivery mail				区
t.	Buying money orders				[3]
ij	Obtaining special services, including Certified Mail, Registered Mail. Insured Mail. Delivery Confirmation, or Signature Confirmation				\boxtimes
h	Sending Express Mall				1
ı	Buying stamp-collecting material				K
Oth	er Postal Services				
a:	Entering permit mailings	T YES	NO NO		
tz.	Resetting/using postage meter	YES	NO NO		
No	npostal Services				
2	Picking up government forms (such as tax forms)	YES	⊠ NO		
h.	Using for school bus stop	YES	≥ NO		
Œ.	Assisting senior citizens, persons with disabilities, etc.	YES	I NO		
	If yes, please explain	-			_
d.	Using public bulletin board	☐ YES	≥ NO		
e	Other	YES	⊠ No		
	If yes, please explain				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shapp	ging, or for	personal re	eeds7
		YES.	K NO		
	If yes, please explain				





Dear Postal Senice Customer

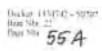
Thank you far returning your questionnaire concerning the proposed discontinuance of the Evanstrale Branch. Your comments along with others received, will be included in the official record and considered carefully before further season is taken.

If you have additional questions or comments, please feet free to contact Karen Lanane at (319) 369-2502.

Stronney

Sharan Parkison

Marrager, Post Office Operations PO Bas 9998 Cedar Rapids, Jowe, 52406-9998





Postal Service Customer Questionnaire

1 Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following

Pe	stal Services	Daily	Weekly	Monthly	Never
A.	Buying Starrips			IN	
Ł	Mailing Letters				Ø
L	Mailing Parcels				N
d.	Pick up Post Office box mail				X
E.	Pick up general delivery mail				DX.
ŕ	Buying money orders.				Mune
g:	Obtaining special services, including Certified Mail. Registered Mail, Insured Mail. Delivery Confirmation, or Signature Confirmation				M
it.	Sending Express Mail:				IX
t.	Buying stamp-collecting material				M
Ott	ner Postal Services				-
ñ.	Entaring permit mailings	☐ YES	M NO		
i.	Resetting/using politage meter	YES	NO.		
No	npostal Services				
si.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	DI NO		
E,	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
Œ	Using public bulletin board	☐ YES	K NO	_	-
é.	Other	YES	X NO		
	If yes, please explain		-		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shapp	sing, or fact	personal ne	eds7
		YES.	NO NO		
	If yes, please explain:				



05/25/2011



Dear Postal Service Customer:

There you for returning your questionnoise concerning the proposed discontinuance of the Evenadate Stanch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or community, plasse feet from to contact Karen Lentine at (319) 199-2902.

Sincevely,

Sharon Parkison

Manager, Post Office Operations PC Box 9998 Cedar Rapids, Jowa, 52406-8995



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
Ξ.	Buying Stamps		区		
1	Mailing Letters		X		
Ţ,	Mailing Parceis		D	[20]	
j.	Pick up Post Office box mail				
a.	Pick up general delivery mail		E.	120	
9	Buying maney orders				П
1	Obtaining special services, including Cortified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			(X)	
1	Sending Express Mail				
ž.	Buying stump-collecting material		D	D	[7
oth	er Postal Services	-	-		-
	Entenny permit mailings	☐ YES	NO K		
i.	Resetting/using postage meter	X YES	☐ NO		
lat	sportal Services				
	Picking up government forms (such as tax forms)	YES	K) NO		
	Lising for school bus stop	YES	NO NO		
	Assisting senior citizens, persons with disabilities, etc.	X YES	□ NO		
	If you please exclain	week.	al ch	di.	_
	Using public bulletin baind	X YES	□ NO	area.	
	Other	☐ YES	X NO		
	if yes, please explain.		34		_
lo: j	ou pass another Post Office during business hours while traveling to or from we	ork, or shapp	oing, or for p	ersonal ne	eds7
		X YES	□ NO		
	Hyes, please explain going to deferrent be				



06/20/2019



Dear Postal Service Continuer.

Thank you for returning your questilineaire concerning the proposed discontinuance of the Evapsdale Branch. Your comments along with allness received, will be included in the official record and considered carefully before further against is taken.

in response to your letter.

You exprissed a concern about the wasting one at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window worklined. This concern has been brought to the attention of the administrative postmaster so can monitor which upper and enable that customers do not have an emessionable wall to obtain services.
 The corner can provide retail services, alleviating the need for customers to go to the post office for service.

If you have additional questions or comments, please last fine to contact Karen Lanane is (319) 399-2905.

Smarrely

Sharon Parkition

Manager, Post Office Operations

PO Box 9998

Ceder Rapids, lower, 5240/1-9908



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Po	stal Services	Dally	Weekly	Monthly	Never
ů.	Buying Stamps	M			
b	Mailing Letters		Ø.		
12	Mailing Parcels		Ø		
d.	Pick up Post Office box mail			×	
	Pick on general delivery mail				四
	Baying money orders		П	04	П
1-	Obtaining special services, including Certifled Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Ø		
1	Bending Express Mail		K		6
	Buying stamp-collecting material		D		内
H	ner Postal Services				
	Entering permit mailings	YES	IX NO		
	Resetting/using postage meter	YES	XI NO		
lai	npostal Services				
	Picking up government forms (such as tax forms)	✓ YES	□ No		
	Using for school bus stop	YES	₩ NO		
	Assisting senior ofizens, persons with disabilities, etc.	X YES	□ No		
	If yes, please explain.			7	- 7
	Evans Village has alot of people u	no ha	41 5/	Mich !	Wholes
	Using public bulletin board	YES	□ NO.	3	Sige f
	Other	VES YES	□ NO	7-12	-
	getting important into				_
a	you pass another Post Office during business hours while traveling to or from w	ork or shopp	ing, or for p	ersonal ne	eds?
		YES	X NO		
	Types please explain as in a down to make	0100	in a	tu	to
1	raffic & the Dong line.	000	10	N. A. J	
	1	frey.	uce a	are	
	rude				





Dear Postal Service Contomer;

Thank you for returning your questionnaire concerning the proposed discontinuance of the Everedale Branch. Your comments along with others received, will be included in the efficial record and considered parefully before further action is taken.

If you nove additional questions or comments, please feel free to contest Karen Lenans at (319) 389-2902.

Sincerely,

Shamn Parkisur Mahager, Poet Office Operations PO Box 9998

Ceder Rapids, Iowa, 52408-9998.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Po	stat Services	Dally	Weekly	Monthly	Navor
H.	Buying Stamps			Ø	
D.	Mailing Letters			Ø	
n.	Mailing Parcels				M
11.	Pick up Post Office box mail				\boxtimes
n.	Pick up general delivery mail				\boxtimes
1.	Buying money orders				Ø
ű.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				8
ħ,	Sending Express Mail				X
£	Buying stamp-collecting material				M
Ott	er Postal Services				
ů.	Extering permit mailings	YES.	15 NO		
D.	Resetting/using postage meler	YES	NO NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
0	Assisting senior citizens, persons with disabilities, etc.	YES.	NO NO		
	if yes, please explain	_			_
is,	Using public bulletin board	YES	□ NO		
8	Other	YES	□ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for a	personal ne	eda?
		☐ YES	Ø NO		
	If yes, please explain				_





Dear Postal Bervice Customer

Thank you for returning your quantionneire concerning the proposed discontinuarity of the Evansdale Branch, Your continents, along with others received, will be included in the official microid and considered carefully before further without is taken.

If you have additional questions or comments, please feet from to contact (Caren Lanune in (319) 359-2502

Sincerely.

Sharon Parkison Manager, Post Office Operations PO Box 9998

Cedar Hapida Jowa, 52405-9908



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		V		
D,	Mailing Letters		V		
ď.	Mailing Parcels	1			
d,	Pick up Post Office box mail				14
e	Pick up general delivery mail			12	W
t	Buying money orders				14
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			II.	
n	Sending Express Mail			d	
L	Buying stamp-collecting material			TIV	П
Ott	er Postal Services		-	-	1
a.	Entering permit mailings	YES	□ NO		
ь.	Resetting/using postage meter	YES	Tho		
No	npostal Services				
2	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	WNO		
C.	Assisting senior citizens, persons with disabilities, etc.	T YES	TUNO		
	If yes, please explain:		-		
d.	Using public bulletin board	YES	NO		_
₿.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork ar shopp	ing, or for p	ersonal nee	ods?
		YES.	NO		
	If yes, please explain				





Digar Postpi Service Customer

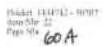
There you for reluming your questionmaire concerning the proposed discontinuance of the Evensdale Branch. Your comments along with others received, will be included in the official record and considered carrefully before further action is taken.

If you mave additional questions or comments, please feet free to contact Karen Lemans at (319) 399-2902.

Setumely,

Stavan Panuson Manager, Post Office Operations PO Box 9998

Cedar Rapids, lowe, 52406-9990



2



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Pos	otal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			1	
b.	Mailing Letters				
G.	Mailing Parcels			K	
d.	Pick up Post Office box mail				
n,	Pick up general delivery mail				13
r.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				[2]
h.	Sending Express Mail				
l.	Buying stamp-collecting maternal				0
Ott	er Postal Services				
ž.	Entering permit mailings	YES	■ NO		
ь	Reselting/using postage meter	YES	NO NO		
No	npostal Services				
3.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	☑ NO		
c	Assisting senior citizens, persons with disabilities, etc.	Yes	NO.		
	If yes, please explain	_			_
ď	Using public bulletin board	YES	₩ NO	r i	
ė.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or fer	personal re	eads?
		YES	☑ NO		
	If yes, please explain:				



05/29/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discoveriumnoe of the Evensorie Branch. Your comments, along with others received, will be included in the official record and considered constituted before number action is taken.

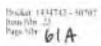
If you have additional questions or commente, please feel free to contact Karen Lansne at (319) 329-2502.

Shoerey

Sharon Figrasion Manugar, Post Chica Operations

PO Box 8998

Cedar Rapids, Inwo, 52406-9968



2



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following

Por	atal Services	Daily	Weekly	Monthly	Never
B,	Buying Stamps			M	
b.	Mailing Letters				
¢.	Mailing Parcels				B
d	Pick-up Post Office box mail				Ø
q	Pick up general delivery mail				N
t	Buying money orders			$ \Sigma $	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation.				[7]
n	Sending Express Mail				四
į	Buying stamp-collecting material				N
Ott	er Postal Services				
H.	Entering permit mailings	YES.	Ŋ NO		
b	Resulting/using postage meler	YES	X NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	M NO		
b.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain				_
σ.	Using public hulfetin board	T YES	NO NO		
E.	Other	YES	NO E		
	If yes, please explain				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	□ NO		
	If yes, please explain:				



00/22/2011



Dear Postal Service Customer.

There you for returning your questionnaire concerning the proposed discontinuance of the Eyansdele Branch, Your comments, along with others received, will be included in the offices record and considered cannully before further action is laken.

in response to your letter.

 You expressed a concern agout the detrimental effect the loss of the post office would have on the community, dustresses. denerally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Durestonnaire responses revealed that customers will continue to use focal businesses if the past office is discontinued.

If you have additional questions or comments, please feel free to contact Keren Limens in (319) 399-2902.

Sincurally

Sharon Parkison

Manager, Post Office Operations PO Box 9998

Cedal Rapids, luva 52406-9998

2



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Po	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			V	
b	Mailing Letters		M		
0	Mailing Parcels			V	
d	Pick up Post Office box mail				V
9	Pick up general delivery mail				d
t.	Buying money orders			Ð	W
g,	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			d	
ħ	Sending Express Mail			V	
Ĺ	Buying stamp-collecting material				W
Ott	ner Postal Services	-	-	1_1	1-1
В.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	TV NO		
No	npostal Services				
1	Picking up government forms (such as tax forms)	WYES.	□ NO		
Ь.	Using for school bus stop	YE\$	NO		
c	Assisting senior citizens, persons with disabilities, at:	T YES	V NO		
	If yes, please explain:				_
d.	Using public bulletin board	YES	□ NO		_
E.	Other	YES	□ NO		
	If yes, please explain:		1,		_
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		☐ YES	T NO		
	If yes, please explain:				



		Better		July as Good	17	No Opinion		Warse
1	H ves. c	olease explain:					1-31	0.00
-	4200	and a supplied						
Fr. 56	or which ervices?	th of the following o	do you leave	your community? (Che	ck all that appl	y.) Where do you g	o to obtain It	hese
I		Shopping						
Į.	1	Personal needs						
1	1.	Banking						
1	M	Employment						
,		Social needs						
).	Ξ.	Social needs						
,	e you c	urrently use local		the community?				
Di	e you c	urrently use local						
Di	e you c	Yes No		the community? The Post Office is disc.	ontinued?			
Di	e you c	urrently use local			ontinued?			
D	e you c	Yes No			ontinued?			
D	e you c	Yes No			ontinued?			
(f	e you c	Yes No			ontinued?			
Di (f	e you c	Yes No			ontinued?			
Di	yes, wo	Yes No			ontinued?			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please see attached

Please do NOT close the NO 22

Evansdale Post Office, it is a great asset to the city of Evansdale as well as a LARGE surrounding community of people that do business there.

By closing this Post Office you will lose money. Instead of paying one individual a daily wage to operate and perform a multitude of tasks for numerous individuals, you will have to pay for the gas, time, and wages of many workers and carriers to ensure the same services are met to the wide and vast array of customers the Evandsdale Post Office handles on a daily basis.

existing businesses will be negatively impacted Immensely if you close our Post Office.

PLEASE DO NOT HURT



05/23/2011



Dear Pasta Service Customer:

Triank you for returning your quasilonnaire concerning the proposed discontinuance of the Evenseale Branch. Your comments along vital others received, will be included in the official record and parallelest carefully before further action is jaken.

If you have additional questions or commonts, please (sel free to contact Karen Lurane at (319) 399-2902.

Hincerely

Sharon Parkison

Martager, Post Office Operations PO Box 9998

Cedar Repids, lows, 52406-9998

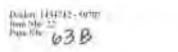
Double Lateral Service Base Solar 22 Page Solar 63 A



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Po	stal Services	Daily	Weekiy	Monthly	Naver
a.	Buying Stamps			X	
b,	Mailing Letters		M		
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				X
e,	Pick up ganeral delivery mail				X
7.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				D
h.	Sending Express Mail				M
L	Buying stamp-collecting material				X
Oth	er Postal Services				16.3
В,	Entering permit mailings	YES.	NO NO		
b.	Resetting/using postage meter	YES	□ NO		
Nor	postal Services				
n.	Picking up government forms (such as tax forms)	YES	NO		
b,	Using for school bus stop	YES.	NO		
-	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				_
d.	Using public bulletin board	YES	Ď√NO		_
Ð,	Other	YES	□ NO		
	If yes, please explain:				_
Doy	ou pass another Post Office during business hours while traveling to or from wo	irk, or shopp	ing, or for p	ersonal nec	ds?
		YES YES	□ NO		
	If yes, please explain.				





	☐ Better	Liust as Good	No Opinion	Worse
	if yes, please explain			
4	For which of the following services?	do you leave your community? (Ci	neck all that apply.) Where do you go	to obtain these
	X Shapping W	aturiou, CF		
	Personal needs	WATEROO ICE		
	Banking LCO	tu100 CF		
	Employment	Nature of and	surrounding arig	5
	Add to the second	VILLIAGO OF CR	Sea 150 TILLING IN ST	
	Yes N	a to use them if the Post Office is do	when does using I	ocal busine
	Yes N		POSTOFFICE	1 1
			A True	
	8:			
Name	_			
Name	***			
Addre				
Addre	share			
Addre				
Addre Talap Data	5-16-11			
Aridre Telep Date	5- Lo- se add any additional commi		nd attach a to this form. Thank you fi	
Aridre Telep Date	5- Lo- se add any additional commi		nd attach a to this form, Thank you for	
Aridre Telep Date	se add any additional commissers this questionnaire.	Jerry I suppo		rs a



35/26/2011



Deer Postal Service Costomer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evensuale Etnech, Your commence along with others received, will be included in the bificial resent and considered carefully before further action is taken.

If you have additional questions or comments, please (sei free to contact Karen Lenane et (316),398-2902

Sinceruly.

Sharon Perkisan

Manager: Post Office Operations PO Box 9996

Cedar Repids, lower, 52406-9906

Dealth: 1434742 - 58767 thm: NSr. 22 Paper Nor. 64A

2



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

P	ostal Services				
8.	Buying Stamps	Daily	Weekly	Monthly	Never
77	4.			X	
D.	Mailing Lettera		X		
Q.	Mailing Parcels		反		
d.	Pick up Post Office box mail				M
8,	Pick up general delivery mail				Ø
£	Buying money orders			0 2	×□
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			区	
h.	Sending Express Mail				
ì.	Buying stamp-collecting material			П	1521
Ot	her Postal Services	_			-
a	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services				
a	Picking up government forms (such as tax forms)	X YES	□ NO		
b.	Using für school bus stop	YES.	⊠ NO		
C	Assisting senior citizens, persons with disabilities, etc.	X YES	□ NO		
	If yes, please explain:	Egsier	Recess	flon	waterloo
đ.	Using public bulletin board	YES	NO.		_
a.	Other	A YES	□ NO		
	If yes, please explain:	54,00	ug Ma	teria/	5
Do	you pass another Post Office during business hours while traveling to or from w	ork, ar shopp	ing, or for pe	ersonal na	eds?
		YES	⊠ NO	5-121 1-3	21.57
	If yes, please explain	Franch!	e souch	HICFE	Campent



		Better		Just as Good	No Opinian	☑ Worse
		s please explain T	7.47 C 4	015tame 19	مان کال کو	ld merroex
4.	Forw	hich of the following do	you leav∈ }	rous community? (Chec	k all friat apply.) Where do	you go to dotain these
	П	Shapping				
		Personal needs				
	Ø	Banking / v==	Pre	At Ummy 2	Mr. Samy	
		Employment	tired		1	
		Social needs				
		Ves No would you continue to	use them if	the Post Office is disco		
latene		Yes No	Iwo	eld sombine	trips to in	Close La Sec
	91	and the second second second	Inn	old sombline	trips to in	Cyane For Dec
	91	and the second second second	In	old sombline	trips to in	Cyane In a see
Varne Addre	91	and the second second second	In	tild sombline	trips to in	Crowe In Dec

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

(over)



Memo to the record 6/9/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angir 64

Post Office Review Investigator



2

ETNO	1434742-50707
140	65 A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Po	stal Services	Daily	Weekty	Monthly	Never
8.	Buying Stamps			M	
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail	M			
е.	Pick up general delivery mail				
t,	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
í.	Buying stamp-collecting material				M
Ott	ner Postal Services		-	-	,
n,	Entering permit mailings	YES	⊠ NO		
b,	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b,	Using for school bus stop	YES	NO.		
Ċ.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:		***		_
d.	Using public bulletin board	YES	₩ NO		
в.	Other	YES	NO NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wor	k, or shopp	ing, or for p	ersonal nec	nds?
		YES	⊠ NO		
	If yes, please explain:				



Memo to the record 6/9/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Post Office Review Investigator



TET NO.	1434742-50707
MO	22
3	66A

Postal Service Customer Questionnaire 1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following: Postal Services Dally Weekly Monthly Never **Buying Stamps** 14 Mailing Letters 30 Mailing Parcels C. 561 Pick up Post Office box mail d. 12 Pick up general delivery mail 30 Buying money orders ¥ Obtaining special services, including Cortified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation 183 Sending Express Mail [N] Buying stamp-collecting material 70 Other Postal Services Entering permit mailings YES NO NO Resetting/using postage meter YES M NO Nonpostal Services Picking up government forms YES K NO (such as tax forms) b. Using for school bus stop YES NO NO Assisting senior citizens, persons with disabilities, etc. X NO YES If yes, please explain: Using public bulletin board YES I NO Other e. YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shapping, or for personal needs? 2. YES N NO If yes, please explain:

NO 1434742-50707

		Better		Just as Good		No Opinion	☐ Worse
	If yes,	please explain:					
	_						
4.	For whi	ich of the follow	ring do you leave	your community? (Che	sk all that app	ly.) Where do you g	o to obtain these
		Shopping					
		Personal nee	eds				
		Banking					
		Employment					
		Social needs					
+	Do you	currently use k	ocal businesses i	n the community?			
		☐ Yes ☐	No				
	If yes, v	would you conti	nue to use them	f the Post Office is disco	ontinued?		
		Yes 🗌	No				
	éc .						
am	988						
	100						
nbb	ihone:						

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery quality of the EVANSDALE Post Office on 04/08/2011. Additionally, during the survey period, questionnaires were evaluable at the EVANSDALE Post Office to walk-in retail customers.

Number of Questionnaires

Total Questionnaires distributed	133
Favorable to proposal	5
Unfavorable to proposal	15
Expressing no opinion	45
Total questionnaires received	66

Postal Concerns

The following postal concerns were expressed

Concern (Favorable):

No Concern

Response

Concern (No Opinion):

Customer expressed concern for the remaining believe of her Post Office box rent.

Responsi

You expressed concern to people or any remaining believes of the Evansials office. Please remaind the sourcement Passings on Weardoo or the Evansians provide interesting regarding reflects.

3. Concern (No Opinion):

Customers, asked why their post office was being discontinued while others were retained

Response

You selled why the surgenized post office was pang discontinued while offices were retained. Final offices are reviewed this case by case business y to conduct a entity of the finances activity and investigate the final did y of providing service by other also makes.

Concern (No Opinion):

Customers list the loss of a post office would have a detrimental effect on the business community

Response:

Tak explained a concern about the determinal effect the basis of the post office about have or the community. Swenteess penetrally require regular and effective postal activities, and these will always be provided to the community. There is no indication that the benness community will be achieved, affected. Overstowned responses received that describes will be post-office is discontinued.

Concern (No Opinion)

Customers fell the lose of a post office would have a detrimental effect on the business community

Response

Too expressed a concern about the determinal effect the just of the post office would have on the community. Successes generally require regular and effects postal services, and times will strong to provided to the expressed Post Office community. There is no ordinates that the success we be advantably effected. Quantification regulated that continues will continue to use local hydrogeness of the roat office or deconfiquent.

Concern (No Opinion)

Customers wanted to know why the customer lines were so long at the adminoffice Peal Office

Response:

This expressed a column which the water time of the comments of the attention of the administrative Post Office errors a much larger community and this absent of the attention of the administrative constraints and expensive expensive at one modifier whiches expensive and the attention of the administrative constraints at one modifier which are the constraints and to other services. The carrier can provide which services allowable the reset to constrain the post office but service.

Consern (No Opinion):

Customers were concerned about having to travel to another post office for service

Response

Toward a concern about taking to travel to about of post of on sancine. Services provided at the post office will be solution from the camer, and outstands will not have to travel to enables post office for solution businessed on the matter of the camer at the matters. Stange by Mail and Marry Distriction forms are evaluated for recommendate.

Concern (No Opinion)

Customers were concerned about mail security

Response.

¥.

The expressed a concern about the security of mail. Customers may place a line on the malticess. The maltice reuse have a slot large except to accommodate the customer's normal make mail results for the purpose.

Concern (No Opinion)

Customers were concerned about senior citizens

Response

You expressed a porcern place server relizance. Currier derrice is beoutput to many server critizans and those also face special challenges because the partier can provide delivery and retail services to methode. Curriered do not have to make a special up to the post affice for service. Expressions are made by herbaltin makes at special customer needs. To request an exception for reaching delivery, distances may content the account to purposable for more information.

10. Concern (No Opinion):

No Concern

Resconse:

Concern (Na Comice)

You were concerned about having to travel to another post office for service

Response

You explained a company about having to leave to another part office to service. Services provided at the control will be explained from the current and customers without raise to make to another part office for service. Most transactions do not require meeting the carried at the medico. Stamps by Mail and Municy Croser Application found are exclusive to customer convenience.

Concern (UnFevorable)

Customers wanted to know why the costomer lines were so long at the adminoffice Post Office

Response

You expressed a content about the waiting time at the administrative Post Critics. The administrative Post Office serves a murnisriper community and has a baseline residual transfer residual transfer residual transfer and market residual transfer and market residual transfer and market residual transfer and have an unreasonable wait to mean a server. The carrier can provide retail services also stop and the residual transfer and the part of the residual transfer and transfer and the residual transfer and tr

Concern (UnFavorable):

Customers wanted to know why the quaterner lines were so long at the adminostice Post Office

Response

13;

You supposed a concern about the waiting time at the summarable Post Office. The administrative Post Office serves a most larger community with the accordance with larger community with the accordance with the contract window with the contract window in the contract window i

14. Concern (UnFavorable).

Customers were concerned about having to travel to another post office for service

Кивропає

You supressed a concern amount having as eased to another post office for service. Benefices projected at the post office will be positive from the carrier and measures will not have to have to have to another post office for service. Must transactions do trail require meeting the carrier at the matters. Charge by Mad and Money Cross Application from securities for customal consensation.

Concern (UnFavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of med. Customers may passe a loca or than combones. The mailton must have a shift large equipt to second relationship to the second relatio

Concern (UnFavorative)

No Coopern

Response:

Nonpostal Concerns

The following nonpostal concerns were expressed

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	_	2.1	1
PAGE	Date:	04/25/	2011

Postal Service Respresentive (Names and Titles):

					J
Ann	10/00	our - Doir +	Office	Review	Investigator
14 18	IL CHE	1051	DILLE	See Se Le MA	
1.2					0.0146.00000

Anthony Huntley-Postmaster Waterloo Sharon Parkison-Senior Manager Post Office Operations

Total Number of Customers Present:

	-	
	Sec.	
- 1 - 1	-	
	100	

Place: Amvets 706 Colleen in Evansdale IA

Post

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Name	Mailing Address (optional)	Zip Code	Phone Number
Beb Hild	913 McCo & Rd	50767	934-3706
Jamie MEall	ie 103 Doyle Ave	50707	303 501-6895
Cris Chiller	335 3 st. Flale	50707	319-234-0676
hatts I robus	on 525 White	50703	3192333128
Denda Heyer	- 210 S. Evans Ret	50707	319 883-8687
Hazel Endmon		50701	319-235-2643
altakral	2105 Emmald	50707	319-429-8700
Basteline Hie	lan 210 5 Evans Rd	50707	3192878048
	Peth 2105 Evans Rel	50707	541-778-0717
Marie Chaland	tomber 711 Home acres	50707	319 2351378
norma Neple	/ -	\$1707	319-833-9334
bone pitte	2103, Eres Rd	20707	319-233-8950
Gard Sigle	210 5 Franc RD	50707	319-236-06 30
egis Lampies	210 S. Evans Ad.	50707	319-529-0538
arline Pran	6, 13/ Henry Dr.	50707	1319-231-4016

	ETNO	1434742 - 50707 Page 1 of 1
D	NO	24
		Date 04/25/2011

ostal Service Respresentive (Names and Titles):	Date: 04/25/2011
	Time6:00
otal Number of Customers Present	Place: Amvets 706 Colleen in Evansdale IA

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
Norma Buck	609 CENTRALASE	50707	319429-0043
buille Sullivan	105 heavord	50707	319 732 4531
DELLEOS E JAKOBS	N 1109 SCHONS	50 787	319-232-8689
GUNNER JAKEBSEN	1109 SCHENS	50707	319-232-8689
MELVIN POLLOCK	115 FELDT	50707	319-226-5309
Enthy - Riedly - loth	or 175 FELDTAN	50707	319-226-5309
secie Devices	166 & 6HAVE	50707	319-429-029
Riel Front	532 Jenes Rd.	50707	319-235-9925
Joan Twaites	150 River Forest A	50202	319-231-0432
DearraKulder	7	50675	
BOB DIXON		50707	
Don+Kath , Poitche	4 776 Bradsich Ave	50707	319-232-6175
MARTH + SUE CRUM	230 CRAND BUD	50707	319-391-6059
· ·	MARCH PO. BOX3104	50707	319230-4657
Denet Hodges	750 Rivectorest Rd	50707	319-961-3216
Chicago Comunita	derveron 3846 Tropagett	9,50707	332 400

ONTED O	1434742 - 50707 Page 1 of 1
, NO	3

Postal Service Respresentive (Names and Titles):	Oate: 04/25/2011
	Time6:00
Total Number of Customers Present Post	Place: Amvets 705 Colleen in Evansdale IA

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
Genetley Di Maca	to Parkic Rose	50707	319-233-0200
Paperts 10 Mess	Cal Rosa Agette	51707	319-233-0300
Here 35	354 today and	50707	319 230 3627
Shirland	2569 destip our	50707	319 2909724
Twis Hollman	Grandele.	50707	319 2916438
Elisableman	834 Elbas Abad Elbashle	50707	319 230 2/23
Ch & Carre Hagne	626 2md St.	50707	319-215-820
DAUTO GIVENS	EVENSBRE, IA	50707	219-236-1447
Ila Divens	Evanstale la	50707	319-291-716
Narely Bexho	(Evendale Ja	50707	319-404-032
Lee Benhar	Figurally Sa	50107	317-404-0324
Rick Warter	West Control of the C	50-767	318-254-3817
Joshu Carren	The state of the s	50767	318-234-3817
DAN HUBBARD	3620 LAFAYETTE RM	1 111 /// /	319-233-9258
Robert Roach	Evansdale, IA	50707	319-233-2338

信息	اندا اندا 1 ۱۹۵	434742 - Fage 107
71	3	

Postal Service Respresentive (Names and Titles):	Date: 04/25/2011
	Time6:00

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
Joan Roac	h Evansdale IN	50207	319-233 2338
Janes Oleser	- Eliensdale sit	50167	39-232-6450
Anal Marker	Olumizi we down Alex	50767	39-232-640
Harry Ablads	259 Retective Lka	50707	3192344924
- ander	SEPRIOR TORENTS	50707	3192403942
Sandy Krug	511 Adrian	50003	319 -232-7597
- 1 72	d Halmocresi Aug	50707	319-232-1646
Paul Shonk	103 Ellendale Evangdale IA	50707	319-292-3060
0	122 hema	50707	319-234-1911
Yamil Georges	116 michigan Pr	50707	319 2340181
Musal Hall	4310112010	50707	3/9.234.2172
Saxla your	+141 Marel an End	50101	219-234 1128
Serio Deco	00 1004 KR AVE	50007	319-232-5465
Commendation Non	el 134 Finest	50707	319-504-624
Jante Bloke	1220 S. Elk Ru.	N 50703	319-232-675

ETNO	143	4742	- 50 707 Page 1 of 1
NO	-	5	•
	-		

Postal Service Respresentive (Names and Titles):			Date: 04/2	25/2011
			Time	6:00
Total Number of Customers Present: Post	Place:	Amvets 706 Co	lleen in Evansdale IA	

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
Victor Ward	H DIG French W/m	50703	319-415-0768
Touch Anders	ROZES 3117-0117	5-0707	(3/9)233-0732
Bon i - 8 ly	L POBK 3271	50707	319) 235-0611
Wills Estrando	121 PHILLIPS	50707	319-2350714
But Erkand	H 121 Phillys Hot	50707	319-235-0774
Jonna Zine		50 707	319-233-1850
Jeff Burlay	252 Weaterphe Ro	50 70 7	319 - 233- 9258
Sandry Titus	2036 Evanadale Independenc Av	50707	319 2875646
LURAINE ATMIN	625 River Forest RO	50717	319-232-3135
Grace Lash	1 CLEST A. 78-16-4	50104	319-234-8421
Eldon all	1 - B1 - 11 D3 AV-	50707	819-234-8421
JANET Abbon		50707	319-234-0219
Lene Jan Lie	heet Europeline la 507	50707	234-4747
Bren De Consign	1130 May Fr.	50707	319-234-87
Elaine Therma	To 2 may de	50701	319-234-1041

LETNO	1434742 - 50707
NO	34
100	0

Postal Service Respresentive (Names and Titles):	Date: 04/25/	2011
	Time	8:00
Total Number of Customers Present.	Place: Amvets 705 Colleen in Evansdale IA	

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
Shu Pot Polance	POBEX 3510	50707	240908
im Beery	199 morris Aut Evansciale	50767	830-6749
ndi Braille	DO BOX 3026	5.707	233-8737
on Klaneson	270 That HE OR File Run Hergets	50707	(319)415-1204
& Buril	543 EST ENd	50707	319-234-16
il V, yat	1022 Evans Id.	50707	319-233-9052
La Burregue	las 3435 holimotte RI	50707	234-3544
Vinna Fest	1022 Corne	50707	233-9052
hicky the Lines	on 906 Centralus	50709	233-7367
Evite Poveril	U 5/3 E Enl	50701	234-1658
allas Sance	6 925 EAST END	50707	233-1846
Sherry Sand	S 925 EAST END	50707	233-1846
Couly Two	U 20% akoust	50707	
Joan Mc Cia	neg 4107 Lafayette Ro	50707	232-3075
Harry Mess	8 332 LAW PENCE AL	50707	233-3430

1112	4742-50707 Page 1 of	1
NO -	7 Page 1 01	
C		

Postal Service Respresentive (Names and Titles):	Date: 04/25	/2011
	Time	6:00
Fotal Number of Customers Present:	Place: Amvets 706 Colleen in Evansdale IA	

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
Folsh I map all		50707	2344446
Arry GRIFFE		50707	2345259
1	mel 630 Ardmore	50701	232-1510
In Macie	1403 FOREST	50013	277 6829
Richard Johns	in 349 Wema Ave	50707	234-2126
Mark III	1747 Bumesok AVE	50707	235 9743
Varn litt	es 22 tell	50751	
Port outer	93 Dawn D.	50707	233-5359
Carol Dass	on 935 Down DR	50707	235-4476
Hathy Stor	1202 Futton	50707	
	Red 424 ander Ly	50707	287-4085
John Tu	vice you ambout	50707	287-4085
Bierie Keen		50707	235-0565
Sean Day	1033 Wyend offort	50207	291-7342
Charl Deuts	· City of Evensolite	50707	2326683

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customers felt the loss of a post office would have a detrimental effect on the business community

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (UnFavorable):

Customers questioned the aconomic savings of the proposed discontinuance

Response

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and window clark position. The Postal Service estimates a positive annual savings. Exact figures for Evansdale are yet to be determined at the time of this meeting.

Concern (UnFavorable):

Customers wanted to know why the customer lines were so long at the adminoffice Post Office

You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the extention of the administrative postmaster scan monitor window operations and ensure that customers do not have an unreasionable want to obtain services. The carrier can provide retail services, sileviating the need for customers to go to the post office. for service.

Concern (UnFavorable):

Customers expressed concern that postal employees at the adminoffice Post Office are rude

You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtssy is stways a concern of poets; managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

Concern (UnFavorable):

Customers felt the post office should remain open since they paid taxes

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (UnFavorable):

How can the Postal Union send out letters to all Evansdale residents but the Post Office could not?

We were following the process and we have strict guidelines. The guidelines for a branch is to send letters to all Post Office Box customers

The administrative Post Office is in a bad area of Waterloo, we know someone that was stabbed across the street in daylight. Do you expect the elderly to walk into the PO during the day when they could be a target?

Residents of Evancosie have choices for PO services, along with the mail carrier providing many pick up options, stamps by mail, the residents of Evansdale could choose to visa the Raymond Post Office located the same distance away as the Main PO in Waterloo or visit one of the PO located in the 4 HyVee stores in the Waterloo area.

Concern (UnFavorable):

Can Waterloo handle the load for everyone in Evansdale to rent a Post Office box?

Waterloo can handle everyone that currently has a PO box. They do not have arrough Po Boxes to rent to the entire population of Evansdale

Concern (UnFavorable):

Customers asked why their post office was being discontinued while others were retained

	DECIMO 1434742-50%
DISTRICT MANAGER OF USPEN	SR MPDQ INFO PDQMS OPS SU POF
POSTAL SERVICE	HUMAY: NESC FIRANCE MARKETING DIVERSITYS! INFORMATION DES MOINES
	CEC RH FIAPIL PL / IT MANAF EMI RIJENCY I SE 2 HITY SPI

May 26, 2011

The Honorable Charles E. Grassley United States Senator Waterloo Building, Room 210 531 Commercial Street Waterloo, IA 50701-5497

Dear Senator Grassley

This is in response to your May 3 letter on behalf of example of Waterioo, regarding the Evansdale Finance Branch of the Waterloo Main Post Office.

Thank you for sharing comments. I recognize your interest in ensuring that the residents of the Evansdale community continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing effects of the economic slowdown and the rate at which correspondence is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible through such activities as mail processing consolidations and carrier route adjustments. The Postal Service is also reviewing station and branch operations of larger Postal Service facilities throughout the nation. The focus is on areas where we have a number of offices in close proximity to determine where consolidations are possible

The Postal Service is conducting a study of postal operations at the Evansdale Finance Branch. The study is ongoing and no decisions have been made. Evansdale Post Office Box customers were sent questionnaires soliciting their feedback. The questionnaires were also available at the Evansdale Finance Branch for all other customers. In addition, a community meeting was held on April 25 for customers to voice their opinions and concerns. You can be assured that postal officials are devoting careful attention and effort to this study and customers will be notified in advance of any changes that may affect service in their area.

PAGE 1434742-50707

Page 2

I also would like to note that the Postal Service has developed a number of convenient offerings that can save customers a trip to the Post Office. For instance, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail and request that the items be picked up via our Carrier Pickup program. Customers also can place their mail on hold, file a change-of-address order, or request the redelivery of an item for which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

Sheila T. Meyers

Manager, Government Relations

United States Senate

CHARLES E. GRASSLEY WASHINGTON, DC 20510-1501 Extra proc 2 and - 1 and 1 and

May 3, 2011

Ms. Sheila Meyers, Manager United States Postal Service 475 L'Enfant Plaza, SW, Room 10804 Washington, D.C. 20260-3500 COVERNMENT RELEGIONS

Dear Ms. Meyers:

Enclosed please find a communication from my constituent
find it self-explanatory.

I would appreciate any assistance you could provide pertaining to this matter. Please mark your return correspondence to the attention of Valerie Nehl when responding to my Waterloo office.

Thank you for your attention to my request.

Chuck Greadey

Sincerely.

Charles E. Grassley United States Senator

CEG/vn Enclosure

NO 28

Sen. Charles Grassley 531 Commercial St. Suite 210 Waterloo, IA 50701

The USPS has advised the citizens of Evansdale, Iowa that they are reviewing for closure the local post office. The reasons they address are decreasing use and reducing their 'footprint' as a matter of budget concerns. As a citizen of approximately 5,000 residents in our growing city I feel this will be detrimental to us. The world in many areas has changed to use postal services less I do understand. However Evansdale residents still buy stamps and money orders. We still mail letters. We still mail packages. We still use post office boxes. And we still use our post office regularly. Many Evansdale residents are seniors and disabled. We have no bus routes. Many do not drive or have limited transportation, especially in winter. Our post office is accessible year round for all citizens.

Some of the options they suggest include using the Waterloo post office. That facility is already stressed with long lines and inadequate staffing for their own needs. The Evansdale facility is already closed on Saturday as well. To close the Evansdale Branch will cause hardship for our growing city. I feel it does have ample usage to sustain the cost to keep it open.

As our government leader will you please address this concern. Everyone is making adjustments for budget reasons and the lack of a local post office will put increased stress on our lives in so many areas. As a centrally located facility it is convenient for all residents and a landmark as well. It's absence and end will make a very negative impact on Evansdale's future growth. Your assistance in influencing the USPS headquarters to keep our post office open will be greatly appreciated.



DISTRICT MANAGER USPS PARTE OF DISTRICT

NO 1434742-50707

2011 MAY 31 PM 4: 05

boot:

DEPUTY POSTMASTER GENERAL ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER HAWKEYE DISTRICT U S POSTAL SERVICE P O BOX 189996 DES MOINES IA 50318-9631

558928-Key:POA~GR-15 GRASSLEY, CHARLES E. IA0B DUE 0518 RD 05/18 SC 5/25/11 Vita 5/26

Kanen

USPS TAKE THE

COF 1434742-5070

POSTAL SERVICEY 31 PM 4-04

ACTION UF MPOO POOMS DPS SUPPORT HUMAN RESOURCES LINANCE ARXETING RS(T) BE CIALIS TRMATION SYSTEMS **ICINES PM** HAPIOS FL HAGER PHIP EMER BECUR

May 26, 2011

The Honorable Charles E. Grassley United States Senator Waterloo Building, Room 210 531 Commercial Street Waterloo, IA 50701-5497

Dear Senator Grassley.

This is in response to your May 4 letter on behalf of the Evansdale Finance Branch of the Waterloo Main Post Office:

Thank you for sharing comments. I recognize your interest in ensuring that the residents of the Evansdale community continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing effects of the economic slowdown and the rate at which correspondence is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece declina in 2009. Despite increases in productivity and \$11 billion in cost sevings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

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(NO 28

Page 2

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Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

Sheila T. Meyers

signod)

Manager, Government Relations

United States Senate

CHARLES E. GRASSLI Y WASHINGTON, DC 20519, 7801 The spines of the lead of the spines of the

May 4, 2011

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Ms. Sheila Meyers, Manager United States Postal Service 474 L'Enfant Plaza, SW, Room 10804 Washington, D.C. 20260-3500 HETEIVED SETNO /434742-50 707

GOVERNMENT RELITEDING

Dear Ms. Meyers:

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I believe you will find

I would appreciate any assistance you could provide pertaining to this matter. Please mark your return correspondence to the attention of Valerie Nehl when responding to my Waterloo office.

Thank you for your attention to my request.

Chuck Gearley

Sincerely.

Charles E. Grassley United States Senator

CEG/vn Enclosure

NO 22

Sen. Charles Grassley 531 Commercial St. Suite 210 Waterloo, 1A 50701

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Respectfully,



USPS TO THAT AGER

2011 MAY 31 PM 4: 04

bcc:

DEPUTY POSTMASTER GENERAL ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S PØSTAL SERVICE
P O BOX 189800
DES-MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER HAWKEYE DISTRICT U S POSTAL SERVICE P O BOX 189996 DES MOINES IA 50318-9631

558924-Key:POA~GR-15 GRASSLEY, CHARLES E. IA0B DUE 0518 RD 05/18 SC 5/25/11 Vita 5/26

Kanen

PRINTER

May 26, 2011

The Horomable Charles E. Grassley United States Senatol Waterino Building, Room 210 531 Commercial Street Waterloo, IA 50701-5497

Dear Senator Grassley:

This is in response to your May 4 letter on behalf of _______ of Evansdale, regarding the Evansdale Finance Branch of the Waterloo Main Post Office.

Thank you for sharing comments. I recognize your interest in ensuring that the residents of the Evansdale community continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing affects of the economic slowdown and the rate at which correspondence is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 8.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced not losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

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GETHIO 14347 42-50707 NO 28

Page 2

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Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

Sheila T. Meyers

Manager, Government Relations

(Signed)



United States Senate

CHARLES E. GRASSLEY WASHINGTON, DC 20510 - 1505



May 4, 2011

Ms. Sheila Meyers, Manager United States Postal Service 475 L'Enfont Plaza, SW, Room 10804 Washington, D.C. 20260-3500 RECEIVEDO 1434742-50707

Dear Ms. Meyers:

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Sincerely.

Charles E. Grassley United States Senator

CEG/vn Enclosure

RAPHUM MEMBAH.

Committee Assurtment.:

AGRICULTURE
BUDGET
FINANCE

CO CHAMMAN, INTERNATIONAL NARCOTICS CONTROL CAUCUS

THE RESIDENCE OF STREET

NO 28

Sen. Charles Grassley 531 Commercial St. Suite 210 Waterloo, IA 50701

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Respectfully,



DISTRICT HANGER USPE TO STRICT (ETHI) 1434742-50767

2011 MAY 31 PM 4: 03

boc:

DEPUTY POSTMASTER GENERAL ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX/189800
DES MØINES IA 50318-9900

CONSUMER AFFAIRS MANAGER HAWKEYE DISTRICT U S POSTAL SERVICE P O BOX 189996 DES MOINES IA 50318-9631

558852-Key:POA~GR-15 GRASSLEY, CHARLES E. IA0B DUE 0517 RD 05/18 SC 5/25/11 Vita 5/26

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COPY

TO I MAY 31 PM I DI

UNITED STATES
POSTAL SERVICE

May 26, 2011

The Honorable Charles E. Gressley United States Senator Waterloo Building, Room 210 531 Commercial Street Waterloo, IA 50701-5497

Dear Senator Grassley:

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1434742-50707

Page 2

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Sincerely,

Sheila T. Meyers

Manager, Government Relations

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United States Senate

CHARLES E GRASSLLY WASHINGTON, DC 20516-1501 DOCKETNO DELINO PASE

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May 5, 2011

Ms. Sheila Meyers. Manager United States Postal Service 475 L'Enfant Plaza, SW, Room 10804 Washington, D.C. 20260-3500

COVERNMENT HELD TOWN

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I believe you will find

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Chuck Grasley

Charles E. Grassley United States Senator

CEG/yn Enclosure

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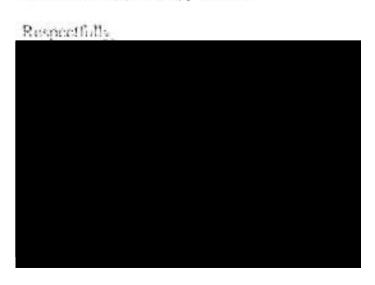
JUDGGARY

NO 28 19

Sen. Charles Grassley 531 Commercial St. Suite 210 Waterloo, IA 50701

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NO 28 20

2011 MAY 31 PM 4: 01

bcc:

DEPUTY POSTMASTER GENERAL ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER HAWKEYE DISTRICT U S POSTAL SERVICE P O BOX 189996 DES MOINES IA 50318-9631

558955-Key:POA~GR-15 GRASSLEY, CHARLES E, IA0B DUE 0519 RD 05/18 SC 5/25/11 Vita 5/26

Karen

DISTRICT MALAGER

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UNITED STATES HAY 31 PM 4- 03

POSTAL SERVICE

May 26, 2011

The Honorable Charles E. Grassley United States Senator Waterloo Building, Room 210 531 Commercial Street Waterloo, IA 50701-5497

Dear Senator Grassley.

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1434742-50707 28 22

Page 2

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Sincerely,

Sheila T. Meyers

Manager, Government Relations

TELINO TWO E

United States Senate

CHARLES E. GRASSLEY WASHINGTON, DC 20618-1501

May 4, 2011

* 111 1 1 W 7 T

Ms. Shella Meyers, Manager United States Postal Service 475 L'Enfant Plaza, SW, Room 10804 Washington, D.C. 20260-3500



Dear Ms. Meyers:

Enclosed please find a communication from my constituent find it self-explanatory. I believe you will

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Charles E. Grassley United States Senator

CEG/vn Enclosure

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Committee Assignments:

AGRICULTURE BUDGET FINANCE ANTERNATIONAL MARCOTICS CONTROL CAUCUS

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NO 28 24

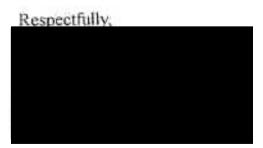
Sen. Charles Grassley 531 Commercial St. Suite 210 Waterloo, IA 50701

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DISTRICT MANAGER

2011 MAY 31 PM 4: 03

bcc:

DEPUTY POSTMASTER GENERAL ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER HAWKEYE DISTRICT U.S. POSTAL SERVICE P.O. BOX 189996 DES MOINES IA 50318-9631

558851-Key:POA-GR-15 GRASSLEY, CHARLES E. IA0B DUE 0517 RD 05/18 SC 5/25/11 Vita 5/26

Karen

USPS TEAM GER

July 1

POSTAL SERVICE

7011 MAY 31 PM 4: 01

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POOMS
OPS SUPPORT
HUMAN RESOURCES
FINANCE
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PLANT MANAGER
ENERGIELE 74
SEGURIT MED

May 26, 2011

The Honorable Charles E. Grassley United States Senator Waterloo Building, Room 210 531 Commercial Street Waterloo, IA 50701-5497

Dear Sanator Grassley:

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1434742-50707

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Sincerely,

Shella T. Meyers

Manager, Government Relations

(signed)

United States Senate

CHARLES E GRASSLE'S WASHINGTON, DC 20010-1501 NO 28

May 5, 2011

1 + 1 to 1 A 1 de 10

Ms. Sheila Meyers, Manager United States Postal Service 475 L'Enfant Plaza, SW, Room 10804 Washington, D.C. 20260-3500

Dear Ms Meyers:

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Chuck Gendley

Sincerely.

Charles E. Grassley United States Senator

CEG/vn Enclosure

> Committee Assignments: AGRICULTURE BUDGET FINANCE

CO-CHAIRMAN, INTERNATIONAL NARCOTICS CONTROL CAUCUS

American Postal Workers Union, AFL-CIO

Waterloo Local 451 P.O. Box 387 Waterloo, IA 50704-0367

1434742-50707 MO 28 29

May 4, 2011

The Honorable Senator Charles Grassley U.S. Senate

Dear Senator Grassley:

My name is I am the Waterloo, IA. My membership is very concerned about proposed Postal Service changes in our area. As part of a misguided cost-cutting scheme, the Postal Service has announced that it is considering closing the Branch office in Evansdale, IA. This could have a significantly negative impact on this community.

Evansdale is experiencing growth as a community; 5% in the last year. In order to sustain this growth community leaders such as Evansdale Mayor Chad Deutsch, have expressed the need to maintain basic services for the residents. In a meeting held at the Waterloo AMVETS, hosted by the Postal Service on 4/25/11, the mayor noted the USPS Branch office as a major component in the services available to the community and businesses looking to relocate in Evansdale.

It was also well established by the community members attending this meeting that the community is pre-dominantly made up of elderly and disabled individuals. U.S. Bureau of the Census statistics show the community being 30% comprised of individuals over the age of 62, and 58% of the individuals over the age of 65 being disabled. The Postal Service wants these individuals to travel to the Main Post Office in Waterloo without giving any consideration to how difficult that will be for the disabled and elderly. There is limited public transportation available to these citizens for this purpose.

The Postmaster, Anthony Huntley, is quoted in the April 26, 2011 edition the Courier "Nobody wants to hear their post office might close, but it's a business, and we have to look at revenue and expenses." If that were true this office would not currently be considered for closure. Although the union has not yet been provided with all the documentation it has requested regarding the revenue generated at this location, preliminary information indicates that this office is selling on average \$166,000.00 annually in stamp sales alone. Why the Postal Service trains its employees to promote products and services as

ETN: 1434742-50707

affordable and convenient yet willingly eliminates a profitable outlet for customers to obtain these products and services from experienced employees is beyond comprehension.

This closure will achieve very little as far as real savings for the Postal Service. It was suggested by Postal officials at the community meeting that there would be substantial savings in staffing and other overhead expenses. Closing this office will not eliminate staffing; only relocate the individual working in this Branch office to the Main Post Office in Waterloo. There would be no savings as this individual will continue to get paid. Additionally the Courier reported that the Postal Service renewed a lease for the building in January, 2011. In doing so, they have committed to paying for the building regardless of whether it is occupied by the Postal Service, eliminating any savings for the use of the building. To eliminate your ability to generate revenue when many of your expenses will remain the same is NOT good business.

Evansdale Mayor Chad Deutsch said, "Inefficient people can't do studies about inefficiencies". I hope that the citizens of Evansdale can count on you to demand a full, public accounting of how the closure would affect the local economy, and to oppose any plans that would reduce service for the disabled and handicapped.

In addition, I would urge you to co-sponsor the Access to Postal Services Act (H.R. 658), introduced by Rep. Albio Sires, which would establish appropriate procedures for the USPS to follow before closing or consolidating any postal facility.

Thank you.

Sincerely,

Oct-20-2011 08:55 AM USPS - Cedar Rapids, IA 319-399-5502

Noted no requirement

Anti-ost thus.

Date of Posting: 06/15/2011

Posting Round Date:

Date of Removal: 08/16/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE EVANSDALE, IA BRANCH
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1434742 - 50707

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PAGE

1434742-50707

MARKETING



June 30, 2011

Linda Lucy Honorable Tom Harkin 350 W 6th St Ste. 315 Dubuque, IA 52001-4669

Dear Senator Harkin:

This is in response to your inquiry on behalf of your constituents regarding the Evansdale Post Office,

The Postal Service is currently conducting a review of postal operations at the Evansdale Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name and zip code are retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your constituents concerns. If you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely

Dennis McLaughlin

Manager, Consumer & Industry Contact

DM/mh

Reference: ca105577554

cc: Anthony Huntley, Postmaster, Evansdale, IA Sharon Parkison, Manager, Post Officer Operations Karen Lenane, DUO Coordinator Angie Green, Post Officer Review Coordinator

7900 Hickman Rd Deb Moines, IA 50324-4400 Oct-20-2011 09:46 AM USPS - Cedar Rapids, IA 319-399-5502

ARKIN

1434742-50707

(202) 224-3254 FAX: (202) 224-9369 TTY (202) 224-4033 http://harkin.senote.gov

AGRICULTURE

APPROPRIATIONS

HEALTH, EDUCATION, LABOR, AND PENSIONS

SMALL BUSINESS

United States Senate

WASHINGTON, DC 20510-1502

June 28, 2011



Joni Martin, Manager, US Postal Service Consumer Affairs PO Box 189996 Des Moines, IA 50318-9996

Dear Ms. Martin:

I have been contacted by the citizens of Evansdale, Iowa, regarding the possible closing of their post office. The citizens of Evansdale believe that their local post office is the center of their community life. It is also very inexpensive to run a small town post office as they have only had a temporary postal worker for the last few years. I would like an update on the status of this post office.

I appreciate your timely review of the issues involved in the closing of their post office and ask that you forward your response to the attention of Linda Lucy in my Dubuque office listed below. Thank you for your assistance.

Sincerely,

Tom Harkin

United States Senator

TH/II

50757

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Concern:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Evansdale, IA Branch and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Post Office, located three miles away.

The office is being studied for possible closing or consolidation due to the following reasons: Discontinuance study request based on declining workload, volume, and the ability of the Postal Service to provide service by alternate means.

The Evansdale Branch, 8:30 -11:00 12:00-16:00 Monday - Friday , Closed Saturday and lobby hours of 7:45-18:00 on Monday - Friday and none on Saturday to 133 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 185 transaction(s) accounting for 82 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$270,763 (706 revenue units) in FY 2008; \$244,212 (637 revenue units) in FY 2009; and \$253,050 (660 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 25, 2011, representatives from the Postal Service were available at Amvets 706 College in Evansdale IA to answer questions and provide information to customers. 115 customer(s) attended the meeting.

On April 08, 2011, 133 questionnaires were distributed to delivery customers of the Evansdale Branch. Questionnaires were also available over the counter for retail customers at the Evansdale Branch. 66 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 15 unfavorable, and 46 expressed no opinion.

One congressional inquiry was received on June 02, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Waterloo Post Office, an EAS-24 level office. Window service hours at the Waterloo Post Office are from 08:30 17:00, Monday through Friday, and on Saturday. There are 220 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed concern for the remaining balance of her Post Office box rent.
	Response:	The customer expressed concern for credit of any remaining balance at the Evansdale office. Please contact the administrative Postmaster in Waterloo or the Evansdale clerk for information regarding refunds.
2.	Concern:	Customers asked why their post office was being discontinued while others were retained
	Response	The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by atternate means.
3.	Concern;	Customers felt the loss of a post office would have a detrimental effect on the business community
	Response:	The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
4.	Concern:	Customers felt the loss of a post office would have a detrimental effect on the business community
	Response:	The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective posts services, and these will always be provided to the

adminoffice Post Office

suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Customers wanted to know why the customer lines were so long at the

Docker 1434742 - 90707 Date Not: 33 Page Not: 1

> Response: The customer expressed a concern about the waiting time at the administrative Post Office, The administrative Post Office serves a much larger community

and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster soan monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for

customers to go to the post office for service,

Customers wanted to know why the customer lines were so long at the Concern:

adminoffice Post Office

Response: The customer expressed a concern about the waiting time at the administrative

Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for

customers to go to the post office for service.

Customers were concerned about having to travel to another post office for Concern:

service

Response: The customer expressed a concern about having to travel to another post office

for service. Services provided at the post office will be available from the carrier. and customers will not have to travel to another post office for service. Most fransactions do not require meeting the carrier at the mailbox. Stamps by Mail

and Money Order Application forms are available for customer convenience.

Concern: Customers were concerned about mail security

Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to

accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this

purpose.

Concern: Customers were concerned about senior citizens

Responso: The customer expressed a concern about senior citizens. Carrier service is

beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact

the administrative postmaster for more information.

10. Concern: You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office

for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Can another meeting be scheduled so Evansdale can have congressional 11. Concern:

representation?

Response: No other community meeting will be scheduled.

Can Waterloo handle the load for everyone in Evansdale to rent a Post Office 12. Concern:

box?

Response: Waterloo can handle everyone that currently has a PO box. They do not have

enough Po Boxes to rent to the entire population of Evansdale.

Customers expressed concern for those customers with disabilities who are not 13. Concern:

able to go to adminoffice Post Office to pick up their mail

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Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

14. Concern:

Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response:

The customer expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

15. Concern:

Customers felt the post office should remain open since they paid taxes

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

16. Concern:

Customers guestioned the economic savings of the proposed discontinuance

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and window clerk position. The Postal Service estimates a positive annual savings. Exact figures for Evansdale are yet to be determined at the time of this meeting.

17. Concern:

Customers were concerned about collection mail not being collected, carriers visiting too frequently on their routes and communication issues with the Waterloo Post Office.

Response:

Those issues need to be addressed with the Waterloo Postmaster.

18. Concern:

Customers were concerned about growth in the community

Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

19. Concern:

Customers were concerned about later delivery of mail

Response:

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

20. Concern:

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

Response:

How can the Postal Union send out letters to all Evansdale residents but the 21. Concern: Post Office could not? Responso: We were following the process and we have strict guidelines. The guidelines for a branch is to send letters to all Post Office Box customers. How can we find the financial information included in the study? (APWU 22. Concern: rep/USPS employee asked this question) Response: To anyone that wants to request financial information needs to do so through the freedom of information act. If anyone is interested in the address, I can provide you with a pre-paid envelope after the meeting. How is the USPS taking us seriously when they did not send a questionnaire to 23. Concern: all residents? Response: We are following a process and for a branch, the process requires us to send letters to all Post Office Box Customers. 24. Concern: How long is the study? Response: It typically is 3-6 months. How many employees are employed at the Evansdale office? That is right only one and he will not lose his job, so his salary isn't going to be a cost savings in Concern the study is that correct? (APWU representative-USPS employee asked this question) Response: The cost savings is yet to be determined. How will all concerns be addressed tonight at this meeting when it is not being 26. Concern: recorded and the person writing all concerns is also addressing the questions? Response: I am documenting all questions and concerns as I am taking notes in shorthand. How will all concerns be addressed when some Evansdale residents were 27. Concern: excluded from being sent a questionnaire. (APWU rep/USPS employee asked this question) Response: During this community meeting, the PO Review Investigator is taking notes, all concerns addressed at this meeting will become part of the official study as the Community Meeting Analysis. The administrative Post Office is in a bad area of Waterloo, we know someone Concern: that was stabbed across the street in daylight. Do you expect the elderly to walk into the PO during the day when they could be a target? Residents of Evansdale have choices for PO services, along with the mail Response: carrier providing many pick up options, stamps by mail, the residents of Evansdale could choose to visit the Raymond Post Office located the same distance away as the Main PO in Waterloo or visit one of the PO located in the 4 HyVee stores in the Waterloo area. Was Evansdale chosen to be studied for possible discontinuance as the strip 29. Concern: mall was sold? Response: No. Although the lease amount will be addressed in the study, the sale of the building was not a determining factor in the initiation of the study. 30. Concern: Who initiated the study? It was a collective group of individuals including managers from the district, Po

31. Concern: Why don't you raise your stamp prices and go to 5 day delivery?

approval to begin the process.

Review Coordinators and local managers. The District Manager created the first

Response: To implement those ideas, we need approval from Congress,

Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for
- Savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient.
 - parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.
- A decrease in your PO Box Fees may be a result of this proposal.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a manager position in the community, Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not
 - necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A
 carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

IL EFFECT ON COMMUNITY

Evansdale is an incorporated community located in Black Hawk County. The community is administered politically by Mayor and council. Police protection is provided by the Evansdale Police Department. Fire protection is provided by the Evansdale Fire Department. The community is comprised of retirees, commuters, self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: St Marks United Methodist Church Prince of Peace Lutheran Church, St Marks United Methodist Church American Environmental Group K and W Sausage Chilton Criag Drives Placement Street Scene LLC B and M enterprises Team C and C Cedar Valley Mini Storage Evansdale Insurance Agency American Self Storage INC Household cleaning products Xanadu Enterprises KC Concrete Contractors Metro home improvement AC Investments LLC BPI The Other Place III Royal Investments, LLC Prince of Peace Lutheran Church Home Crest Properties Hamilton and Niedert Construction 1st Security State Bank Evansdale Chiropractic Pillar Properties, LLC and Rising Star Properties Evansdale Chamber of Commerce BWJ Electric Four Square Development Iowa's Bravest Roney Construction Planetary Tree , Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Evansdale Branch will be available at the Waterloo Post Office. Government forms normally provided by the Post Office will also be available at the Waterloo Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

Any Employees assigned to this facility will be relocated with the Postal Service.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 62,935 with a breakdown as follows:

Clerk Savings	\$ 32,760
Fringe Benefits @ 33.5%	\$ 10,975
Annual Lease Costs	+ \$ 19,200
Total Annual Costs	\$ 62,935
Less Annual Cost of Replacement Service	-\$ 0
Total Annual Savings	\$ 62,935

V. OTHER FACTORS

Hy-Vee #1886 is 2.5 miles away. This Hy-Vee has a CPU that can accompodate the retail needs of the area. Clerk savings under ecomonic Savings incorporates last FY years hours multiplied and the lowest PTF wage Level 6 (as shown on PS form 4920). The figure presented under Ecomonic Savings on this proposal has been reduced by 25% to accompodate the projected increase in clerk hours at the main post for increased retail and PO Box distribution workload. All other costs will be absorbed into the existing workload. There were a total of 6 congressional inquiries instead of the just one presented above.

VL SUMMARY

The Postal Service is proposing to close the Evansdale, IA Branch and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Post Office, located three miles away.

The Evansdale Branch provided delivery and retail service to 133 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 185. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$62,935 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

l. /)		
Sharon Parkeson		
, . [06/15/2011	
SHARON PARKISON Manager, Post Office Operations	Date	



	8							
Name: Area: Congres EAS Gr	EVANSDA WESTERN ssional District add:			=	District; County;	State: IA HAWKEYE PFC Black Hawk Finance Numbe		ide: <u>50707</u>
Post Off	ice:		Classified Station			Classified Branch		сво 🗌
his fon	m is a place h	older for mun	nber 39. There was not a	promature	appeal r	eceived.		
Prepar Title:		Karen Lenan HAWKEYE F	e PFC Post Office Review C	Opordinator	,		Date:	08/20/201



06/15/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

EVANSDALE

Docket Number 1434742 - 50707

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

GAIL DUBA District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

	State, ZIP Code:	EVANSDALE, IA, 50707-9715				
AS Level:		24				
District		HAWKEYE PFC				
County:		Black Haws				
Congressiona	District	D1				
Репровия:		Close Consolitate				
teason For P	monet	1				
	toe Proposed:	Independent Post Office				
Sustamens Af	reched:					
Post Office	7.72	133				
General Da	lwary	0				
Rund Route		0				
920 E 65 100	ritad Route (HCR)	0				
City Route	Shirt (lease (Lease)	9				
	Mind.	6				
Intermediate	7.77					
Intermediate		0				
Total numb	er of customers:	133				
Date	Action					
	Office suspended, Reason suspended.					
	Suspension notice sent to Headquarters.					
01/01/1900	Postmaster vacancy occurred, Reason: 1					
03/04/2011	OIC Career: 1 Noncereer: 0 Other Em	ntadyees: C				
2.2041X011	Questionnaires sent to customers. Number	sent 133 Number Returned: 86				
04/08/2011	Analysis: Favorable 5 Undavorable 15 No	lo Opinion 4fi				
	Petition received. Number of signatures: 8					
09/02/2011	Congressional inquiry received. Yes					
	Concerns expressed:					
05/20/2011	Proposal and checklist sent to district for rev					
08/15/2011	Government Relations and Retail Operation ettached).	u notified by district 10 days before the 60-day posting (PS Form 4920				
05/20/2011	Proposal and invitation for community poster	d and round-daled.				
05/15/2011	Proposal and invitation for comments remove	ved and round-dated,				
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06/20/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Evansdale Branch.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Sharon Parkison Manager Post Office Operations.

WILLIAM HERRMANN DISTRICT MANAGER

Gal M. Dur

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1434742.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

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Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the EVANSDALE was received by 06/23/2011. Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

"Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

FINAL DETERMINATION TO CLOSE THE EVANSDALE, IA BRANCH AND CONTINUE TO PROVIDE SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1434742 - 50707

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Evansdale, IA Branch and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Post Office, located three miles away.

The office was studied for possible closing or consolidation due to the following reasons: Discontinuance study request based on declining workload, volume, and the ability of the Postal Service to provide service by alternate means.

The Evansdale Branch, provides service from 8:30 -11:00 12:00-16:00 Monday - Friday, Closed Saturday and lobby hours of 7:45-18:00 on Monday - Friday and none on Saturday to 133 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 185 transaction(s) accounting for 82 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$270,763 (706 revenue units) in FY 2008; \$244,212 (637 revenue units) in FY 2009; and \$253,050 (660 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 25, 2011, representatives from the Postal Service were available at Amvets 706 Colleen in Evansdale IA to answer questions and provide information to customers. 115 customer(s) attended the meeting.

On April 08, 2011, 133 questionnaires were distributed to delivery customers of the Evansdale Branch. Questionnaires were also available over the counter for retail customers at the Evansdale Branch, 66 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 15 unfavorable, and 46 expressed no opinion.

One congressional inquiry was received on June 02, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Waterloo Post Office, an EAS-24 level office. Window service hours at the Waterloo Post Office are from 08:30 17:00, Monday through Enday, and on Saturday. There are 220 post office boxes available.

Customer expressed concern for the remaining balance of her Post Office box

1.	Concern:	rent.
	Response:	The customer expressed concern for credit of any remaining balance at the Evansdale office. Please contact the administrative Postmaster in Waterloo or the Evansdale clerk for information regarding refunds.
2.	Concern:	Customers asked why their post office was being discontinued while others were retained
	Response:	The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by afternate means.
3.	Concern:	Customers felt the loss of a post office would have a detrimental effect on the business community
	Response:	The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
4,	Concern:	Customers felt the loss of a post office would have a detrimental effect on the business community
	Response:	The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued
5.	Concern:	Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response: The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster scan monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service. Customers wanted to know why the customer lines were so long at the Concern: adminoffice Post Office Response: The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carner can provide retail services, alleviating the need for customers to go to the post office for service. Customers were concerned about having to travel to another post office for Concern: service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Concern: Customers were concerned about mail security Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern: 9. Customers were concerned about senior citizens

Response:

Response:

Response:

11. Concern:

12. Concern:

13. Concern:

Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact

the administrative postmaster for more information.

10. Concern: You were concerned about having to travel to another post office for service

> The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Can another meeting be scheduled so Evansdale can have congressional representation?

No other community meeting will be scheduled.

Can Waterloo handle the load for everyone in Evansdale to rent a Post Office

box?

Waterloo can handle everyone that currently has a PO box. They do not have enough Po Boxes to rent to the entire population of Evansdale.

Customers expressed concern for those customers with disabilities who are not

able to go to adminoffice Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

14. Concern:

Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response:

The customer expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

15. Concern:

Customers felt the post office should remain open since they paid taxes

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

16 Concern:

Customers questioned the economic savings of the proposed discontinuance

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and window clerk position. The Postal Service estimates a positive annual savings. Exact figures for Evansdale are yet to be determined at the time of this meeting.

17. Concern:

Customers were concerned about collection mail not being collected, carriers visiting too frequently on their routes and communication issues with the Waterloo Post Office.

Response:

Those issues need to be addressed with the Waterloo Postmaster.

18. Concern:

Customers were concerned about growth in the community

Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

19. Concern:

Customers were concerned about later delivery of mail

Response:

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

20. Concern:

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

How can the Postal Union send out letters to all Evansdale residents but the 21. Concern: Post Office could not? Response: We were following the process and we have strict guidelines. The guidelines for a branch is to send letters to all Post Office Box customers. How can we find the financial information included in the study? (APWU 22. Concern: rep/USPS employee asked this question) Response: To anyone that wants to request financial information needs to do so through the freedom of information act. If anyone is interested in the address, I can provide you with a pre-paid envelope after the meeting. How is the USPS taking us seriously when they did not send a questionnaire to 23. Concern: all residents? Response: We are following a process and for a branch, the process requires us to send letters to all Post Office Box Customers. 24. Concern: How long is the study? Response: It typically is 3-6 months. How many employees are employed at the Evansdale office? That is right only one and he will not lose his job, so his salary isn't going to be a cost savings in 25. Concern: the study is that correct? (APWU representative-USPS employee asked this question) The cost savings is yet to be determined, Response: How will all concerns be addressed tonight at this meeting when it is not being 26. Concern: recorded and the person writing all concerns is also addressing the questions? Response: I am documenting all questions and concerns as I am taking notes in shorthand. How will all concerns be addressed when some Evansdale residents were 27. Concern: excluded from being sent a questionnaire. (APWU rep/USPS employee asked this question) Response: During this community meeting, the PO Review Investigator is taking notes, all concerns addressed at this meeting will become part of the official study as the Community Meeting Analysis. The administrative Post Office is in a bad area of Waterloo, we know someone 28. Concern: that was stabbed across the street in daylight. Do you expect the elderly to walk into the PO during the day when they could be a target? Residents of Evansdale have choices for PO services, along with the mail Response: carrier providing many pick up options, stamps by mail, the residents of Evansdale could choose to visit the Raymond Post Office located the same distance away as the Main PO in Waterloo or visit one of the PO located in the 4 HyVee stores in the Waterloo area. Was Evansdale chosen to be studied for possible discontinuance as the strip Concern: mall was sold? No. Although the lease amount will be addressed in the study, the sale of the Response: building was not a determining factor in the initiation of the study. 30. Concern: Who initiated the study? Response: It was a collective group of individuals including managers from the district, Po-Review Coordinators and local managers. The District Manager created the first approval to begin the process. Concern: Why don't you raise your stamp prices and go to 5 day delivery? Response: To implement those ideas, we need approval from Congress.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.
- 7. A decrease in your PO Box Fees may be a result of this proposal.

Some disadvantages of the proposal are:

- The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address
 will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Evansdale is an incorporated community located in BLACK HAWK County. The community is administered politically by Mayor and council. Police protection is provided by the Evansdale Police Department. Fire protection is provided by the Evansdale Fire Department. The community is comprised of retirees, commuters, self employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: St Marks United Methodist Church Prince of Peace Lutheran Church, St Marks United Methodist Church American Envlornmental Group K and W Sausage Chilton Criag Drives Placement Street Scene LLC B and M enterprises Team C and C Cedar Valley Mini Storage Evansdale Insurance Agency American Self Storage INC Household cleaning products Xanadu Enterprises KC Concrete Contractors Metro home improvement AC Investments LLC BPI The Other Place III Royal Investments, LLC Prince of Peace Lutheran Church Home Crest Properties Hamilton and Niedert Construction 1st Security State Bank Evansdale Chiropractic Pillar Properties, LLC and Rising Star Properties Evansdale Chamber of Commerce BWJ Electric Four Square Development Iowa's Bravest Roney Construction Planetary Tree . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Evansdale Branch will be available at the Waterloo Post Office. Government forms normally provided by the Post Office will also be available at the Waterloo Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

Any Employees assigned to this facility will be relocated with the Postal Service.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 62,935 with a breakdown as follows:

Manager and/or Craft Savings	\$ 32,760
Fringe Benefits @ 33.5%	\$ 10,975
Annual Lease Costs	<u>+</u> \$ 19,200
Total Annual Costs	\$ 62,935
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	\$ 62,935

Hy-Vee #1866 is 2.5 miles away. This Hy-Vee has a CPU that can accommodate the retail needs of the area. Clerk savings under ecomonic Savings incorporates last FY years hours multiplied and the lowest PTF wage Level 6 (as shown on PS form 4920). The figure presented under Ecomonic Savings on this proposal has been reduced by 25% to accommodate the projected increase in clerk hours at the main post for increased retail and PO Box distribution workload. All other costs will be absorbed into the existing workload. There were a total of 6 congressional inquiries instead of the just one presented above.

VI. SUMMARY

This is the final determination to close the Evansdale, IA Branch and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Post Office, located three miles away.

The Evansdale Branch provided delivery and retail service to 133 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 185. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$62,935 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

Dean J Granholm
Vice President of Delivery and Post Office Operations

08/09/2011

Date

Docket 1434742 - 50707 Item Nbr 50 Page Nbr 1

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 08/23/2011 Actual discontinuance date: 10/21/2011

Date removed: 09/24/2011 Official discontinuance date: No. of days posted: 32 (Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: EVANSDALE, IA

ZIP Code: 50707-9715 Finance no: 189351

County: BLACK HAWK Type of discontinuance:

Consolidate () Close (X)

Type of discontinued facility

Post Office ()

Classified Station () Branch ()

Community Post Office (CPO) ()

Coordinator name: KAREN LENANE

Telephone: (319) 399-2902

AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: WATERLOO

ZIP Code: 50701-9998 Finance no. 189351

County: BLACK HAWK

Original name retained? Yes (X) No ()
New last line of customer address is:

EVANSDALE IA,50707

Type of replacement service
Post Office () Route (X)
Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

Date:

(Location) District: HAWKEYE PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.

Headquarters entry: () TL () HS

^{*}Final determination posting is not required for CPO, classified station, or classified branch discontinuance. Final determination for an independent Post Office must be posted for at least 30 days.



08/09/2011

DISTRICT MANAGER PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

ATTENTION: Post Office Review Coordinator SUBJECT: Final Determination- EVANSDALE

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

ENLOW

Thank you for your assistance.

Dean J Granholm

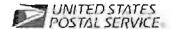
Vice President Delivery and Post Office Operations

Enclosure: (2)

¢c:

Vice President, Area Operations, WESTERN Area

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09/02/2011

Dear Postal Customer:

This is to advise you that the Evansdale Branch will be officially closed at the close of business Friday, 10/21/2011.

Effective 10/22/2011, delivery and retail services will be provided by the Waterloo Main Post Office. Customers will be required to change their addresses. Mail will be forwarded in accordance with Postal Service regulations, and change-of-address forms are available from the Postal Service to assist customers in notifying correspondents of the change. For your convenience you may also change your address at www.usps.com. Please visit the retail service counter at the Waterloo Main Post Office to inquire how you may continue Post Office box service at the Waterloo Main Post Office 300 Sycamore Street.

Thank you for your input in helping the Postal Service determine the best form of mail service to meet the needs of the community. Retail and delivery services from the Waterloo Main Post Office will ensure effective and regular services to the Evansdale customers.

We appreciate all comments and concerns that were expressed in the process and we will continue to provide the best mail service to our customers.

Sharon Parkison

Manager Post Office Operations

Tharon Parkeson